

- 1. Poll Schedule-** Election Day is November 3. On Election Day, each polling place will be open from 6:00 a.m. to 7:00 p.m. Voters in line at the polling place by 7:00 p.m. must be allowed to vote. Find a voter's polling place at <http://ova.elections.il.gov/RegistrationLookup.aspx> or the website of the voter's specific election jurisdiction. Every jurisdiction will have at least one universal polling place on November 3, 2020, where any registered voter may vote regardless of assigned precinct. Note that polling places may change last minute due to COVID-19. Field volunteers: Call 866-OUR-VOTE to report changed polling places or to get assistance determining last minute polling place changes.
- 2. Mail Ballot-** Registered voters may request a mail ballot. Requests for mail ballots made online or by mail must be received by the voter's election authority by the end of October 29, 2020. Requests for mail ballots may be hand-delivered to the voter's election authority through November 2, 2020. Completed mail ballots must be postmarked, dropped in a secure dropbox, or returned to the election authority by November 3, and received by November 17, 2020. If a voter does not receive their mail ballot, they may complete an affidavit stating so and vote in-person on a regular ballot.
- 3. Voter Intimidation-** Voters have the right to vote (and wait to vote) without anyone intimidating them. Intimidation is not permitted. Campaigning and electioneering must occur 100 feet outside a polling place.
- 4. Assistance and accessibility at the polls-** Any voter who needs assistance voting is entitled to have a person of their choice, except for the voter's employer or union representative, provide bilingual assistance or assist the voter in marking their choices on the ballot. Curbside voting is available if a precinct is not accessible and works best when voters give advance notice to authorities. Under the Voting Rights Act, many jurisdictions in Illinois must provide oral and written language assistance for limited English proficient citizens.
- 5. Voter ID-** In general, voters do not have to provide ID at the polling place. Three exceptions: (a) a voter using Election Day Registration or changing their voting address at the polling place (two forms of ID); (b) a voter successfully challenged (two forms of ID); or (c) a first-time voter who registered by mail but did not submit proof of residency with the registration application (one form of ID). See acceptable forms of ID at <http://chicagoelections.com/en/when-you-need-id-to-vote.html> or on the [Illinois State Board of Elections FAQ page](#).
- 6. Election Day Registration (EDR)-** A voter may register any time before or even on Election Day. Voters must bring two forms of ID (may include utility bills and postmarked mail) with the voter's name. At least one form must have the voter's current address. EDR is available at every polling place in over 20 Illinois counties (including Cook, DuPage, Lake, Kane, Will, and Kendall) and limited locations in many downstate counties.
- 7. If a voter has moved-** If a voter has moved and has not updated their registration, the voter can generally cast a ballot. If the voter is not showing up on the precinct's list, they can typically use EDR.
- 8. Broken machines-** Many polling places will have broken machines. Report any broken machines to the election judge; the election judge should troubleshoot the machine and, if needed, call their supervisor. If the broken machine is keeping you or others from voting, please call the 866-OUR-VOTE hotline.
- 9. If a voter has a criminal record-** Voters with a record who have completed their sentence are eligible to register and vote, including voters on probation or parole. People in Illinois who cannot vote because of a conviction are those who are: (a) in prison or jail serving a sentence after criminal conviction; (b) on furlough; or (c) on work-release.
- 10. Provisional ballots are a last resort; they are not counted promptly.** A voter should be offered a provisional ballot only in limited circumstances: (a) the voter's voting status has been successfully challenged; (b) the voter did not provide ID when registering by mail AND the voter does not have sufficient ID with them; (c) the voter attempted to complete EDR but did not have sufficient ID; (d) there is an active dispute about extending the time for closing the polls and the voter votes during this time period; (e) the voter's name appears on the list of voters who voted during the early voting period, but the voter claims not to have voted then; or (f) the voter received a mail ballot but did not return that ballot to the election authority - if a voter's ballot was destroyed, the voter may complete an affidavit stating so and vote in-person on a regular ballot. A provisional ballot must be cast in the voter's assigned polling location; otherwise, it will not be counted.

If you have any questions or to report any problems during the election, please call the Election Protection Hotline at 866-OUR-VOTE (866-687-8683). For Spanish-language assistance, call 888-VE-Y-VOTA. For assistance in various Asian languages, call 888-API-VOTE. For assistance in Arabic, call 844-YALLA-US.