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**Note:** This FAQ is not exhaustive. Situations or inquiries may arise that are not answered below. In those circumstances, contact your hotline captain or command center for assistance. Please make sure to record all of the voter's contact information should follow-up be necessary.

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## REGISTERING TO VOTE

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### 1. STATUS: Am I registered to vote?

You can confirm whether you are registered to vote at <https://olvr.hawaii.gov/> by providing a Hawaii Driver's License or Hawaii State ID, and Social Security Number, or call 1-808-453-VOTE (8683). Neighbor Islands may call toll free at 1-800-442-VOTE (8683).

### 2. HOW: How do I register to vote? What if I don't have access to a computer and/or printer?

You may register online at <https://olvr.hawaii.gov/> or print and complete an application as can be found at [https://elections.hawaii.gov/wp-content/uploads/Voter-Registration-and-Permanent-Absentee-Application\\_Form-Fillable.pdf](https://elections.hawaii.gov/wp-content/uploads/Voter-Registration-and-Permanent-Absentee-Application_Form-Fillable.pdf) and return it to your Clerk's office<sup>i</sup> at:

County of Hawaii  
County of Maui  
County of Kauai  
City and County of Honolulu

Applications are also available at any of the following locations:

Office of Elections  
Clerk's Offices  
State Libraries  
U.S. Post Offices  
State Agencies  
Satellite City Halls

Application forms are available in the English, Chinese and Ilocano language.<sup>ii</sup>

You may visit the Office of Elections or your Clerk's Office to submit an application in person.

### 3. IDENTIFICATION: What ID is required to register to vote?

You will need your current Hawaii Driver's License or Hawaii State ID Card to register online.

If you are registering to vote for the first time in Hawaii and are mailing in your application, you must provide proof of identification. Proof of identification includes a copy of:

- A current and valid photo identification (Driver's License, State ID, etc.); or
- A current utility bill, bank statement, government check, paycheck, or other government document that shows your name and address.

If you do not provide the required proof of identification with the application, you will be required to do so at your polling place (voter service center).

**4. DEADLINES: When is/was the voter registration deadline? Are there different deadlines whether I register by mail, in-person, online or on Election Day?**

The voter registration deadline for online and by mail registration is October 5, 2020. Hawaii has same day voter registration. (see Question 5)

**5. SAME DAY: Does my state have Same Day Registration (i.e. I can register to vote the same day I vote)? If so, what is the process?**

Yes. Same day registration is available at voter service center locations from October 20, 2020 to November 2, 2020, Monday through Saturday, excluding Sundays from 8:00 a.m. to 4:30 p.m. and on Election Day, November 3, 2020 from 7:00 a.m. to 7:00 p.m. Please see <https://elections.hawaii.gov/voter-service-centers-and-places-of-deposit/> for locations and opening hours.

**6. PERMANENT MOVE: I have moved permanently and I didn't update my voter registration, can I vote?**

Yes, but re-registration is required if you have moved permanently. A voter can notify the clerk of the Board of Elections office in the voter's new county, re-register [online](#), or submit a [Voter Registration Application](#) by mail or in-person. (see Question 2)

Refer to the table below. The answer to this question depends on whether the voter moved within the same county/election jurisdiction or moved to a new county.

<b>Moved within the same precinct</b>	<b>Moved to a different precinct but within the same county</b>	<b>Moved to a different election jurisdiction (typically county)</b>	<b>Moved from a different state</b>
Update your registration online, or by submitting a Voter Registration Application by mail or in-person.	<p>A registered voter who changes residence from one precinct to another prior to any election shall notify the clerk and change the registration to the proper precinct by the appropriate registration deadline; provided that no change of registration shall be allowed if the change of residence occurs after the close of registration for an election.<sup>iii</sup></p> <p>A registered voter can also update his/her registration online, or by submitting a Voter Registration</p>	Whenever a registered voter changes residence from one county to another, the person shall notify the clerk and change the registration to the proper county by the appropriate registration deadline. Thereupon, if the person applying is legally qualified to register, the clerk shall accept the registration and shall immediately thereafter forward to the clerk of the county in which the person was formerly registered, a notice that the name of the registered voter is to	<p>If a person moves from a different state and intends to establish permanent residency in Hawaii the person will have to register in Hawaii to be able to vote there.</p> <p>Contact the clerk in the county of residence to register. Or register online or submit a Voter Registration Application by mail or in-person. A person will need a current Hawaii Driver's License or Hawaii State ID Card to be able to register online or when registering to vote for the first time in Hawaii.</p>

	Application by mail or in-person.	be removed from the general county register of that county. <sup>iv</sup>  A registered voter can also update his/her registration online, or by submitting a Voter Registration Application by mail or in-person.	
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**7. TEMPORARY MOVE: I have moved temporarily due to Covid-19 or some other reason. Where can I vote?**

A voter can still vote in the jurisdiction where he/she has its residence. Mere physical presence without the concurrent present intention to establish such place as the person's residence does not establish residence.<sup>v</sup>

Complete the One-Time Absentee Application to indicate an alternate delivery address for your mail ballot. Keep in mind, mail ballots are automatically delivered to the mailing address associated with your voter registration. One-time Absentee requests may be made for specific elections or one election cycle. Please check <https://elections.hawaii.gov/applications/> for a One-Time Absentee Application form.

**8. STUDENT: I am a college student. Can I register to vote where I go to school? What if I am taking classes remotely? Where can I vote?**

Yes, out-of-state students may establish residency in Hawaii for voting purposes if their residence is that place in which they live, where they have a true, fixed permanent home, and to which, whenever they are gone, they have the intent to return. However, an out-of-state student does not gain residency solely by being physically present in Hawaii while a student at a school. Further demonstration of the intention to establish a permanent dwelling place within Hawaii is necessary, such as showing proof of paying rent, banking and/or working there. A person may have only one legal residence for the purpose of voting, and a person loses his/her status as a legal resident for the purposes of voting if that person votes in an election held in another state by absentee ballot or in person.<sup>vi</sup>

If a student takes classes remotely he/she may vote where they legally reside; the place that is their permanent dwelling place.

**9. LIVING ABROAD: I am living abroad and/or am serving in the military. How can I register and/or vote?**

**Registering and Requesting an Absentee Ballot**

The Uniformed and Overseas Citizens Absentee Voting Act (UOCAVA) created special provisions for absent uniformed services and overseas citizens to vote by mail in primary, general, and special elections for federal offices; and to allow these individuals to use a federal write-in absentee ballot (FWAB) in the General Election for federal offices.

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### Who are UOCAVA Voters?

- Members of the United States Uniformed Services and the merchant marines and their family members
- United States citizens residing outside of the United States

All military and overseas voters must be registered to vote in order to obtain a ballot. UOCAVA voters can register by completing a Federal Post Card Application (FPCA). The completed FPCA must then be received by or postmarked to the Clerk's Office no later than 30 days prior to an election to be added to the voter rolls (i.e. October 5, 2020 for the General Election).

Registered voters may request an absentee ballot by completing a FPCA and returning it to their Clerk's Office no later than 7 days prior to an election (i.e. October 27, 2020 for the General Election). Applications are good for ONE election cycle and you will need to apply for an absentee ballot each election year and each time you change your mailing address.

### **Voting an Absentee Ballot**

Military and overseas citizens may send and receive voting materials by fax and email. Voted ballots must be received by the Clerk's Office by the close of polls on Election Day. For the 2020 General Election, that deadline is November 3, 2020, at 7:00 p.m.<sup>vii</sup>

#### **10. CRIMINAL CONVICTION: I have a criminal conviction. Can I vote?**

Yes. A person sentenced for a felony, from the time of the person's sentence until the person's final discharge, may not vote in an election, but if the person is placed on probation or the person is paroled after commitment to imprisonment, the person may vote during the period of the probation or parole.<sup>viii</sup>

#### **11. INCARCERATED: I am currently in jail. Can I vote?**

A felon convicted of crime in federal or state courts cannot vote while he/she is incarcerated. Anyone convicted of a misdemeanor, however, can exert their right to vote. However, he/she must cast an absentee ballot.

#### **12. NOT ON ROLLS AT POLLING PLACE: I am at my polling place and am not on the voter registration roll. Can I vote where I am?**

Yes, a voter who is not on the rolls at his or her precinct can still vote. The voter should talk to poll officials and attempt to have them confirm that the voter is both eligible to vote and is in the right location. If this confirmation cannot be achieved by the poll officials then the voter can vote using a provisional ballot. If a voter does cast a provisional ballot and does not show a form of identification at the time he or she voted, the voter should provide the Clerk's Office with an acceptable identification no later than November 5, 2020 for the General Election. The county Clerk's Office will determine if a provisional ballot is to be counted in accordance with State Law. The voter will be able to verify if the ballot did or did not count, and the reason why it was not counted by calling the toll-free number provided or through the Office of Elections website: [www.elections.hawaii.gov](http://www.elections.hawaii.gov).

**13. THOUGHT WAS REGISTERED: My name isn't on the voter registration roll but I thought I was registered. Could it have been removed? What do I do?**

A voter's name will be removed from the registry if: a) he or she did not vote in the preceding two general elections, the preceding two primary elections, as well as any regularly scheduled special elections held in conjunction with those primary and general elections, with the exception of those who submitted requests for absentee ballots or anyone who preregistered; b) if the clerk receives a notice or other correspondence returned as undeliverable; or c) the voter notifies the clerk that he or she wishes to have his or her name removed from the register.<sup>ix</sup>

On Election Day, a voter whose name was removed because undeliverable correspondence was returned to the clerk may be restored to the register if the person completes an affidavit or other form prescribed by the chief election officer affirming that the person: claims the person's legal residence at the address listed on the register; changed the person's legal residence after the closing of the register for that election; or, moved to a new residence within the same district as the person's residence as listed on the register.<sup>x</sup>

Any voter whose name was removed from the voter registration list on the basis of a determination of ineligibility who subsequently becomes eligible to vote may be restored in the register by re-registering by the registration deadline.<sup>xi</sup> (see Questions 4 and 5 for voter registration deadlines)

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## HOW TO VOTE: EARLY VOTING

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**14. AVAILABILITY: Is there early voting in my state (whether called early voting or in person absentee voting)? When is it?**

Yes.

Hawaii (registered) voters can cast their vote in-person at a voter service center in their county.<sup>xii</sup> Registered voters can also drop off their voted ballots at a voter service center or drop off location.

Voter service centers will be open October 20, 2020 through November 2, 2020 8:00 am to 4:30 pm, Monday through Saturday, and November 3, 2020 7:00 am to 7:00 pm. Please check <https://hstateregis.maps.arcgis.com/apps/MapSeries/index.html?appid=40a88743b85b4fbfb8cf6128bacfedcf> for updates on hours of operation for voter service centers and drop off locations.

**15. ELIGIBILITY: Do I have to have a reason to vote early?**

No.

**16. WHEN: When do the polls open/close during early voting?**

See [Question 14](#).

**17. WHERE: Where do I vote during early voting?**

The Clerk's Office established voter service centers where a voter can go for in-person voting before and on Election Day. Please check

<https://histategis.maps.arcgis.com/apps/MapSeries/index.html?appid=40a88743b85b4fbfb8cf6128bacfedcf> for locations.

**18. IDENTIFICATION: What identification is required for early voting? Can I vote without providing identification?**

Precinct officials may request that voters provide identification, and a voter must provide proper identification if requested by a precinct official.

If you registered to vote for the first time in Hawaii and mailed in your application without proof of identification, you will be required to present identification at your polling place/voter service center when you vote or send a copy of your identification with your mail ballot. The following are acceptable forms of ID:

- Hawaii Driver's License
- Hawaii State ID
- Military ID
- Passport
- Current utility bill, bank statement, government check, or other government issued documents showing name and address.

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## HOW TO VOTE: ABSENTEE AND/OR VOTE BY MAIL

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**19. AUTOMATIC: Do I have to request an absentee ballot or will my state mail me one automatically? How do I request one?**

Hawaii adopted all mail-in voting. All properly registered voters will receive a mail ballot packet approximately 18 days prior to the election. Voters should expect to receive their General Election mail ballot packet by October 16, 2020.

You can request a one-time absentee application, but you must be registered to vote in Hawaii to receive an absentee ballot. One-time absentee requests may be made for specific elections or one election cycle. Please visit <https://elections.hawaii.gov/applications/> for application forms in the English, Chinese and Ilocano languages.

If you didn't receive your ballot, contact your elections office for any last-minute or emergency options. Please go to <https://elections.hawaii.gov/resources/county-election-divisions/> for contact details.



**20. APPLICATION DEADLINE: What is the deadline for requesting an absentee ballot?**

Hawaii adopted all mail-in voting. All properly registered voters will receive a mail ballot packet approximately 18 days prior to the election. Voters should expect to receive their General Election mail ballot packet by October 16, 2020.

You can request a one-time absentee application, but you must be registered to vote in Hawaii to receive an absentee ballot. One-time absentee requests may be made for specific elections or one election cycle. Please visit <https://elections.hawaii.gov/applications/> for application forms in the English, Chinese and Ilocano languages.

If you didn't receive your ballot, contact your elections office for any last-minute or emergency options. Please go to <https://elections.hawaii.gov/resources/county-election-divisions/> for contact details.

**21. APPLICATION RETURN: Where and/or how can I return my absentee ballot application? Can someone return it for me?**

Once you have voted your ballot, simply place the ballot in the secrecy sleeve ensuring your right to secrecy, and then place into the return envelope. Be sure to sign the return envelope. A return envelope without a signature will not be counted. The return envelope is postage paid via the U.S. Postal Service and addressed to your Clerk's Office.

You may return your voted ballot: by mail, or in-person at a designated place of deposit. All ballots must be *received* by the Clerk's Office by 7:00 p.m. on Election Day, not just postmarked by then. Postmarks do not count!

How to return your ballot  
Drop it off in person:

At a secure ballot drop-off location.  
At an early voting location.  
At a voting service center on Election Day.  
At your elections office.

Mail it:

- Put it in your own mailbox for the mail carrier to collect.
- Put it in a Post Office blue mailbox.
- Take it to a post office.

Please keep in mind that all voted ballots must be received by the county clerk's office by 7 pm on November 3, 2020 to be counted. So if a voter requests a one-time absentee ballot to be mailed to a voter for the November 3, 2020 General election but the ballot arrives near to November 3rd, this will not permit the voter time to mail it back for it to be received by the Clerk's Office by 7 pm on Election Day. The voter will need to personally take the voted ballot to a voter service center or a drop box by 7 pm on November 3, 2020. Or, the voter may (register to vote and) vote in person at a voter service center by November 3, 2020.

**22. DIDN'T REQUEST IN TIME: What if I have not requested an absentee ballot by the deadline?**

All registered voters will be mailed a ballot.

A voter may register to vote and vote in person at a voter service center by November 3, 2020. (see Question 14; Question 16; Question 17)

**23. ELIGIBILITY: Do I have to have a specific reason for requesting to vote by absentee ballot?**

All registered voters will be mailed a ballot.

**24. STATUS OF APPLICATION AND/OR BALLOT: How can I check the status of my application and/or absentee ballot?**

You can check the status of your ballot (i.e., when it was created and if your returned, voted ballot was received by the county clerk's office) at: <https://ballotstatus.hawaii.gov/Default>.

**25. APPLICATION AND/OR BALLOT REJECTED: I learned my absentee ballot application and/or ballot was rejected. What can I do to fix any errors or get another one?**

If an absentee ballot application and/or ballot was rejected the clerk shall make an attempt to notify the voter by first class mail, telephone, or electronic mail to inform the voter of the procedure to correct the deficiency. The voter shall have five business days after the date of the General Election to cure the deficiency. The chief election officer may adopt rules regarding requirements and procedures for correcting deficient return identification envelopes. The counting of ballots and disclosure of subsequent election results may continue during the time period permitted to cure a deficiency under this section.<sup>xiii</sup>

**26. COMPLETING BALLOT: How do I complete the absentee ballot? Are there any identification requirements?**

The mail ballot packet contains:

- A ballot
- A ballot secrecy sleeve
- A return ballot envelope (postage prepaid)
- Voting instructions

Once you have voted your ballot, simply place the ballot in the secrecy sleeve ensuring your right to secrecy, and then place into the return envelope. Be sure to sign the return envelope. A return envelope without a signature will not be counted. The return envelope is postage paid via the U.S. Postal Service and addressed to your Clerk's Office.

Identification is required of first-time voters who registered by mail and did not provide proof of identification with their application. Acceptable forms of ID include any current and valid photo ID, a copy of a current utility bill, bank statement, government check, paycheck or other government document that shows your name and address.

**27. LOST OR SPOILED: What if I lost my absentee ballot or it is spoiled or I received an incorrect one?**

A voter may obtain a replacement ballot if the ballot was destroyed, spoiled, or lost by contacting the Clerk's Office.<sup>xiv</sup> Look up the county clerks' contact details at: <https://elections.hawaii.gov/resources/county-election-divisions/>.

**28. NON-RECEIPT OF BALLOT: What if I requested an absentee ballot but have not received it? Can I do anything?**

If you have not received your ballot for the November 3<sup>rd</sup> General Election, call your county clerk to ask for another ballot to be mailed to you ASAP. Look up the county clerks' contact details at: <https://elections.hawaii.gov/resources/county-election-divisions/>.

You can also check the status of your ballot (i.e., when it was created and if your returned, voted ballot was received by the county clerk's office): <https://ballotstatus.hawaii.gov/Default>.

If there is not enough time to request ballot package from the county clerk to be mailed to you and for you to return it by mail, please vote in person at a voter service center. You can look up the location of the 8 voter service centers and their days and hours of operations here: <https://hystategis.maps.arcgis.com/apps/MapSeries/index.html?appid=40a88743b85b4fbfb8cf6128bacfedcf>. You can also call 1-808-453-VOTE (8683) or toll free from neighbor islands at 1-800-442-VOTE (8683).

**29. IN PERSON OPTION: What if I requested an absentee ballot but I want to vote in person on Election Day?**

As long as the voter has not already submitted the absentee ballot, and is otherwise qualified, they should be allowed to vote in person by regular ballot. However, any person having voted an absentee ballot shall not be entitled to cast a ballot at the polls on Election Day.<sup>xv</sup>

**30. BALLOT DEADLINES: What is the deadline for the ballot to be postmarked and/or received by, including dropping it off in person?**

Voters may drop off a voted ballot in-person to a voter service center or to a place of deposit.

**Voter Service Centers**

The voter service centers are open October 20, 2020 through November 2, 2020 8:00 am to 4:30 pm, Monday through Saturday, and November 3, 2020 7:00 am to 7:00 pm.

**Places of deposit**

Places of deposit are established for voters to drop off their voted mail ballot packet to be collected by the County Elections Division. The locations and hours of operation vary by location, so please check <https://hystategis.maps.arcgis.com/apps/MapSeries/index.html?appid=40a88743b85b4fbfb8cf6128bacfedcf>.

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### **By mail (USPS)**

Voters returning their General Election ballot by mail (USPS) should do so by October 27, 2020. After October 27, 2020 voters should drop off their ballot to a [voter service center or place of deposit](#). Remember that all ballots must be *received* by the clerk by 7 pm on Election Day, instead of just being postmarked by then. All ballots must be delivered to the elections office by this time. Postmarks don't count!

#### **31. BALLOT DROP OFF LOCATIONS: What are the locations for dropping off a completed ballot (instead of mailing it)?**

Voters may drop off a voted ballot in-person to a voter service center or to a place of deposit.

The locations and hours of operation vary by location, so please check <https://histategis.maps.arcgis.com/apps/MapSeries/index.html?appid=40a88743b85b4fbfb8cf6128bacfedcf>.

Remember that all ballots must be received by the clerk by 7 pm on Election Day.

#### **32. ASSISTANCE DROPPING OFF: Can someone drop off my completed ballot for me?**

All ballots come with a postage-paid return envelope and can be placed back in your mailbox for pickup by the postal service. They can also be dropped off at a voter service center or drop box. If you are unable to return your ballot due to a disability or illness, you may designate someone to pick up and deliver your ballot. Ensure your ballot return envelope is sealed and signed before returning.

#### **33. IN PERSON ABSENTEE: Where do I vote in-person absentee?**

See [Question 21](#).

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## HOW TO VOTE: ELECTION DAY

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#### **34. HOURS: When do the polls open and close on Election Day? What if the polls are closing but I'm in line?**

There will be no traditional polling places. Voters can go to a voter service center on Election Day. Voter service centers are open from 7:00 am to 7:00 pm for the November 3, 2020 General Election. A voter standing in line at a voter service center by 7:00 p.m. must be allowed to vote.<sup>xvi</sup>

**\*Note to hotline volunteer:** If you learn that a polling place prohibits those who were in line by the time the polls closed from voting, advise voters to stay at the polling location and contact your hotline captain immediately.

### 35. POLLING LOCATION: Where do I vote on Election Day?

Hawaii implemented elections by mail. Instead of traditional polling places there will be voter service centers. Voter service centers provide accessible in-person voting, same day voter registration, and collection of voted ballots on Election Day. Please visit <https://elections.hawaii.gov/voter-service-centers-and-places-of-deposit/> for voter service center locations in your county.

If a voter has moved recently and has not updated their voter registration, refer to [Questions #6 and 7](#).

**\*Note to hotline volunteer:** Due to the COVID-19 Pandemic, many polling places have been moved or consolidated. Voters should be advised to check the polling place listed on the Voter Notification Card they received from the local election authority a few days before the election.

### 36. IDENTIFICATION: What identification is required to vote on Election Day? Can I vote without providing identification?

Precinct officials may request that voters provide identification, and a voter must provide proper identification if requested by a precinct official.

If you registered to vote for the first time in Hawaii and mailed in your application without proof of identification, you will be required to present identification at your polling place when you vote or send a copy of your identification with your mail ballot. The following are acceptable forms of ID:

- Hawaii Driver License
- Hawaii State ID
- Military ID
- Passport
- Current utility bill, bank statement, government check, or other government issued documents showing name and address.

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## POLLING PLACE ISSUES

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### 37. POLLING PLACE NOT OPEN: The polling place is not open. What do I do?

Instead of traditional polling places there will be voter service centers where voters can go for in-person voting, same day voter registration, and drop off voted ballots. The voter service centers are open from 7:00 am to 7:00 pm for the November 3, 2020 General Election. If a voter service center is not open on Election Day please contact the Office of Elections at 1-808-453-8683 or toll free from neighbor islands at 1-800-442-8683.

**\*Note to hotline volunteer:** If you learn of a polling place not opening on time or is closed, notify your hotline captain immediately.

**38. LONG LINES: There are long lines at the polling place. What do I do? What if the polls are closing while I'm in line?**

See [Question 34](#) for answer if voter is in line when polls are closing.

**\*Note to hotline volunteer:** If you learn of long lines, notify your hotline captain immediately.

**39. EQUIPMENT FAILURE: What should I do if there are equipment problems at my precinct?**

A voter should immediately notify the election officers if the voting equipment breaks down while the voter service centers are open. A voter can ask to vote by a back-up paper ballot or by provisional ballot. You can also call: (808) 453-VOTE (8683), Neighbor Island Toll Free: 1-800-442-VOTE (8683) or TTY: (808) 453-6150.

**\*Note to hotline volunteer:** If you learn of equipment not working properly at a polling place, notify your hotline captain immediately.

**40. NO PPE/COVID: What if my polling place is not enforcing COVID-19 precautions or has run out of supplies?**

A voter should immediately notify the election officers if a voter service center is not enforcing COVID-19 precautions or has run out of supplies. Call: (808) 453-VOTE (8683), Neighbor Island Toll Free: 1-800-442-VOTE (8683) or TTY: (808) 453-6150.

**41. EQUIPMENT ASSISTANCE: I don't know how to use the voting equipment. Can I get help?**

Yes, any person who requires assistance to vote at a voter service center may be given assistance by a person of the voter's choice other than the voter's employer or agent of that employer, an agent of the voter's labor union, or a candidate for any office that is listed on the ballot.<sup>xvii</sup>

**42. PHYSICAL DISABILITY: I have a physical disability and need assistance. Will my polling place be accessible?**

Yes, all voter service centers, voting booths, and designated places of deposit for ballots must be wheelchair accessible. Most voter service centers offer accessible parking. Voters unable to leave their vehicles to vote may use curbside voting services. Polling place workers are trained to assist people with disabilities.<sup>xviii</sup>

**43. READING/LANGUAGE ASSISTANCE: I am blind, have a physical disability, or cannot read English and require assistance in order to vote. Can I get assistance at the polls?**

Yes, if a voter cannot read, write, or speak English or if he or she is blind or otherwise physically disabled, she or he has the right to receive help with voting by a person of his or her choice. The voter may not receive assistance from the voter's employer or agent of that employer, an agent of the voter's labor union, or a candidate for any office that is listed on the ballot. Voters at the polling places may request assistance in having information and the ballot read to them. Additionally, on Election Day, polling places will offer the following:

- Auxiliary Aids Kit with tools to assist voters with disabilities, such as magnifiers, signature guides, and communication cards for voters who are deaf or hard of hearing;
- Curbside voting for voters unable to leave their vehicles to vote;
- Direct Recording Electronic Voting Machines, which provide nonvisual access for voters who are blind or visually impaired as well as language accessibility in Chinese, Ilocano, and Japanese;
- Oral and/or written assistance for voters with difficulty understanding the English Language.
- A Voter Assistance Official where voters can request special assistance.<sup>xix</sup>

#### **44. CURBSIDE VOTING: When can I request curbside voting?**

Hawaii has curbside or drive-up voting for voters unable to leave their car.

#### **45. CAMPAIGNING: What rules apply to people campaigning or “hanging around” my polling place? Can people approach me?**

Campaigning is not allowed within 200 feet of the voting service center and appurtenances, which include:

- The building in which the voter service center, place of deposit, or its appurtenances is located
- Any parking lot adjacent to the building and routinely used for parking at that building
- The routes of access between the building and any parking lot
- Any route of access between any public thoroughfare and the voting service center

Any person who remains or loiters within the area of 200 feet from the perimeter of the voting service center and its appurtenances for the purpose of campaigning will be guilty of a misdemeanor.

Campaign activities include:

- Distribution, circulation, carrying, holding, posting, or staking of campaign cards, pamphlets, posters, and other literature
- Use of public address systems and other public communication media
- Use of motor caravans, parades, entertainment troupes
- Distribution of goods and services

Voters must remove or cover campaign materials before entering the voter service center. Cars and other vehicles with political signs and stickers may remain within the 200-foot perimeter while drivers or occupants are voting. Precinct officials who have cars with political bumper stickers must cover the stickers for the day.<sup>xx</sup>

Each qualified political party is entitled to appoint one (1) watcher for each voter service center. Watchers observe the conduct of the election at the voter service center during hours of operation. They may not interfere with the activities of any voter or precinct official.<sup>xxi</sup>

**46. CHALLENGES: Someone is formally challenging my vote. What do I do?**

You should talk to poll officials and attempt to have them confirm that you are both eligible to vote and this is the correct location. If this confirmation cannot be achieved by the poll officials then you can vote using a provisional ballot. The voter will most likely need to furnish an acceptable identification to the Clerk's Office no later than November 5, 2020 for the General Election. The county clerk's office will determine if a provisional ballot is to be counted in accordance with State Law. You will be able to verify if the ballot did or did not count, and the reason why it was not counted by calling the toll-free number provided or through the Office of Elections website: [www.elections.hawaii.gov](http://www.elections.hawaii.gov).<sup>xxii</sup>

**47. POLICE/MILITARY PRESENCE: There are police/members of the military at the polling place. Is this okay? What do I do?**

If you were intimidated or harassed while waiting in line to vote or while inside a polling station (voter service center) — or you observed other people being intimidated or harassed — you can call for immediate help.

- First, notify a poll worker of the intimidation tactic you observed. Talk to the election supervisor or call your state Board of Elections to report the activity. You can also report it to the Elections Commissioner.
- You can report intimidation to the Election Protection Hotline: 1-866-OUR-VOTE. To report in Spanish, call 1-888-VE-Y-VOTA.
- You can also call the U.S. Department of Justice voting rights hotline at 1-800-253-3931.
- You can report voter intimidation to your local police.

If you believe your voting rights were violated — or the rights of a specific group of people — speak to a [civil rights lawyer](#) in your area.

**48. PROVISIONAL BALLOT: I have been offered a provisional ballot. What should I do?**

Inquire why the voter was offered a provisional ballot. Was it for one of the following reasons:

- The voter's name does not appear on the list of registered voters in the precinct;
- An election official asserts that the voter is not eligible to vote;
- The voter does not have photo identification and is a first-time voter who registered by mail (fail-safe voter).

Other than for these reasons, the voter should be able to cast a regular ballot. A provisional ballot should be a last resort. However, if the voter needs to cast a provisional ballot, they will need to execute a written affirmation in front of an election official stating that they are both eligible to vote in that election and that they are registered in the jurisdiction in which they are attempting to vote.<sup>xxiii</sup>

A voter will likely need to furnish an acceptable identification to the Clerk's Office no later than November 5, 2020 for the General Election. The voter should ask the poll worker if any additional steps will be needed to make sure the ballot is counted. The voter will be able to verify if the ballot did or did not count, and the reason why it was not counted, by calling the toll-free number provided or through the Office of Elections website.<sup>xxiv</sup>

**\*Note to hotline volunteer:** If you learn of police/members of the military at the polling place, notify your hotline captain immediately.



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## QUESTIONS

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### 49. Who should I contact if I have questions about any of the above?

You can call the Office of Elections at 808-453-VOTE (8683). Neighbor Islands may call toll free 1-800-442-VOTE (8683) or e-mail at [elections@hawaii.gov](mailto:elections@hawaii.gov).

You can also contact the County Clerk at your county election division. The contact details can be found at: <https://elections.hawaii.gov/resources/county-election-divisions/>.

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<sup>i</sup> Haw. Office of Elections, *County Elections Divisions*, <https://elections.hawaii.gov/resources/county-election-divisions/>.

<sup>ii</sup> Haw. Office of Elections, *Registration*, <https://elections.hawaii.gov/voters/registration/>.

<sup>iii</sup> Haw. Rev. Stat. § 11-18.

<sup>iv</sup> Haw. Rev. Stat. § 11-19.

<sup>v</sup> Haw. Rev. Stat. § 11-13(4).

<sup>vi</sup> Haw. Rev. Stat. § 11-13; Haw. Office of Elections, *Determining Residency Factsheet*, <https://elections.hawaii.gov/wp-content/uploads/2015/03/FS512VS001-Determining-Residency.pdf>.

<sup>vii</sup> Haw. Office of Elections, *Military and Overseas Voters*, <https://elections.hawaii.gov/voters/i-am-a/military-and-overseas-voters>.

<sup>viii</sup> Haw. Rev. Stat. § 831-2(a)(1).

<sup>ix</sup> Haw. Rev. Stat. § 11-17.

<sup>x</sup> Haw. Rev. Stat. § 11-17(b).

<sup>xi</sup> Haw. Rev. Stat. §§ 11-15, 11-17, 11-24.

<sup>xii</sup> Haw. Office of Elections, *Hawaii Votes by Mail Resources*, <https://elections.hawaii.gov/hawaii-votes-by-mail-resources/>.

<sup>xiii</sup> Haw. Rev. Stat. § 11-106(3).

<sup>xiv</sup> Haw. Rev. Stat. § 11-105(a)..

<sup>xv</sup> Haw. Rev. Stat. § 15-11.

<sup>xvi</sup> Haw. Rev. Stat. § 11-131(2).

<sup>xvii</sup> Haw. Rev. Stat. § 11-139.

<sup>xviii</sup> Haw. Office of Elections, *Voters Requiring Assistance*, <https://elections.hawaii.gov/voters-requiring-assistance/>.

<sup>xix</sup> Haw. Office of Elections, *Voters Requiring Assistance*, <https://elections.hawaii.gov/voters-requiring-assistance/>.

<sup>xx</sup> Haw. Rev. Stat. § 11-132.

<sup>xxi</sup> Haw. Rev. Stat. § 11-77.

<sup>xxii</sup> Haw. Office of Elections, *Provisional Voting*, <http://elections.hawaii.gov/resources/provisional-voting/>.

<sup>xxiii</sup> Haw. Office of Elections, *Provisional Voting*, <http://elections.hawaii.gov/resources/provisional-voting/>.

<sup>xxiv</sup> Haw. Office of Elections, *Contact Us*, <https://elections.hawaii.gov/about-us/contact-us/>.