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Note: This FAQ is not exhaustive. Situations or inquiries may arise that are not answered below. In those circumstances, contact your hotline captain or command center for assistance. Please make sure to record all of the voter's contact information should follow-up be necessary.

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REGISTERING TO VOTE

1. STATUS: Am I registered to vote?

You can determine whether a voter is registered to vote by checking the Colorado Secretary of State's website: www.govotecolorado.gov. If a voter is not registered to vote, the voter can register online at the same website or by completing the paper registration form.¹

2. HOW: How do I register to vote? What if I don't have access to a computer and/or printer?

You may register online at www.GoVoteColorado.gov, if you have a valid Colorado driver's license or state issued ID card from the Colorado Department of Revenue.

If you do not have a Colorado license or ID, you may complete and print the voter registration form. Printable voter registration forms are available at the [Colorado Secretary of State's website](#), the county clerk and recorder's office, and any federal post office that provides voter registration applications. You may then mail, fax, or scan and email your complete and signed form to your county clerk and recorder's office. A list of all county clerk and recorder's offices in the state of Colorado can be found [here](#).

Voters can register to vote on Election Day at any Voter Service and Polling Center in their county, but they must bring valid identification.

You can also register to vote in-person at a physical office, which includes:

- A Colorado Department of Motor Vehicle office when you apply for a driver's license, or when updating your driver's license information;
- Offices that provide public assistance, including offices of state funded programs primarily engaged in providing services to person with disabilities;
- Recruitment offices of the armed forces of the United States;
- Any federal, state, or local government office or any nongovernment office that chooses to provide voter registration service or applications; or
- A voter service and polling center (VSPC).

If your voter registration is inactive, you may change your inactive status by submitting a signed request, an online voter registration application, or making an in-person request.

3. IDENTIFICATION: What ID is required to register to vote?

Colorado accepts 16 different types of IDs. Those are:

- A valid Colorado driver's license or valid identification card issued by the Colorado Department of Revenue. (Note: documents issued to not lawfully present and temporarily lawfully present individuals under Part 5 of Article 2 of Title 42, C.R.S. are not acceptable forms of identification.)
- A valid U.S. passport.

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- A valid employee identification card with a photograph of the eligible elector issued by any branch, department, agency, or entity of the U.S. government or of Colorado, or by any county, municipality, board, authority, or other political subdivision of Colorado.
- A valid pilot's license issued by the federal aviation administration or other authorized agency of the U.S.
- A valid U.S. military identification card with a photograph of the eligible elector.
- A copy of a current (within the last 60 days) utility bill, bank statement, government check, paycheck, or other government document that shows the name and address of the elector.
- A Certificate of Degree of Indian or Alaskan Native Blood.
- A valid Medicare or Medicaid card issued by the Centers for Medicare and Medicaid Services.
- A certified copy of a U.S. birth certificate for the elector.
- Certified documentation of naturalization.
- A valid student identification card with a photograph of the eligible elector issued by an institute of higher education in Colorado, as defined in C.R.S. §23-3.1-102(5).
- A valid veteran identification card issued by the U.S. Department of Veterans Affairs, Veterans Health Administration with a photograph of the eligible elector.
- A valid identification card issued by a federally recognized tribal government certifying tribal membership.
- Verification that a voter is a resident of a group residential facility, as defined in C.R.S. §1-1-104(18.5).
- Verification that a voter is a person committed to the Department of Human Services and confined and eligible to register and vote shall be considered sufficient identification of such person for the purposes of C.R.S. § 1-2-210.5.
- Written correspondence from the county sheriff or his or her designee to the county clerk indicating that a voter is confined in a county jail or detention facility.

Any form of identification listed above that shows your address must show a Colorado address to qualify as an acceptable form of identification.

4. DEADLINES: When is/was the voter registration deadline? Are there different deadlines whether I register by mail, in-person, online or on Election Day?

Voters can register up to and on Election Day (see [Question #5](#)). If you register to vote by mail or online through www.govotecolorado.com on or before October 26, the clerk will automatically mail you a ballot. However, if you register after October 26, you must visit one of the Voter Service and Polling Centers (VSPC) in your county to get a ballot.

Mail ballots must be received by 7 p.m. on November 3rd. Postmarks do not count. Voters are advised to mail their ballot back no later than October 26th. After that date voters should drop ballots off in a drop box or a Voter Service and Polling Center (VSPC) anywhere in the state. Votes may drop off their ballots in counties other than their county of residence.

5. SAME DAY: Does my state have Same Day Registration (i.e. I can register to vote the same day I vote)? If so, what is the process?

Yes. To register, you must be 18 years old by 11/3/20, be a US citizen, and have been a resident of Colorado for 22 days prior to the election. If you meet these requirements, you can register at any time, including on Election Day. For information on how to register, see [Question #2](#).

6. PERMANENT MOVE: I have moved permanently and I didn't update my voter registration, can I vote?

Yes. A voter can still receive a mail ballot if they update their registration online at www.govotecolorado.com, (if they have a Colorado driver's license or ID card) or by mail through October 26th. Voters can also change their address in person at any Voter Service and Polling Center (VSPC) in the voter's new county of residence up to and on Election Day; although they will not receive a mail ballot, they can vote in person when registering at the VSPC.² Visit <https://www.sos.state.co.us/pubs/elections/Resources/CountyElectionOffices.html> to find a VSPC in your county and to verify its hours.

7. TEMPORARY MOVE: I have moved temporarily due to Covid-19 or some other reason. Where can I vote?

You can designate an alternate mailing address by visiting the [Secretary of State's website](#). You will need to enter your driver's license number, state ID number or the last four digits of your social security number in order to update your mailing address. If you prefer to update your mailing address by phone you can contact your county clerk. A list of all county clerk and recorder's offices in the state of Colorado can be found [here](#).

Individuals without a fixed permanent home can register to vote and cast a ballot. To register they must provide a physical address. This "home base" address can be a park, vacant lot, a business address, a shelter, or any other physical location within the county that the individual considers their home base. If the home base address does not include a mailing address, as in the case of a park or vacant lot, then the individual must provide a mailing address. The mailing address can be a post office box or anywhere else that they can receive mail.

8. STUDENT: I am a college student. Can I register to vote where I go to school? What if I am taking classes remotely? Where can I vote?

College students generally can keep their voter registration in the location where they lived prior to coming to school, or they may register in the location where they attend school. This choice is up to the student. If you choose to keep your registration at the location you lived at before coming to school, you should contact your local election official and arrange to have an absentee or mail ballot sent to you at school so that you can vote.

You cannot vote in more than one state, but if Colorado is your principal residence at this time, even if not permanent, then you can register to vote in Colorado. To register, you must be 18 years old by 11/3/20, be a US citizen, and have been a resident of Colorado for 22 days prior to the election. Colorado has same day voter registration so you can register up to and on Election Day. You can vote your mail ballot that is mailed to you or you can vote in person at a VSPC in the county of permanent residence where you're registered to vote.

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9. LIVING ABROAD: I am living abroad and/or am serving in the military. How can I register and/or vote?

Residents of Colorado living outside of the United States (either temporarily or permanently) who were residents of Colorado immediately before leaving the United States, and residents of Colorado who are active duty military personnel (including their spouses and voting-age dependents) and who are absent from the state on assignment are eligible to register and vote under the Uniformed and Overseas Citizens and Absentee Voting Act (UOCAVA). As a UOCAVA voter, you will have the option to receive a ballot for every election in which you are eligible to vote by mail, fax, or email.

You can register for UOCAVA in two ways:

1. Online (requires a valid Colorado driver's license or ID)
Look up your voter record on the [Secretary of State's website](#). Enter in your name, zip code, and birthdate and click "submit." This should bring up your voter record. Under voter information, click "change my address." Enter your Colorado driver's license or ID number and click "submit." At the bottom of the form, you will see "UOCAVA Status." Indicate that you are a military voter, and how you would like your ballot to be delivered to you (mail, fax, or email). Make sure to include your fax number, email address, and/or mailing address that corresponds with the delivery option you choose.
2. Via Mail, Fax, or Email
Complete and submit the [Voter Registration and Absentee Ballot Request Federal Post Card Application](#). Print, sign, and return the form to your county clerk and recorder's office. A list of all county clerk and recorder's offices in the state of Colorado can be found [here](#). For more information about UOCAVA voters, visit the [Colorado Secretary of State's website](#).

10. CRIMINAL CONVICTION: I have a criminal conviction. Can I vote?

The following people are eligible to register and vote in Colorado:

- People with a past criminal conviction (felony or misdemeanor) who have completed their sentence
- People currently in jail pretrial (pending the outcome of the criminal case)
- People currently on probation for either a misdemeanor or a felony
- People currently in jail serving a misdemeanor sentence only

Individuals who are presently incarcerated for a felony are currently not eligible to vote. However, they will be eligible to vote after serving their sentence. For more information about the voting rights of incarcerated or previously incarcerated individuals, visit the [Colorado Criminal Justice Reform Coalition's website](#).

11. INCARCERATED: I am currently in jail. Can I vote?

The following people are eligible to register and vote in Colorado:

- People currently in jail pretrial (pending the outcome of the criminal case)
- People currently in jail serving a misdemeanor sentence only

Individuals who are presently incarcerated for a felony are currently not eligible to vote. However, they will be eligible to vote after serving their sentence. For more information about the voting rights of incarcerated or previously incarcerated individuals, visit the [Colorado Criminal Justice Reform Coalition's website](#).

12. NOT ON ROLLS AT POLLING PLACE: I am at my polling place and am not on the voter registration roll. Can I vote where I am?

Yes, as long as the voter resides in the county where the Voter Service and Polling Center (VSPC) is located. Any eligible voter whose name is not in the statewide voter registration database when they arrive at a VSPC in their county is entitled to register to vote there and can vote a regular ballot.³

13. THOUGHT I WAS REGISTERED: My name isn't on the voter registration roll but I thought I was registered. Could it have been removed? What do I do?

If a voter was removed from the list of registered voters but they are eligible to register to vote, they can register to vote at any Voter Service and Polling Center (VSPC) in the county where they live up to and on Election Day.⁴

The Colorado Secretary of State maintains the master list of registered voters of the entire state on as current a basis as is possible. Pursuant to list maintenance, the Secretary of State may remove voters on notification of their death or felony conviction. Voters are marked as "inactive", but not removed from the rolls, if a piece of election material was returned to sender because the voters address was not updated. Election materials do not forward. All the voter needs to do is update their address and they will become active again. This should not prevent them from showing up on the list of registered voters.⁵

To help determine why a voter's name is not showing up on the list of registered voters, check the voter's registration status(see [Question #1](#)) and confirm that the following information is correct:

- Are they registered to vote and at the right place?
- Has the voter moved recently? Could they be registered at an old address?
- Has the voter changed their name recently, or could they be registered under a different name? Check that name (and any variations of the voter's name, especially for hyphenated names, which sometimes trip up databases).

HOW TO VOTE: EARLY VOTING

14. AVAILABILITY: Is there early voting in my state (whether called early voting or in person absentee voting)? When is it?

Yes, there is early voting in Colorado starting October 19th in all counties (October 12th in Denver County). Voters may register to vote up to and including on Election Day (see [Question #2](#))

All Colorado voters receive a mail ballot. For a voter to receive a **mail ballot**, the voter must do one of the following:

- a. Register to vote or update their voter registration online at www.govotecolorado.com through October 26th;
- b. Submit an application through the mail, at a voter registration agency, or at a local driver's license examination facility through October 26th;
- c. Submit an application through a voter registration drive no later than October 13th.⁶

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If a voter has missed the deadline to receive a mail ballot, the voter may appear in person at any Voter Service and Polling Center (VSPC) in their county through Election Day where they can (register to vote and then) vote in person or pick up a ballot.⁷ To find the location and hours of the VSPCs, visit: www.sos.state.co.us/pubs/elections/Resources/CountyElectionOffices.html or www.justvotecolorado.org.

15. ELIGIBILITY: Do I have to have a reason to vote early?

No. It is up to the voter to decide when the best time to vote will be for their schedule. The city of Denver is opening VSPC's on October 12th, although they are not required to start until October 19th. All other counties in Colorado will begin early voting on October 19th.

16. WHEN: When do the polls open/close during early voting?

Every county is required to have a certain number of Voter Service and Polling Centers (VSPCs). Prior to Election Day, the number of VSPCs and ballot drop boxes in a particular county may vary, and the hours that VSPCs are open may vary.⁸ To verify locations and operating hours, visit: www.sos.state.co.us/voter/pages/pub/olvr/findVoterReg.xhtml or www.justvotecolorado.org.

17. WHERE: Where do I vote during early voting?

Voters can vote a few different ways. Every active registered voter should receive a mail ballot delivered to the mailing address they have on file with the Secretary of State. Ballots for the November 3rd general election will be mailed beginning October 9th.⁹

- a. Voters can **mail their completed ballot** using the return envelope provided (postage is required). Please note that if a voter inadvertently mails a ballot without adding postage, the postage will be covered by the county and the ballot will still be delivered. If a voter has concerns, they can check online to ensure their ballot was received.
- b. Voters can go in-person to a **designated drop-off location** and deposit their completed ballot. Voters may also give their ballot to a third-party to deposit at a drop-off location. To find a drop-off location, visit:
www.sos.state.co.us/voter/pages/pub/olvr/findVoterReg.xhtml or www.justvotecolorado.org.
- c. Voters can **drop off their ballot at any Voter Service and Polling Center** (VSPC) in the state. Voters may also give their ballot to a third-party to deliver to a VSPC. To find a VSPC, visit:
www.sos.state.co.us/voter/pages/pub/olvr/findVoterReg.xhtml or www.justvotecolorado.org.
- d. Voters can **vote in-person at any VSPC**¹⁰ in their county beginning on October 19th and do so. To find the nearest VSPC location, visit:
www.sos.state.co.us/voter/pages/pub/olvr/findVoterReg.xhtml or www.justvotecolorado.org.

If a voter has moved recently and has not updated their voter registration address, see [Question #6](#).

18. IDENTIFICATION: What identification is required for early voting? Can I vote without providing identification?

All voters who vote in person must provide identification.¹¹ Voters voting by mail for the first time who did not register online or show an ID when they registered must provide a photocopy of their identification with their mail ballot.¹² If a voter receives a mail ballot and is required to provide a photocopy of their ID, the ballot will be marked to indicate this requirement. Otherwise, they will only have to sign their ballot and their signature will be compared with the one the county has on file.

A voter who is unable to provide a valid form of identification is still entitled to cast a provisional ballot.¹³

Acceptable forms of identification include:

- A valid Colorado driver's license;
- A valid identification card issued by the Colorado Department of Revenue (except for cards issued to not lawfully present and temporarily lawfully present individuals);
- A valid U.S. passport;
- A valid employee identification card with a photograph of the voter issued by any branch, department, agency, or entity of the U.S. government or of Colorado, or by any county, municipality, board, authority, or other political subdivision of Colorado;
- A valid pilot's license issued by the FAA or other authorized agency of the U.S.;
- A valid U.S. military identification card with a photograph of the voter;
- A copy of a current utility bill, bank statement, government check, paycheck, or other government document that shows the name and address of the voter. "Current" means dated within 60 days of the date submitted unless the document states a longer billing cycle;
- A certificate of degree of Indian or Alaskan Native blood;
- A valid Medicare or Medicaid card issued by the Centers for Medicare and Medicaid Services (formerly the U. S. Health Care Financing Administration);
- A certified copy of a birth certificate for the voter issued in the U.S.;
- Certified documentation of naturalization;
- A valid student identification card with a photograph of the eligible voter issued by an institute of higher education in Colorado;
- A valid veteran identification card issued by the U.S. Department of Veterans Affairs Veterans' Health Administration with a photograph of the voter;
- A valid ID card issued by a federally recognized tribal government certifying tribal membership;
- Verification that a voter is a person committed to the Colorado Department of Human Services and is eligible to register and vote;
- A letter from the director or administrator of a group residential facility indicating that the voter resides at the facility and at the street address listed in the voter registration database; or
- Written correspondence from the county sheriff or their designee to the county clerk indicating that the elector is confined in a county jail or detention facility (see [Question #11](#)).¹⁴

If the identification shows an address, it must show a Colorado address.¹⁵

HOW TO VOTE: ABSENTEE AND/OR VOTE BY MAIL

19. AUTOMATIC: Do I have to request an absentee ballot or will my state mail me one automatically? How do I request one?

Colorado does not use absentee ballots because all voters who are registered to vote by October 26th will receive a ballot in the mail for the general election. Voters should be sure that they are registered at their current address. If they are unsure whether they are registered at their current address, or they have moved, they should check their registration and update their address if necessary. See [Question #2](#) and [Question #6](#).

Mail ballots will be sent to registered Colorado voters beginning on Friday, October 9th. If you have not received your ballot by October 16, contact your county clerk and recorder to report your ballot as missing. You can also find your registration and track your ballot's status on the [Secretary of State's website](#).

20. APPLICATION DEADLINE: What is the deadline for requesting an absentee ballot?

N/A, Colorado does not use absentee ballots.

21. APPLICATION RETURN: Where and/or how can I return my absentee ballot application? Can someone return it for me?

N/A, Colorado does not use absentee ballots.

22. DIDN'T REQUEST IN TIME: What if I have not requested an absentee ballot by the deadline?

N/A, Colorado does not use absentee ballots.

23. ELIGIBILITY: Do I have to have a specific reason for requesting to vote by absentee ballot?

N/A, Colorado does not use absentee ballots.

24. STATUS OF APPLICATION AND/OR BALLOT: How can I check the status of my application and/or absentee ballot?

N/A, Colorado does not use absentee ballots.

25. APPLICATION AND/OR BALLOT REJECTED: I learned my absentee ballot application and/or ballot was rejected. What can I do to fix any errors or get another one?

Your absentee ballot application cannot be rejected because Colorado does not use absentee ballots.

Your ballot might be rejected. In Colorado, every ballot is verified by checking that you have submitted the required ID and by comparing the signature on your mail ballot with the signature on file with the Secretary of State's office. A ballot will be rejected if the two signatures don't appear to match or if you have not submitted a valid ID. If your ballot is rejected, you will have eight days to cure. You will receive a letter in the mail, along with an email if you have an email address on record. You will need to include a copy of an ID when you vote for the first time.

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You can cure online or send the letter in. Your ballot might also be rejected if you show up on Election Day to vote in a county other than the county in which you live. If you can't make it back to your home county before 7PM on Election day, you will be able to vote a statewide ballot (President, Senate, statewide ballot issues).

26. COMPLETING BALLOT: How do I complete the absentee ballot? Are there any identification requirements?

Colorado does not have absentee ballots, but all registered voters receive a ballot in the mail.

Most voters will not need to return their ballot with a copy of their ID. They simply need to sign the ballot. However, if a voter registered to vote without providing identification and is voting for the first time, they will need to include a copy of a valid ID with their return ballot. Any ballot requiring an ID will be marked as such.

27. LOST OR SPOILED: What if I lost my absentee ballot or it is spoiled or I received an incorrect one?

If you wrongly mark, deface, or tear your ballot, you have the right to receive a replacement ballot. Contact your County Clerk and Recorder before October 26th to request a replacement ballot or visit a Voter Service & Polling Center in your county before 7pm on November 3rd. Find your County Clerk and Recorder [here](#). Voters do not need to bring the old or ruined ballot with them. During COVID many VSPCs have curbside pickup for replacement ballots. Voters should contact their county clerk to find out if curbside pickup is available in their county.

28. NON-RECEIPT OF BALLOT: What if I requested an absentee ballot but have not received it? Can I do anything?

Colorado does not have absentee ballots, but all registered voters receive a ballot in the mail.

If you do not receive a mail ballot, you can still vote. Voters can go to a Voter Service and Polling Center (VSPC) in the county where they live and ask for a ballot (or vote in person).

29. IN PERSON OPTION: What if I requested an absentee ballot but I want to vote in person on Election Day?

Colorado does not have absentee ballots, but all registered voters receive a ballot in the mail.

If you do not want to vote your mail ballot, you can go to a Voter Service and Polling Center (VSPC) in the county where you live and indicate that you want to vote in person. The voter does not need to physically bring in the mail ballot they received. As long as the voter has not completed and sent in the mail ballot, they will be entitled to vote in person at the VSPC.¹⁶ Voters must show ID to vote in person (see [Question #3](#)).

To find a VSPC in their county and verify its hours, visit:

<https://www.sos.state.co.us/pubs/elections/Resources/CountyElectionOffices.html> or <http://www.justvotecolorado.org/>.

30. BALLOT DEADLINES: What is the deadline for the ballot to be postmarked and/or received by, including dropping it off in person?

Ballots must be received by 7 p.m. on November 3rd. Postmarks do not count. Voters are advised to mail their ballot back no later than October 26th. After that date voters should drop ballots off in a drop box or VSPC anywhere in the state. Votes may drop off their ballots in counties other than their county of residence.

To find a VSPC in their county and verify its hours, visit:

<https://www.sos.state.co.us/pubs/elections/Resources/CountyElectionOffices.html> or <http://www.justvotecolorado.org/>.

31. BALLOT DROP OFF LOCATIONS: What are the locations for dropping off a completed ballot (instead of mailing it)?

All ballots must be received by the County Clerk by 7:00 PM on Election Day, November 3, 2020.

To find a VSPC in their county and verify its hours, visit:

<https://www.sos.state.co.us/pubs/elections/Resources/CountyElectionOffices.html> or <http://www.justvotecolorado.org/>.

32. ASSISTANCE DROPPING OFF: Can someone drop off my completed ballot for me?

Yes, someone else can return your ballot. Make sure to give it to someone you trust. Each person is allowed to return a maximum of 10 ballots per election cycle.

33. IN PERSON ABSENTEE: Where do I vote in-person absentee?

Colorado does not have absentee ballots, but all registered voters receive a ballot in the mail.

If you do not want to vote your mail ballot, you can go to a Voter Service and Polling Center (VSPC) in the county where you live and indicate that you want to vote in person. Voters must show ID to vote in person (see [Question #6](#)).

To find a VSPC in their county and verify its hours, visit:

<https://www.sos.state.co.us/pubs/elections/Resources/CountyElectionOffices.html> or <http://www.justvotecolorado.org/>.

HOW TO VOTE: ELECTION DAY

34. HOURS: When do the polls open and close on Election Day? What if the polls are closing but I'm in line?

Every county is required to have a certain number of Voter Service and Polling Centers (VSPCs). Prior to Election Day, the number of VSPCs and ballot drop boxes in a particular county may vary, and the hours that VSPCs are open may vary. To verify locations and operating hours, visit:

www.sos.state.co.us/voter/pages/pub/olvr/findVoterReg.xhtml or www.justvotecolorado.org.

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On Election Day, VSPCs must be open continuously from 7:00 a.m. to 7:00 p.m. A VSPC must remain open after 7:00 p.m. until every eligible voter who was at that VSPC at or before 7:00 p.m. has been allowed to vote. Any voter arriving after 7:00 p.m. will not be entitled to vote.¹⁷

If a voter is unable to get to a VSPC in their home county before 7PM on Election day, they can vote at a VSPC outside their county (anywhere within Colorado) if they arrive by 7PM, but will only be able to vote a statewide ballot (President, Senate, statewide ballot issues).

***Note to hotline volunteer:** If you learn that a polling place prohibits those who were in line by the time the polls closed from voting, advise voters to stay at the polling location and contact your hotline captain immediately.

35. POLLING LOCATION: Where do I vote on Election Day?

On Election Day, voters can vote in a few different ways:

- a. Voters can go to a designated **drop-off location** and deposit their completed ballot. Voters may also give their ballot to a third-party to deposit at a drop-off location. To find a drop-off location, visit:
www.sos.state.co.us/voter/pages/pub/olvr/findVoterReg.xhtml or
www.justvotecolorado.org.
- b. Voters can **drop off their ballot at any Voter Service and Polling Center (VSPC)** in the state. Voters may also give their ballot to a third-party to deliver to a VSPC. To find a VSPC, visit:
www.sos.state.co.us/voter/pages/pub/olvr/findVoterReg.xhtml or
www.justvotecolorado.org.
- c. Voters may **vote in-person** at any VSPC in their county. To find the nearest VSPC location, visit:
www.sos.state.co.us/voter/pages/pub/olvr/findVoterReg.xhtml or
www.justvotecolorado.org.

36. IDENTIFICATION: What identification is required to vote on Election Day? Can I vote without providing identification?

All voters who vote in person must provide identification.¹¹ Voters voting by mail for the first time who did not register online or show an ID when they registered must provide a photocopy of their identification with their mail ballot. If they receive a mail ballot and they are required to provide a photocopy of their ID, the ballot will be marked to indicate this requirement. Otherwise, they will only have to sign their ballot and their signature will be compared with the one the county has on file. A voter who is unable to provide a valid form of identification is still entitled to cast a provisional ballot.

Acceptable forms of identification include:

- A valid Colorado driver's license;
- A valid identification card issued by the Colorado Department of Revenue (except for cards issued to not lawfully present and temporarily lawfully present individuals);
- A valid U.S. passport;
- A valid employee identification card with a photograph of the voter issued by any branch, department, agency, or entity of the U.S. government or of Colorado, or by any county, municipality, board, authority, or other political subdivision of Colorado;

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- A valid pilot’s license issued by the FAA or other authorized agency of the U.S.;
- A valid U.S. military identification card with a photograph of the voter;
- A copy of a current utility bill, bank statement, government check, paycheck, or other government document that shows the name and address of the voter. “Current” means dated within 60 days of the date submitted unless the document states a longer billing cycle;
- A certificate of degree of Indian or Alaskan Native blood;
- A valid Medicare or Medicaid card issued by the Centers for Medicare and Medicaid Services (formerly the U. S. Health Care Financing Administration);
- A certified copy of a birth certificate for the voter issued in the U.S.;
- Certified documentation of naturalization;
- A valid student identification card with a photograph of the eligible voter issued by an institute of higher education in Colorado;
- A valid veteran identification card issued by the U.S. Department of Veterans Affairs Veterans’ Health Administration with a photograph of the voter;
- A valid ID card issued by a federally recognized tribal government certifying tribal membership;
- Verification that a voter is a person committed to the Colorado Department of Human Services and is eligible to register and vote;
- A letter from the director or administrator of a group residential facility indicating that the voter resides at the facility and at the street address listed in the voter registration database; or
- Written correspondence from the county sheriff or their designee to the county clerk indicating that the elector is confined in a county jail or detention facility (see [Question #11](#)).

If the identification shows an address, it must show a Colorado address. 15

POLLING PLACE ISSUES

37. POLLING PLACE NOT OPEN: The polling place is not open. What do I do?

In Colorado, you can vote at any VSPC in your county, not just the one closest to you.

***Note to hotline volunteer:** If you learn of a polling place not opening on time or is closed, notify your hotline captain immediately.

38. LONG LINES: There are long lines at the polling place. What do I do? What if the polls are closing while I’m in line?

Voters do not need to wait in long lines. In Colorado, you can vote at any VSPC in your county, not just the one closest to you.

***Note to hotline volunteer:** If you learn of long lines, notify your hotline captain immediately.

39. EQUIPMENT FAILURE: What should I do if there are equipment problems at my precinct?

Voters should immediately notify the election officers if the voting equipment breaks down while the polls are open. If the problem cannot be fixed in a timely manner, a voter should ask if a provisional ballot is available as a backup option.¹⁸ Because voters can vote at any VSPC in their county, it is also possible to direct the voter to another location in the county.

***Note to hotline volunteer:** If you learn of equipment not working properly at a polling place, notify your hotline captain immediately.

40. NO PPE/COVID: What if my polling place is not enforcing COVID-19 precautions or has run out of supplies?

The County Clerk can require poll workers to wear masks, but they cannot turn away voters for not wearing a mask.

***Note to hotline volunteer:** If you learn of a VSPC that is not enforcing COVID-19 precautions, notify your hotline captain immediately.

41. EQUIPMENT ASSISTANCE: I don't know how to use the voting equipment. Can I get help?

Yes. Any voter who does not know how to use the voting equipment can ask an election judge for help. The election judge can give the voter instructions for using the voting equipment but cannot enter the immediate voting area to provide assistance¹⁹ unless the voter elects to receive help with their ballot.

42. PHYSICAL DISABILITY: I have a physical disability and need assistance. Will my polling place be accessible?

If you are unable to sign your name due to a physical disability, you have the right to vote without signing your name. You may use a signature stamp which does not require a witness. You may also sign with your "mark", which does require a witness.

You have the right to assistance in casting your ballot. If you need assistance (e.g. due to a disability or a language need), you can go to a VSPC. You are entitled to assistance from an election judge or a person of your choosing. The person that you choose cannot be your employer, or an agent of your employer or labor union. If you get assistance, that person must cast your vote the way you want and cannot try to tell you how to vote.

Each VSPC is required to be accessible to persons with disabilities. Each VSPC is required to have an accessible voting system or device equipped for individuals with disabilities. If you cannot read, see, or operate the voting machine because of a disability, you have the right to receive assistance from any individual you choose, or an election official. You are also permitted to vote privately and independently, without any assistance. It is entirely your choice. Visit [Disability Law Colorado's](#) website for in-depth information and resources on this topic.

Eligible voters with a disability may request to access their ballot and vote it electronically. An eligible voter must print the voter ballot and the accessible ballot application and sign the accessible ballot application. All these materials must be returned together via USPS or dropped off at a drop box or VSPC. Contact the Secretary of State Office at 303-894-2200 or elections@sos.state.co.us to request an accessible ballot. ***Note to hotline volunteer:** If you learn of polling place that is not accessible, notify your hotline captain immediately.

43. READING/LANGUAGE ASSISTANCE: I am blind, have a physical disability, or cannot read English and require assistance in order to vote. Can I get assistance at the polls?

Yes. A voter who needs assistance due to a disability, the inability to read or write, or difficulties with the English language should inform an election judge that they will be unable to vote without assistance. Once the voter asks for help, they are entitled to assistance from an election judge or a person of the voter's choosing.²⁰

44. CURBSIDE VOTING: When can I request curbside voting?

In Colorado, curbside ballot pick-up is available. Some locations will do curbside ballot drop off. Not every county is offering these options. Information will be available on www.justvotecolorado.org, or you call your county clerk.

45. CAMPAIGNING: What rules apply to people campaigning or "hanging around" my polling place? Can people approach me?

Electioneering includes campaigning for or against any candidate who is on the ballot or any ballot issue or ballot question that is on the ballot, and soliciting signatures for a candidate petition, a recall petition, or a petition to place a ballot issue or ballot question on a subsequent ballot.²¹ It is prohibited inside polling places and within 100 feet of polling places on Election Day or other time when voting is taking place for any election.²²

46. CHALLENGES: Someone is formally challenging my vote. What do I do?

Voters may only be challenged in writing (a challenge must set forth the name of the person challenged and the specific factual basis for the challenge, and must be signed by the challenger under the penalty of perjury in the second degree).²³ After receiving the challenge, the designated election official may ask questions regarding the eligibility of the voter; the voter will be given a regular ballot if they affirm their eligibility and sign an oath.²⁴ If a voter whose right to vote is challenged refuses to answer the questions asked or take the prescribed oath, the person shall be offered a provisional ballot.²⁵

47. POLICE/MILITARY PRESENCE: There are police/members of the military at the polling place. Is this okay? What do I do?

Law enforcement should never be touching ballots or interfering with the voting process. Some law enforcement is required to be present at a VSPC to manage traffic. If it feels like law enforcement presence is coming across as intimidation, report the activity to the Election Judge inside the VSPC.

***Note to hotline volunteer:** If you learn of police/members of the military at the polling place, notify your hotline captain immediately.

48. PROVISIONAL BALLOT: I have been offered a provisional ballot. What should I do?

A provisional ballot is provided to a voter whose eligibility to vote is not immediately established on Election Day. Provisional ballots ensure that every qualified and registered voter can vote a ballot that will be counted on Election Day. The election official then evaluates the voter's eligibility after Election Day has passed to determine whether the provisional ballot should be counted.

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The most common reasons a voter might be offered a provisional ballot are:

- The statewide voter registration system shows that the voter already voted in the election; and
- The voter did not present an approved form of identification when required.

To vote a provisional ballot you will be required to complete a provisional ballot affidavit that includes a voter registration form. Your provisional ballot is counted if you complete the provisional ballot affidavit and the election official confirms your eligibility to vote.

Note: Your provisional ballot will NOT count if you vote in the wrong county and choose to vote a provisional ballot rather than vote in the correct county.

QUESTIONS

49. Who should I contact if I have questions about any of the above?

If your question or concern is not answered here, please call the toll-free Election Protection hotline: 1-866-OUR-VOTE (1-866-687-8683) or the Spanish language hotline 1-888-VE-Y-VOTA (1-888-839-8682). You can also submit your question using the inquiry form on the bottom of our homepage.

¹ Colo. Code Regs. § 1505-1(2.1.1) (2019)

² Colo. Rev. Stat. Ann. § 1-2-217.7(5)

³ Colo. Rev. Stat. Ann. § 1-2-217.7(4)

⁴ *Id.*

⁵ Colo. Rev. Stat. Ann. § 1-2-301

⁶ Colo. Rev. Stat. Ann. § 1-2-508(1). A voter registration drive is when two or more persons distribute and collect voter registration applications for delivery to a county clerk or recorder. Voter registration drives must register with the Secretary of State. See *Voter Registration Drive*, Colorado Secretary of State, <https://www.sos.state.co.us/pubs/elections/VoterRegDrive/whatIsVRD.html>.

⁷ Colo. Rev. Stat. Ann. § 1-2-217.7(4)

⁸ Colo. Rev. Stat. Ann. § 1-5-102.9

⁹ *2019 Election Calendar*, Colorado Secretary of State, available at: <https://www.sos.state.co.us/pubs/elections/calendars/2019ElectionCalendar.pdf>.

¹⁰ Colo. Rev. Stat. Ann. § 1-7.5-107(4)(a)-(b); see also *2019 Election Calendar*, Colorado Secretary of State, available at: <https://www.sos.state.co.us/pubs/elections/calendars/2019ElectionCalendar.pdf>.

¹¹ Colo. Rev. Stat. Ann. § 1-7-110

¹² Colo. Rev. Stat. Ann. § 1-7.5-107

¹³ Colo. Rev. Stat. Ann. § 1-7-110(4)

¹⁴ Colo. Rev. Stat. Ann. § 1-1-104(19.5(a)); see also Colo. Code Regs. § 1505-1(2.3.2).

¹⁵ Colo. Rev. Stat. Ann. § 1-1-104(19.5(b))

¹⁶ Colo. Rev. Stat. Ann. § 1-13-710

¹⁷ Colo. Rev. Stat. Ann. § 1-7-101

¹⁸ Colo. Rev. Stat. Ann. § 1-5-102.9(3.5)

¹⁹ Colo. Rev. Stat. Ann. § 1-7-403

²⁰ Colo. Rev. Stat. Ann. § 1-7-111(1)(a); 52 U.S.C. § 10301 *et seq.*

²¹ Colo. Rev. Stat. Ann. § 1-13-714

²² Colo. Rev. Stat. Ann. § 1-5-105

²³ Colo. Rev. Stat. Ann. § 1-9-202

²⁴ Colo. Rev. Stat. Ann. § 1-9-203

²⁵ Colo. Rev. Stat. Ann. § 1-9-201(b)