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Note: This FAQ is not exhaustive. Situations or inquiries may arise that are not answered below. In those circumstances, contact your hotline captain or command center for assistance. Please make sure to record all of the voter's contact information should follow-up be necessary.

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REGISTERING TO VOTE

1. STATUS: Am I registered to vote?

You can determine whether a voter is registered to vote by checking the Arkansas Secretary of State's "Voter View" website (<https://www.voterview.ar-nova.org/VoterView>).

2. HOW: How do I register to vote? What if I don't have access to a computer and/or printer?

The deadline to register to vote in Arkansas was October 5. You can register to vote by mail or in person – **you cannot register online**. You must be a U.S. citizen, a resident of Arkansas, and at least 18 years old by the date of the next election to register to vote. If you have been convicted of a felony AND currently serving incarceration, parole or probation¹, or have been judged mentally incompetent by a court with jurisdiction in Arkansas, you are not able to register to vote. Persons who have completed their supervision and paid all fees, fines, costs and restitution can have their rights to vote restored.

The voter registration form may be printed from the Arkansas Secretary of State's website (<https://www.dmv.org/ar-arkansas/voter-registration.php>). If you do not have a computer or printer, you must contact your local county clerk, which can be found on the Arkansas voter registration page (<https://www.dmv.org/ar-arkansas/voter-registration.php>, and click "contacting your county clerk"), or by calling the Secretary of State Elections Division at 501-682-5070 or toll free at 1-800-482-1127. A Spanish language version of the form is also available.

In-person registration can be done at the local county clerk's office, the local DMV (AR ODS), public library or Arkansas State library, any public assistance or disability agency, any military recruitment or National Guard office, or a local registration drive.

Remember that submission of the voter registration form does NOT necessarily guarantee registration. Only when you receive your voter ID card from the county clerk can you confirm that you are registered. If you are unsure, contact your local county clerk.

3. IDENTIFICATION: What ID is required to register to vote?

When you register to vote by mail, you must include on the application either (1) your driver's license number OR (2) the last 4 digits of your social security number. If you do not have either of these, you must include a photocopy of ONE of the following (or show it when you vote): (A) a photo ID that is valid and up-to-date OR (B) a current utility bill, bank statement, paycheck, government check or other government document.

4. DEADLINES: When is/was the voter registration deadline? Are there different deadlines whether I register by mail, in-person, online or on Election Day?

Voters must submit their voter registration application no later than thirty days before the date of the election they intend to vote in.ⁱⁱ Likewise, registration applications submitted by mail must be postmarked no later than thirty days before the date of the election.ⁱⁱⁱ For the 2020 General Election, the in-person or postmark deadline to register was **Monday, October 5, 2020**.

5. SAME DAY: Does my state have Same Day Registration (i.e. I can register to vote the same day I vote)? If so, what is the process?

Arkansas does not have same day voter registration.

6. PERMANENT MOVE: I have moved permanently and I didn't update my voter registration, can I vote?

It depends on the location of your move. Refer to the table below. The answer to this question depends on whether the voter moved within the same county/election jurisdiction or moved to a new county.

Moved within the same precinct	Moved to a different precinct but within the same county	Moved to a different election jurisdiction (typically county)	Moved from a different state
<p>The voter should vote at the polling place associated with their new address (which should be the same polling place as for the old address). To find the polling place, see the Arkansas "Voter View" website: https://www.voterview.ar-nova.org/VoterView.</p> <p>Poll workers may call the County Clerk's office to confirm that the old address is in the precinct. If it is, the voter will fill out a voter registration form to update their address and vote on a regular ballot.</p>	<p>If the voter has not updated their address within the county, they will be able to cast a regular ballot at the polling place associated with the new address.</p> <p>Election officials may seek to confirm the voter's registration status with the county clerk, and the voter should update the change of address portion of a Voter Registration Application before obtaining their ballot to vote.</p> <p>If the voter initially went to the polling place for their old address, they will have to travel to the polling place for the new address to vote.^{iv}</p>	<p>If a voter moves across county lines, the voter is required to transfer their voter registration to the new county. The voter is required to submit their updated registration to the county clerk in their new county no later than four days before a scheduled election. If the application arrives less than four days before an election, the voter will not be eligible to vote in their new county for that election.^v</p> <p>The voter can go to the new polling site in the new county and complete the change of address portion of a voter registration application but the voter will be given a provisional ballot and it is not likely to count in the new county if the change is made within four days of an election.</p>	<p>You cannot vote without registering to vote according to the process described above and by the 30 day deadline.</p> <p style="text-align: right;">CONTINUED ON NEXT PAGE</p>

The county clerks' listing can be found on the Arkansas Association of Counties website <https://www.arcounties.org/counties/>, or through the Arkansas Secretary of State's website at <https://www.sos.arkansas.gov/elections>.

If a voter's registration status cannot be verified, for whatever reason, they have the right to fill out an "Eligibility Affirmation" and cast a **provisional ballot**.^{vi} Note, if the voter voted provisionally because they did not have the requisite identification must show up at the county board of election commissioners by 12 noon the Monday following Election Day with the requisite identification or they must sign a statement swearing they are who they say they are to satisfy the voter ID law.^{vii}

7. TEMPORARY MOVE: I have moved temporarily due to Covid-19 or some other reason. Where can I vote?

You may vote by requesting an absentee ballot, which can be found here: https://www.sos.arkansas.gov/uploads/elections/Absentee_Ballot_Application.pdf. Additional information can be found through the Arkansas Secretary of State's website at <https://www.sos.arkansas.gov/elections/voter-information/absentee-voting>, and below in questions 19 through 33. If you have not registered but maintain your permanent residence in Arkansas, you can register by mail according to the process described above in question 2. The deadline was October 5, 2020.

8. STUDENT: I am a college student. Can I register to vote where I go to school? What if I am taking classes remotely? Where can I vote?

Voters can establish residency and vote in Arkansas if they intend to remain at their Arkansas address for the time being and to make it their principle home.^{viii} If the student plans to return to their original home after college, the student can choose to register and vote at their prior residence. The Arkansas Secretary of State has not provided any specific guidance for students taking classes remotely and Arkansas residency.

9. LIVING ABROAD: I am living abroad and/or am serving in the military. How can I register and/or vote?

Military members and overseas citizens can register by mail, online by using the Military and Overseas Voter Request Form on the Arkansas Secretary of State Voter Registration website (<https://www.dmv.org/ar-arkansas/voter-registration.php>), or via a Federal Post Card Application (which registers a military member to vote and requests an absentee ballot at the same time, available at: <https://www.dmv.org/ar-arkansas/voter-registration.php>, and select Federal Post Card Application, Form 76). Military members may also have a copy of the form mailed to them by calling the Federal Voting Assistance Program at (800) 482-1127.

Be sure to register thirty (30) days prior to the election in which you want to vote. For the November 3, 2020 General Election and Nonpartisan Runoff Election, the deadline for registering to vote was **Monday, October 5, 2020**.

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UOCAVA voters may request that an absentee ballot be sent by mail or by electronic means. The ballot delivery system called Ballot Safe will allow eligible active duty military and overseas voters to receive their absentee ballot through a secure online website. After a qualified voter has requested an absentee ballot, the voter will receive a confirmation email with instructions on how to log into the secure site. The voter will download the ballot and other necessary documents, such as a Voter Statement, instructions and envelope templates. After marking the ballot before the polls close in Arkansas on election day, the voter will mail it back to their County Clerk. Ballots from UOCAVA voters must be received no later than ten (10) days after the election. The deadline for the General Election and Nonpartisan Runoff Election is 5:00 p.m. on November 13, 2020.

Additional information for Military and Overseas Citizens can be found here:

<https://www.sos.arkansas.gov/elections/military-and-overseas-citizens>.

10. CRIMINAL CONVICTION: I have a criminal conviction. Can I vote?

In Arkansas, the right to vote is only affected by a felony conviction. Felony charges without conviction, as well as misdemeanor convictions, do not affect the right to vote. Those who have been convicted of a felony may vote if they are not currently incarcerated and they are not on parole or other court supervision and have paid all fees, fines and costs. To restore the right to vote, proof of discharge and proof of payment of all probation or parole fees, court costs, fines, or restitution must be given to the local county clerk with the Voter Registration Application.^{ix}

11. INCARCERATED: I am currently in jail. Can I vote?

If you are incarcerated, you may or may not be able to vote. Misdemeanor charges or conviction do not affect your right to vote. If you have been convicted of a felony, you may not vote until you have served all time and supervision and repaid all fees, fines and costs. For more information see:

<https://www.acluarkansas.org/en/know-your-rights/know-your-rights-voting-after-criminal-conviction>.

12. NOT ON ROLLS AT POLLING PLACE: I am at my polling place and am not on the voter registration roll. Can I vote where I am?

If a voter is not found on the rolls of the voting place at which they are attempting to vote, an election clerk should check the county rolls. If the voter is still not found, the clerk should contact the Elections Supervisor to make sure the voter is registered and is in the correct precinct. If the voter is found to be registered, they should be able to vote a regular ballot.

If the voter is in the wrong precinct, the clerk should give them directions to the correct precinct and issue a precinct pass (which allows the voter to enter the correct precinct without waiting in line) when that option is available.

If the election official cannot confirm your registration in the county, you are entitled to cast a provisional ballot regardless of whether your name appears on the polling site's voter registration list. As part of the provisional ballot, you will be asked to sign a statement affirming your eligibility to vote. The election official is then required to provide you with written instructions on how to determine whether your provisional vote is counted or, if not, the reason the vote was not counted.^x

13. THOUGHT I WAS REGISTERED: My name isn't on the voter registration roll but I thought I was registered. Could it have been removed? What do I do?

Voters' names may be missing or removed from the list of registered voters if:^{xi}

- The voter is at the incorrect polling location;
- The voter has been marked as no longer a U.S. citizen;
- The voter has registered to vote elsewhere;
- The voter has failed to respond to address confirmation mailings and has not voted or appeared in an election during the period beginning on the date of notice and ending on the date after the second general election for federal office that occurs after the date of the address confirmation notice;
- The voter has been marked as deceased;
- The voter has been marked as not a lawfully qualified or registered voter of Arkansas or of the given county;
- The voter has been convicted of a felony and the sentence has not been discharged or pardoned;
- The voter has been adjudged as mentally incompetent; or
- Errors in updating the voter registration list may have been made by the state or clerk.

Note that you can take steps to help to determine why a voter's name is not popping up on the list of registered voters:

- Check the voter's registration status using the registration lookup tool to make sure they are registered to vote and at the right place. (See Question 1)
- Has the voter moved recently? Could they be registered at an old address? Check that address in the registration lookup tool. (See Questions 1 and 6)
- Has the voter changed their name recently, or could they be registered under a different name? Check that name (and any variations of the voter's name, especially for hyphenated names, which sometimes trip up databases) in the registration lookup tool. (See Question 1)
- When/where did the voter register to vote? Was that before the deadline?
- A voter history report can be requested from the county clerk.

HOW TO VOTE: EARLY VOTING

14. AVAILABILITY: Is there early voting in my state (whether called early voting or in person absentee voting)? When is it?

For the 2020 General Election, early voting begins at 8:00 a.m. Central Time on Monday, October 19, 2020. Early voting closes at 5:00 p.m. on Monday, November 2, 2020.^{xii} Some counties have extended polling hours; check with your county clerk to find out if your county has extended hours.

15. ELIGIBILITY: Do I have to have a reason to vote early?

No.

16. WHEN: When do the polls open/close during early voting?

Early voting is available between the hours of 8:00 a.m. and 6:00 p.m., Monday through Friday, and between 10:00 a.m. and 4:00 p.m. on Saturdays. Some counties have extended polling hours; check with your county clerk to find out if your county has extended hours.

17. WHERE: Where do I vote during early voting?

In most counties, early voting is conducted at the county clerk's office. Some counties may choose to conduct off-site early voting (a location other than the county clerk's office), and local newspapers regularly publish the designated sites. Voters can contact their county clerk's office to confirm their early voting location. Early voting locations can also be found by searching on the state's webpage at <https://www.voterview.ar-nova.org/>

The location of all Arkansas county clerks' offices and their contact information can be found on the Secretary of State's website or the Arkansas Association of Counties website, listed in Question 6 above.

18. IDENTIFICATION: What identification is required for early voting? Can I vote without providing identification?

The same identification rules apply to voting early as apply to voting on Election Day. See Question 36.

HOW TO VOTE: ABSENTEE AND/OR VOTE BY MAIL

19. AUTOMATIC: Do I have to request an absentee ballot or will my state mail me one automatically? How do I request one?

Voters in Arkansas will not be automatically mailed an absentee ballot, but anyone can request one. Voters may cast an absentee ballot if they:

- Will be unavoidably absent from their polling site on election day;
- Will be unable to attend their polling site on election day due to illness or physical disability;
- Reside in a long-term care or residential facility licensed by the state;
- Are a member of the Uniformed Services, a merchant marine, or the spouse or a dependent family member and are away from their polling location due to the member's active duty status; or
- Are a United States citizen whose residence is in Arkansas but is temporarily living outside the territorial limits of the U.S.^{xiii}

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To receive an absentee ballot, voters may either pick up an absentee ballot application from their county clerk or request to have one sent to them by contacting the county clerk's office in the county where they are registered to vote. They may also download an absentee ballot application directly from the Secretary of State's website:

https://www.sos.arkansas.gov/uploads/elections/Absentee_Ballot_Application.pdf. When a voter submits their application for an absentee ballot, they may designate how they wish to receive their ballot—whether in person, by mail, or by designated bearer.

Covid-19:

Arkansas Secretary of State John Thurston declared that **anyone in the state can request an absentee ballot in the November 3 general election during the COVID-19 pandemic**. As discussed above, under state law, a voter who can't vote in person on Election Day because of travel, illness, or physical disability may cast an absentee ballot. Secretary Thurston has said that a health concern because of COVID-19 is a qualifying reason to vote absentee. In other words, **anyone who fears that going to a polling place will put his or her or another person's health at risk may request an absentee ballot**.

The same mail-in ballot pickup and delivery rules in normal times apply for the November 3 general election. For more information on Arkansas's absentee voting rules during the pandemic go to:

[https://static.ark.org/eeuploads/elections/Resolution No. 4 of 2020 Regarding Absentee Voting Procedures.pdf](https://static.ark.org/eeuploads/elections/Resolution_No._4_of_2020_Regarding_Absentee_Voting_Procedures.pdf).

20. APPLICATION DEADLINE: What is the deadline for requesting an absentee ballot?

You may apply for an absentee ballot online, by mail, or in person. If you apply in person, you must apply by the close of business the day before the election. To apply by mail or online, your application must be submitted seven days before the election.

In person: by close of business the day before the election—Monday, November 2, 2020.

- By mail or electronic means: received seven days before the election—Tuesday, October 27, 2020
- By designated bearer or administrator: by close of business the day before the election—Monday, November 2, 2020. However, a designated bearer can only pickup your absentee ballot before the close of business 15 days before the election, on October 19, 2020.
- By authorized agent: by 1:30 p.m. on Election Day. The authorized agent must file with the County Clerk an affidavit from the administrative head of a hospital or nursing home located in Arkansas verifying that the applicant is a patient of the hospital or long-term care or residential care facility licensed by the state and is thereby unable to vote on Election Day at their regular polling site.

21. APPLICATION RETURN: Where and/or how can I return my absentee ballot application? Can someone return it for me?

The absentee ballot must be returned to the county clerk in the county where you are registered to vote. A designated bearer may return your absentee application for you, should you so require. The absentee ballot application will have a place to indicate your designated bearer or administrator, so if you choose to use one (and in the case of the administrator, are eligible), you must indicate who the individual is on the form.

22. DIDN'T REQUEST IN TIME: What if I have not requested an absentee ballot by the deadline?

If you fail to meet the application deadline by mail or electronic means, you can still request an absentee ballot in person up until the day before the election, November 2. However, **absentee ballots must be submitted by the close of business by November 2**, so the voter should take that timing into account.

Designated bearers may not pickup a ballot application earlier than 15 days before the general election (October 19, 2020), so you will likely need to go yourself.

23. ELIGIBILITY: Do I have to have a specific reason for requesting to vote by absentee ballot?

Arkansas voters do need to list a specific reason for requesting to vote by absentee, but as the governor has stated, and as was confirmed by the State Board of Election Commissioner's Resolution, Covid-19 health concerns are a valid reason. Voters concerned with the pandemic should list either "I will be unavoidably absent from my polling site on Election Day" OR "I will be unable to attend the polls on Election Day because of illness or physical disability."

24. STATUS OF APPLICATION AND/OR BALLOT: How can I check the status of my application and/or absentee ballot?

You can check the status of your ballot application and/or absentee ballot through the Arkansas Voter View website at <https://www.voterview.ar-nova.org/voterview> and filling out your information.

25. APPLICATION AND/OR BALLOT REJECTED: I learned my absentee ballot application and/or ballot was rejected. What can I do to fix any errors or get another one?

There is no standard method to contest an application or ballot rejection of an absentee voter. The voter should contact their local county clerk, or the Arkansas Secretary of State's office.

26. COMPLETING BALLOT: How do I complete the absentee ballot? Are there any identification requirements?

Once you receive your ballot, carefully read the instructions. You must provide a copy of an acceptable form of ID with your absentee ballot – these will be listed on the ballot. Sign and date where indicated, and mail your voted ballot back to the address indicated on the return envelope. You may also have your designated bearer (anyone) or administrator (if you are in a hospital, nursing home or long-term care facility) return your ballot for you by their respective deadlines – see Question 20 above.

27. LOST OR SPOILED: What if I lost my absentee ballot or it is spoiled or I received an incorrect one?

The voter should contact their local county clerk, or the Arkansas Secretary of State's office.

28. NON-RECEIPT OF BALLOT: What if I requested an absentee ballot but have not received it? Can I do anything?

The voter should contact their local county clerk..

29. IN PERSON OPTION: What if I requested an absentee ballot but I want to vote in person on Election Day?

As long as the voter has not already submitted the absentee ballot, the voter will be allowed to cast a provisional ballot in person.^{xiv}

30. BALLOT DEADLINES: What is the deadline for the ballot to be postmarked and/or received by?

By mail, ballots must be delivered by 7:30 p.m. on Election Day—Tuesday, November 3, 2020.

31. BALLOT DROP OFF LOCATIONS: What are the locations for dropping off a completed ballot (instead of mailing it)?

- In person: Ballots must be delivered by close of regular business the day before the election—Monday, November 2, 2020.
- By designated bearer: Ballots must be delivered by 7:30 p.m. on Election Day—Tuesday, November 3, 2020.
- By authorized agent: Ballots must be delivered by 7:30 p.m. on Election Day—Tuesday, November 3, 2020.

32. ASSISTANCE DROPPING OFF: Can someone drop off my completed ballot for me?

If, on the absentee ballot application, you selected a designated bearer, or if you are a person in a hospital, nursing home or long-term care facility and therefore qualify for the use of an administrator, you may have your designated bearer or administrator drop off your ballot for you.

33. IN PERSON ABSENTEE: Where do I vote in-person absentee?

In-person absentee can be done at your local county clerk’s office and must be done by end of day, November 2, 2020.

HOW TO VOTE: ELECTION DAY

34. HOURS: When do the polls open and close on Election Day? What if the polls are closing but I’m in line?

The polls must be open from 7:30 a.m. to 7:30 p.m. Central on Election Day.^{xv} **A voter waiting in line at the polling place by 7:30 p.m. must be allowed to vote.**^{xvi}

35. POLLING LOCATION: Where do I vote on Election Day?

You can determine a voter’s proper polling place by checking the “Voter View” website at <https://www.voterview.ar-nova.org/VoterView>. If a voter has moved recently and has not updated their voter registration, refer to [Questions #6 and 7](#).

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***Note to hotline volunteer:** Due to the COVID-19 Pandemic, many polling places have been moved or consolidated. Voters should be advised to check the polling place listed on the state's Voter View webpage and also to watch for a Voter Notification Card from the clerk in the event of changes.

36. IDENTIFICATION: What identification is required to vote on Election Day? Can I vote without providing identification?

You must provide identification to vote on Election Day. Acceptable forms of ID include: an Arkansas driver's license; an Arkansas photo identification card; a concealed handgun carry license; a United States passport; an employee badge or identification document issued by the state or an accredited postsecondary education institution in the State of Arkansas; a United States military identification document; a U.S. or Arkansas issued public assistance identification card if the card shows a photograph of the person to whom the document or identification card was issued; a voter ID card issued by an county clerk in Arkansas.

If you're voting for the first-time in Arkansas, registered to vote by mail, and didn't submit a copy of your ID when you registered, you will need to show ID to vote. Acceptable forms include: a driver's license or non-driver's license ID; or a current utility bill, bank statement, government check, paycheck, or other government document with your name and address.

If you are unable to provide ID, you will be able to vote a provisional ballot.

POLLING PLACE ISSUES

37. POLLING PLACE NOT OPEN: The polling place is not open. What do I do?

The voter should immediately contact their local county clerk, or the Arkansas Secretary of State's office.

Contact information or local county clerks can be found at <https://www.arcountries.org/counties/> or https://www.sos.arkansas.gov/uploads/elections/Revised_County_Clerks_List.pdf

Contact the Elections Division by calling 501-682-5070 or toll free at 1-800-482-1127 or by e-mail at electionsemail@sos.arkansas.gov.

***Note to hotline volunteer:** If you learn of a polling place not opening on time or is closed, notify your hotline captain immediately.

38. LONG LINES: There are long lines at the polling place. What do I do? What if the polls are closing while I'm in line?

Stay in line! You will be able to vote so long as you are in line before the polls close at 7:30pm on Election Day. See Question 34 for answer if voter is in line when polls are closing.

***Note to hotline volunteer:** If you learn of long lines, notify your hotline captain immediately.

39. EQUIPMENT FAILURE: What should I do if there are equipment problems at my precinct?

The voter should immediately contact their local county clerk, or the Arkansas Secretary of State's office.

Contact information or local county clerks can be found at

<https://www.arcounties.org/counties/> or

https://www.sos.arkansas.gov/uploads/elections/Revised_County_Clerks_List.pdf

Contact the Elections Division by calling 501-682-5070 or toll free at 1-800-482-1127 or by e-mail at electionsemail@sos.arkansas.gov.

***Note to hotline volunteer:** If you learn of equipment not working properly at a polling place, notify your hotline captain immediately.

40. NO PPE/COVID: What if my polling place is not enforcing COVID-19 precautions or has run out of supplies?

Note: By Executive Order of the Governor, mask are NOT required at polling places. See https://governor.arkansas.gov/images/uploads/executiveOrders/EO_20-43.pdf. That said, the voter should immediately contact their local county clerk, or the Arkansas Secretary of State's office if there are poor COVID-19 precautions.

Contact information or local county clerks can be found at

<https://www.arcounties.org/counties/> or

https://www.sos.arkansas.gov/uploads/elections/Revised_County_Clerks_List.pdf

Contact the Elections Division by calling 501-682-5070 or toll free at 1-800-482-1127 or by e-mail at electionsemail@sos.arkansas.gov.

41. EQUIPMENT ASSISTANCE: I don't know how to use the voting equipment. Can I get help?

Yes. Written step-by-step instructions will be distributed to voters. Voters will be able to practice with sample machines at various locations across Arkansas prior to Election Day, if they so choose. Additional county-by-county information is on the Arkansas Secretary of State's website at:

<https://www.sos.arkansas.gov/elections/voter-information/arkansass-voting-machines/>.

If a voter experiences problems or questions about a machine, they should summon a poll worker for help.

42. PHYSICAL DISABILITY: I have a physical disability and need assistance. Will my polling place be accessible?

Yes. All polling places in Arkansas should be accessible to people with disabilities. Voters may call the State Board of Election Commissioners (1-800-411-6996) if they are uncertain about the accessibility of their polling site.^{xvii}

CONTINUED ON NEXT PAGE

Every polling site will offer at least one touch-screen voting machine that is accessible for voters with physical and visual disabilities. Some counties utilize all touch-screen voting machines (called Direct RecordELECTronic or DRE).^{xviii}

Voters who because of physical, sensory, or other disability present themselves for voting and who then inform a poll worker at the polling site that they are unable to stand in line for extended periods of time are entitled to advance to the head of the line of voters then waiting at the polling site.^{xix}

Voter are also allowed one person of their choosing to assist them with completing their ballot.

43. READING/LANGUAGE ASSISTANCE: I am blind, have a physical disability, or cannot read English and require assistance in order to vote. Can I get assistance at the polls?

Yes. Any voter, regardless of whether they are able to read, write or speak English or are blind or are otherwise disabled, have the right to receive help voting from a person of their choice except the voter’s employer, an agent of the voter’s employer, or an officer or agent of the voter’s union.

A voter may also ask to be assisted by two poll workers, one of whom shall assist with voting, the other shall observe, or by the County Clerk (during early voting) or the Deputy County Clerk (during early voting). Anyone assisting the voter must do so according to the wishes of the voter without comment or interpretation.^{xx}

44. CURBSIDE VOTING: When can I request curbside voting?

Arkansas does not offer curbside voting, and has not announced any plans to implement such a program ahead of Election Day.

45. CAMPAIGNING: What rules apply to people campaigning or “hanging around” my polling place? Can people approach me?

Individuals are prohibited from distributing campaign literature, soliciting signatures or contributions, or otherwise electioneering within the polling place or within 100 hundred feet of its primary entrance.^{xxi} However, voters may take and use a voting aid when voting, including list of candidates for which they intend to vote or not vote, or how they wish to vote on ballot issues.

46. CHALLENGES: Someone is formally challenging my vote. What do I do?

Poll watchers, who may be candidates or authorized representatives of candidates or parties or ballot issues, can challenge voter eligibility. Election officials are required to inform voters if their ballot has been challenged. Challenged ballots are treated as provisional ballots; they will be counted if the county board of election commissioners verifies the voter’s eligibility.^{xxii}

47. POLICE/MILITARY PRESENCE: There are police/members of the military at the polling place. Is this okay? What do I do?

Police are allowed inside the polling place, but are subject to the same harassment and intimidation rules as anyone else. Furthermore, police officers are not allowed to challenge voters in the manner that poll workers can, as described in Question 46 above.

48. PROVISIONAL BALLOT: I have been offered a provisional ballot. What should I do?

A voter should be offered a provisional ballot only when:

- A voter's name was not on the Precinct Voter Registration List;
- A voter failed to comply with the identification requirements when they mailed in their registration and failed to provide the required identification with the mailing;
- A voter does not present photo ID as required by law or the voter has a "MUST HAVE ID" notation in the Precinct Voter Registration List and that voter failed to provide a photo ID or ID that poll workers said did not meet the requirements of the law;
- The Precinct Voter Registration List indicated the voter requested an absentee ballot or voted during the early voting period;
- The voter's vote was challenged by a poll watcher; or
- The voter attempted to vote after the established time for polls to close due to a court order or other order requiring the polls to remain open extended hours and the voter was not in line at 7:30 p.m. when the polls were supposed to close.

Other than for these reasons, the voter should be able to cast a regular ballot. A provisional ballot should be a last resort. Before a voter casts a provisional ballot, ensure that the voter is in the right precinct for their current address. Give the poll worker the voter's current address and ask whether the voter is in the right precinct. The poll worker may contact the County Clerk's office. If a voter uses a provisional ballot in the wrong precinct, their vote will most likely not count. Hotline and command center volunteers should also verify that the voter is in the correct precinct.

As part of the provisional ballot, the voter will be asked to sign a statement affirming their eligibility to vote. The election official is then required to provide written instructions on how to determine whether the provisional vote is counted or, if not, the reason the vote was not counted. In many instances, the voter will be asked to appear at their county election commissioners by 12 noon on the Monday following Election Day to verify their identity with the proper documentation.

A voter may be able to cure any deficiency that required them to vote a provisional ballot by attending the meeting of the county board of election commissioners. The date, time, and address of this meeting will be included on either the written instructions given by the poll worker when the voter casts their provisional ballot or in a separate notice mailed to the voter. First-time voters that failed to submit proper identification when they submitted the voter registration form and failed to show identification at the polls should bring with them proof of identity.^{xxiii}

***Note to hotline volunteer:** If you learn of police/members of the military at the polling place, notify your hotline captain immediately.

QUESTIONS

49. Who should I contact if I have questions about any of the above?

Voters should contact their local county clerk's office, the Arkansas State Board of Election Commissioners, or the Arkansas Secretary of State's office.

The voter should immediately contact their local county clerk, or the Arkansas Secretary of State's office.

Contact information for local county clerks can be found at

<https://www.arcounties.org/counties/> or

https://www.sos.arkansas.gov/uploads/elections/Revised_County_Clerks_List.pdf

Contact the Elections Division by calling 501-682-5070 or toll free at 1-800-482-1127 or by e-mail at electionsemail@sos.arkansas.gov.

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- ⁱ If you are currently serving incarceration, parole or probation, you may apply through your state agency to restore your voting rights: <https://www.dmv.org/ar-arkansas/voter-registration.php> (and click the link to “restore your voting rights”).
- ⁱⁱ Ark. Const. Amend. 51, § 9(b); Ark. Code. Ann.. § 7-5-201(a).
- ⁱⁱⁱ Ark. Const. Amend. 51, § 9(c)(3)(A).
- ^{iv} Ark. Code Ann. § 7-5-306.
- ^v Arkansas State Board of Election Commissioners, Rules on Provisional Voting, § 902 (http://www.sos.arkansas.gov/rulesRegs/Arkansas%20Register/2007/oct_2007/108.00.07-005.pdf).
- ^{vi} Ark. State Board of Elec. Comm’rs, Election Procedures Quick Guide 4 (2016), https://static.ark.org/eeuploads/elections/2016_Election_Procedures_QG_Final.pdf.
- ^{vii} Ark. Const. Amend. 51, § 13(b)(1)(B).
- ^{viii} Ark. Code Ann. § 7-5-201(b)(6).
- ^{ix} Ark. Const. Amend. 51 § 11(a)(4), (d)(1); 11(d)(2)(A)-(D), as amended by Act 1451 (2003) (Senate Bill 817).
- ^x Ark. State Board of Elec. Comm’rs, “Election Procedures Quick Guide” (https://static.ark.org/eeuploads/elections/2016_Election_Procedures_QG_Final.pdf).
- ^{xi} Ark. Code Ann. § 7-5-201; Ark. Const. Amend. 51 § 11(a).
- ^{xii} Ark. Code Ann. § 7-5-418; “Voting in Arkansas,” Ark. Sec’y of State Website (<http://www.sos.arkansas.gov/elections/pages/votinginarkansas.aspx>).
- ^{xiii} Ark. Code Ann. § 7-5-402.
- ^{xiv} Ark. Code Ann. § 7-5-411(b).
- ^{xv} Ark. Code Ann. § 7-5-304(a); County Board of Election Commissioners Procedures Handbook (Ed. 2014).
- ^{xvi} Ark. Code Ann. § 7-5-304(b).
- ^{xvii} 52 U.S.C. § 21081(a)(3); Ark. Code. Ann. § 7-5-311.
- ^{xviii} “FAQs About Voting,” Ark. Sec’y of State Website (<http://www.sos.arkansas.gov/elections/Pages/votingFAQs.aspx>).
- ^{xix} Ark. Code Ann. § 7-5-310(c).
- ^{xx} Ark. Code Ann. § 7-5-310(b).
- ^{xxi} Ark. Code Ann. § 7-1-103.
- ^{xxii} Ark. Code Ann. §§ 7-5-312;7-5-308.
- ^{xxiii} Ark. Code Ann. §§ 7-5-321, 7-5-308, 7-5-304(c); Ark. State Board of Elec. Comm’rs, Election Procedures Quick Guide (2016), https://static.ark.org/eeuploads/elections/2016_Election_Procedures_QG_Final.pdf.