1. **Poll Schedule** - On Election Day, each polling place will be open from 7 a.m. to 8 p.m. A voter in line by 8 p.m. has the right to vote.

2. **Voter ID** - A registered voter is not required to have any documents or forms of ID in order to vote at a polling place, except for a first-time voter, as described below.

3. **First Time Voter and ID** - First-time voters who registered by mail or online may require acceptable identification to vote by regular ballot. This may include an ID with the voter’s name (photo not required), or a document which includes their name and address and is dated after the last general election. Examples of acceptable documents include utility bills, bank statements, government checks or documents issued by government agencies. If the voter does not provide acceptable identification, they can vote using a provisional ballot that will be counted if the voter signature on the ballot matches the signature on their voter registration application.

4. **Accessibility** - Before each election, every registered voter is notified on the sample ballot mailed to them whether their polling place is wheelchair accessible. Additionally, elections officials are required, to the extent possible, to ensure that polling places are accessible to voters with disabilities. In those polling places that are difficult to access, a voter with a physical disability may approach as near as possible to the voting area and do “curbside voting” (an election official will assist the voter), or the voter may deliver a completed vote by mail ballot.

5. **Assistance at the polls** - If a voter cannot read, write or speak English or they are blind or otherwise physically disabled, that voter has the right to receive help with voting by up to two people of their choice with some exceptions. Individuals that may not help with voting include the voter’s employer or an agent of the employer, or an officer or agent of the voter’s union.

6. **If a voter has moved** - If a voter moved within the same county since they last registered to vote, they may still vote at the new polling place or the county elections office, but will have to vote by provisional ballot. The voter may be required to provide proof of identification or residence. If the voter moved within 14 days of the election, it is legal to vote at their former polling place by regular ballot. If a voter moved more than 14 days before the election and did not re-register to vote in the voter’s new county, they may not vote a regular ballot in the election.

7. **Mistake on Ballot** - If a voter makes a mistake or “spoils” their ballot, and has not cast the ballot, they have the right to exchange the spoiled ballot for a new ballot. There are certain counties – Madera, Napa, Nevada, Sacramento, San Mateo, Amador, Butte, Calaveras, El Dorado, Fresno, Los Angeles, Mariposa, Orange, Santa Clara and Tuolumne – where voters can receive a replacement ballot by visiting a vote center without having to surrender their previous ballot. A vote-by-mail voter may also request and receive a new ballot if they return the spoiled ballot to an election official prior to the closing of the polls on Election Day.

8. **Polling place boundary** – A voter has the right to wait to vote (or to vote) without anyone electioneering or trying to influence their vote in any other way within 100 feet from the polling place.

9. **Provisional ballot** - A voter has the right to vote by provisional ballot if they requested a vote-by-mail ballot but appear in person, or if their name is not on the polling place roster for any reason. **However, a provisional ballot should be a last resort.**

10. **Voting in the 2020 presidential primary election** – The presidential primary in California is a “modified closed primary system”, meaning that voters must be registered members of the party holding the primary to vote in the primary. Unaffiliated voters can vote for a party’s candidates in a primary election if authorized by that party’s rules. The primary will be held on March 3, 2020 and the deadline to register is February 18, 2020.

If you have any questions or to report any problems, call 866-OUR-VOTE (866-687-8683)

If you have any questions or need further information, please call the Election Protection Hotline at 866-OUR-VOTE (866-687-8683) or go to www.866OurVote.org. For Spanish-language assistance, call 888-VE-Y-VOTA. For assistance in various Asian languages, call 888-API-VOTE. For Arabic Assistance, please call 844-YALLA-US.