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Note: This FAQ is not exhaustive. Situations or inquiries may arise that are not answered below. In those circumstances, contact your hotline captain or command center for assistance. Please make sure to record all of the voter's contact information should follow-up be necessary.

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REGISTERING TO VOTE

1. STATUS: Am I registered to vote?

Voters can determine whether they are registered to vote by checking the Nevada Secretary of State's website: <https://nvsos.gov/votersearch/>.

However, only Nevada residents who are attempting to register on their own behalf may use the online system.

2. HOW: How do I register to vote? What if I don't have access to a computer and/or printer?

Voters can register to vote online using the Nevada Secretary of State's website: <https://www.nvsos.gov/SOSVoterServices/start.aspx>. To register online, the voter will need a Nevada Driver's License or Identification Card.

If the voter cannot register to vote online or prefers not to, they can register to vote by mail or in person. To register to vote by mail, they will need to print and complete a form available on the Nevada Secretary of State's website: <https://www.nvsos.gov/sosvoterregform>. Voters can register to vote in person at any Nevada Department of Motor Vehicles Office, at the county clerk or registrar of voters' office, at various social service agencies, and on college campuses. Voters can also register to vote in-person at a polling location.

Detailed instructions for mail and in-person voter registration are available on the Nevada Secretary of State's website: <https://www.nvsos.gov/sos/elections/voters/registering-to-vote>.

3. IDENTIFICATION: What ID is required to register to vote?

To register to vote online, the voter will need an unexpired Nevada DMV driver's license or a Nevada DMV identification card.

Nevada residents who don't have a Nevada driver's license or DMV ID card should fill out a paper voter registration application and mail it to their county election official by October 6, 2020. After October 6, 2020, individuals may still register to vote online or at their polling place, but they will need a Nevada driver's license or DMV ID card to do so (which they can obtain from the [Nevada DMV](#)).

A voter whose Nevada driver's license or DMV ID card does not reflect their current address must also provide proof of residency. Acceptable proof of residency includes any of the following:

- Military ID
- Utility bill (electric, gas, oil, water, sewer, septic, phone, cable)
- Bank or credit union statement
- Paycheck
- Income tax return
- Mortgage statement, or residential rental or lease agreement
- Vehicle registration
- Property tax statement
- Any other document issued by a governmental agency

4. DEADLINES: When is/was the voter registration deadline? Are there different deadlines whether I register by mail, in-person, online or on Election Day?

The last day to register to vote by mail or in person is Tuesday, **October 6**.

The last day to register to vote online is Thursday, **October 29**.

However, voters with a valid Nevada Driver's License or Identification Card may register to vote the day of the election, **November 3**, at their polling place. (See [Question #5](#)).

5. SAME DAY: Does my state have Same Day Registration (i.e. I can register to vote the same day I vote)? If so, what is the process?

Yes, voters can register to vote in person the same day that they vote, during both early voting or on election day. To register same-day, voters will need a valid Nevada DMV driver's license or Nevada DMV ID card that has their current address on it.

Voters who have a valid Nevada driver's license or DMV ID card but whose address on the ID is not current can still register to vote same-day, but they will need to provide proof of their current residency. Several types of proof of residency will work, including any of the following:ⁱ

- A military identification card
- A utility bill (electric, gas, oil, water, sewer, septic, phone, cable)
- A bank or credit union statement
- A paycheck
- An income tax return
- A mortgage statement, or residential rental or lease agreement
- A motor vehicle registration
- A property tax statement
- Any other document issued by a governmental agency

6. PERMANENT MOVE: I have moved permanently and I didn't update my voter registration, can I vote?

Movers can update their voting address either before or on Election Day. (See [Question #2](#).) If a voter has not updated their registration before Election Day, he or she should go to the polling location associated with his or her new address (**voters in Clark and Washoe Counties can register and vote at any polling location**) and participate in same-day voter registration. (See [Question #5](#).)

Voters who have moved within Nevada may also go to the precinct associated with their old address and vote after providing an oral or written attestation to their new address.ⁱⁱ Voters who have moved within the same precinct will be permitted to cast a ballot after providing an oral or written affirmation of their new address and their new address will be automatically updated in the voter file.ⁱⁱⁱ

7. TEMPORARY MOVE: I have moved temporarily due to Covid-19 or some other reason. Where can I vote?

If the voter has moved temporarily, they can continue to use their prior permanent residence where they were registered to vote as their address for the purpose of voting.

To ensure the voter's ballot gets mailed to their temporary address, they will need to update the mailing address associated with their voter registration record. This can be done online by visiting www.RegisterToVoteNV.gov. Mail ballots are non-forwardable, meaning they will not be forwarded even if a voter has a mail forwarding service.

8. STUDENT: I am a college student. Can I register to vote where I go to school? What if I am taking classes remotely? Where can I vote?

Yes. In Nevada, college students who meet the generally applicable registration requirements may register to vote where they attend school. To establish residency, they must continuously reside in the state and county for 30 days, and in the precinct for 10 days.^{iv}

Students who have established residency in Nevada but who will be out of state during the election may vote absentee. Students should keep in mind that although they may have residency in multiple counties or states (e.g., their home county or state and the county or state in which they attend school), they can only vote in a one place.

Students who have moved temporarily will need to update their mailing address so that they receive their ballot. (See [Question #7.](#))

9. LIVING ABROAD: I am living abroad and/or am serving in the military. How can I register and/or vote?

If the voter is not otherwise registered to vote in Nevada, there are additional registration options for members of the U.S. Armed Forces and merchant marine, commissioned corps of the Public Health Service and National Oceanic and Atmospheric Administration, along with family members of all these groups, and other citizens who reside outside the United States (together these groups are called UOCAVA voters).

Military and Overseas Voters: Registering and Requesting an Absentee Ballot

A UOCAVA voter can both register and request an absentee ballot by completing and sending a Federal Post Card Application. Voters can register either online or by mail:

Online Registration: October 29, 2020 Deadline. In Nevada, UOCAVA voters may submit their Federal Post Card Application using Nevada's online system, Effective Absentee System for Elections (EASE). EASE is an online application that combines voter registration and electronic ballot delivery and marking. EASE forms can be accessed at

<https://www.nvsos.gov/ease/easepages/overview.aspx> The site is active 45 days before each federal election (i.e., for the general election, on and after September 19, 2020).

The deadline for UOCAVA voters to register to vote and receive a ballot using the Federal Post Card Application via the online system is five days before the election (i.e., October 29, 2020).

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Fax or Email Registration: October 27, 2020 Deadline. The DoD Fax Service is for those voters who cannot send their election materials directly to their election officials. To fax your election materials, use the Transmission Cover Sheet found in Chapter 1 or online at FVAP.gov and fax to: (703) 693-5527, DSN 223-5527 or toll-free from the U.S., Canada, Guam, Puerto Rico and the Virgin Islands to 1-800-368-8683. If you need to send your election materials to your election official by fax, but do not have access to a fax machine, you can email them to fax@fvap.gov and FVAP will fax your election materials for you. **This service is fax only.** If your state accepts your election materials by email you should email them directly to your election official. FVAP will not transmit email-to-email transactions.

The deadline for UOCAVA voters to register to vote and receive a ballot using the DoD Fax Service is seven days before the election (i.e., October 27, 2020).

By-Mail Registration, October 6, 2020 Deadline. To register by mail rather than online or by fax or email, voters can complete and send a paper Federal Post Card Application form to their county clerk. Contact information for every Nevada county clerk is on the Nevada Secretary of State's website.

If sending by mail, the deadline is October 6, 2020 (postmark date).

UOCAVA voters who have registered using a Federal Post Card Application in previous elections will likely need to submit a new one (except that Federal Post Card Applications submitted for a primary election also act as a request for subsequent federal elections during that election cycle, including the General Election). That is, UOCAVA voters must reaffirm their eligibility every election cycle (biennially), and to reaffirm eligibility, voters must resubmit a Federal Post Card Application.

Military and Overseas Voters: Receiving an Absentee Ballot

Using the Nevada EASE system to complete a Federal Post Card Application will automatically generate an absentee ballot to mark and return.

Registering with a Federal Post Card Application via mail constitutes a request for an absentee ballot which will be mailed to the voter. Voters will begin to receive their absentee ballots 45 days before the election, i.e., beginning September 19, 2020. If a UOCAVA voter who opted to vote by mail has not received their ballot at least 10 days before election day (i.e., by October 24, 2020), they should immediately contact their county clerk's office.

If registered in Nevada other than through a Federal Post Card Application (i.e., if a voter registered while residing in Nevada), the voter must contact his or her county clerk's office to request a ballot. Contact information for every office can be found on the Secretary of State's website.

Military and Overseas Voters: Back-Up Ballot

The Federal Write-in Absentee Ballot (FWAB) is a back-up ballot that can be used by UOCAVA voters who have timely registered but for whatever reason have not received their ballot. UOCAVA voters who are away from their voting residence for service-related activities can use this back-up whether they are located inside or outside the United States, including APO and FPO addresses. The FWAB must be received by the voter's local voting officials in Nevada no later than noon on Election Day. For specific instructions, visit the FVAP's Nevada-specific FWAB page: <https://www.fvap.gov/nevada>.

10. CRIMINAL CONVICTION: I have a criminal conviction. Can I vote?

Yes. In Nevada, a person with a criminal conviction is still eligible to vote. People with felony convictions are eligible to vote once they are released from prison. Although rights are restored automatically upon release from prison, voters who were convicted of a felony may need to re-register to vote as long as they are otherwise eligible.^v

11. INCARCERATED: I am currently in jail. Can I vote?

If the voter is currently serving time in prison for a felony, they will not be eligible to vote until they are released from prison.^{vi}

12. NOT ON ROLLS AT POLLING PLACE: I am at my polling place and am not on the voter registration roll. Can I vote where I am?

A poll worker at the voter's polling location will check to see if they are registered. Make sure the poll worker checks the full list of voters and not just the one for that precinct. If the voter is in Clark County, they can vote at any vote center.

If the poll worker can't find the voter's name on the list, they must allow the voter to register to vote using the same-day voter registration process. (See [Question #5.](#)) Once registered, the voter will cast a full provisional ballot that will be counted once the registration is verified by the voter registrar. NOTE: the voter must have proof of identity to complete same-day voter registration process.

13. THOUGHT WAS REGISTERED: My name isn't on the voter registration roll but I thought I was registered. Could it have been removed? What do I do?

A voter's name can be removed from the list of registered voters for any of the following reasons:

- The voter's own written request
- A finding of lack of mental capacity
- Death
- Discovery of a duplicate registration
- After consultation with the district attorney in connection with an investigation of fraudulent residence information on a registration
- In connection with a voter registration investigation or list maintenance program

Any voter whose name was removed from the statewide voter registration system on the basis of a determination of ineligibility, who later becomes eligible to vote, must re-register to have their name restored to the system.

Volunteers can take steps to help to determine why a voter's name is not popping up on the list of registered voters:

- Have the voter check their registration status using the registration lookup tool to make sure they are registered to vote (and, if applicable, are at the right polling location). (See [Question #1.](#))

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- Has the voter moved recently? Could they be registered at an old address? Have the voter check that address in the registration lookup tool. (See [Question #1](#) and #6.)
- Has the voter changed their name recently, or could they have registered under a different name? Have the voter check that name (and any variations of the voter's name, especially for hyphenated names, which sometimes trip up databases) in the registration lookup tool. (See [Question #1](#).)
- When/where did the voter register to vote? Was that before or after the deadline to vote in this election?

If the voter has missed the voter registration deadline (see [Question #4](#)), they may still vote a provisional ballot by registering to vote in person via the same-day voter registration process at an early vote site or polling location on election day.

HOW TO VOTE: EARLY VOTING

14. AVAILABILITY: Is there early voting in my state (whether called early voting or in person absentee voting)? When is it?

Yes. Early voting will be available from **October 17, 2020 through October 30, 2020**. Voters can cast their votes early at any location in their respective county where it's offered. Early voter locations will be posted on the Nevada Secretary of State's website: <https://www.nvsos.gov/sos/elections/voters/early-voting-information>.

15. ELIGIBILITY: Do I have to have a reason to vote early?

No. Any registered voter may also vote early at any location in their county where early voting is offered. Access to the locations and times for every county is available online: <https://www.nvsos.gov/sos/elections/voters/early-voting-information>.

16. WHEN: When do the polls open/close during early voting?

The polls open and close at different times depending on the voter's county and polling location. On weekdays, the polls typically open at 9:00 a.m. or 10:00 a.m. and close at 6:00 p.m. On weekends, hours are typically more limited. Voters should check the Nevada Secretary of State's website for their county's polling locations and hours: <https://www.nvsos.gov/sos/elections/voters/early-voting-information>.

17. WHERE: Where do I vote during early voting?

There are typically several early voting locations in each county. Voters should check the Nevada Secretary of State's website for their county's polling locations and hours: <https://www.nvsos.gov/sos/elections/voters/early-voting-information>.

18. IDENTIFICATION: What identification is required for early voting? Can I vote without providing identification?

In Nevada, most voters do **not** need to present ID in order to vote. There are only two exceptions.

Exception One: a voter may be required to present an ID if: (1) this is the voter’s first time voting in a federal election in Nevada; and (2) the voter registered either by mail or online; and (3) when the voter registered, they did not submit their driver’s license number or last four digits of their social security number, or an election official was not able to match their driver’s license or SSN with existing records.^{vii}

Even when this exception applies, a **photo** ID is not necessarily required. Any of the following forms of ID that are acceptable can be found [here](#). These include a Nevada driver’s license or non-driver’s ID card, a passport, or government document showing the voter’s name and address.

Exception Two: If an election board officer determines that the voter’s signature on the voter register does not match the signature on the voter registration. In that case, the voter can be identified by any of the following:

- Answering questions from the election board officer about personal data reported on the voter registration
- Reporting other personal data which verifies their identity
- Showing their driver’s license, DMV identification card, military identification card or any other form of identification issued by a governmental agency which contains the voter’s signature and physical description or picture.^{viii}

HOW TO VOTE: ABSENTEE AND/OR VOTE BY MAIL

19. AUTOMATIC: Do I have to request an absentee ballot or will my state mail me one automatically? How do I request one?

No. Voters do not need to request an absentee ballot for the November general election. Due to the COVID-19 pandemic, on August 3, 2020, Nevada’s Governor signed AB4 into law, directing election officials to automatically send mail-in ballots to all active registered voters.

However, for those voters who do not expect to receive an automatic mail-in ballot (e.g., because the voter is out of state and/or their current address is different than what is on record), they should complete an Absentee Ballot Request Form and submit it to their county clerk/registrars’ office. The Form can be found on the Nevada Secretary of State’s website:

<https://www.nvsos.gov/sos/home/showdocument?id=2394> Contact information for every county clerk is also on the Secretary of State’s website: <https://www.nvsos.gov/sos/elections/voters/county-clerk-contact-information>.

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A request to vote absentee must be received by a voter's local county election official no later than 5:00 p.m. on the fourteenth calendar day before the election (i.e., by 5:00 on **October 20, 2020**).

If a voter has registered to vote online or by mail and has never voted at the polls in Nevada, they cannot vote by absentee ballot unless the voter meets one of the below conditions:^{ix}

- The voter has provided identification and proof of residence to the county clerk
- The voter provided their driver's license number or the last four digits of their Social Security Number upon registering to vote
- The voter is in the military or overseas
- The voter gets the Absent Ballot Request Form notarized
- The voter requests an absentee ballot in person at the office of the county clerk/registrar

20. APPLICATION DEADLINE: What is the deadline for requesting an absentee ballot?

Most voters do not need to request an absentee ballot. Due to the COVID-19 pandemic, election officials will automatically send mail-in ballots to all active registered voters. (See [Question #19](#).)

For voters who request an absentee ballot, requests must be received by **October 20**.

21. APPLICATION RETURN: Where and/or how can I return my absentee ballot application? Can someone return it for me?

Most voters do not need to apply for an absentee ballot in the first place. Due to the COVID-19 pandemic, election officials will automatically send mail-in ballots to all active registered voters. (See [Question #19](#).)

For voters who request an absentee ballot, they can return their absentee ballot applications in person or by mail to the county clerk's office in the county where they reside. The contact information for every county clerk is on the Nevada Secretary of State's website:

<https://www.nvsos.gov/sos/elections/voters/county-clerk-contact-information>

Generally speaking, voters must return their own absentee ballot applications. However, voters may submit a written request to the county clerk to allow a person chosen by the voter to return the voter's absentee ballot – if the voter cannot go to the polls because of illness or disability resulting in confinement in a hospital, sanatorium, dwelling, or nursing home; or because the voter is suddenly hospitalized, becomes seriously ill, or is called away from home after the deadline for requesting an absent ballot.^x

22. DIDN'T REQUEST IN TIME: What if I have not requested an absentee ballot by the deadline?

Most voters do not need to request an absentee ballot at all. (See [Question #19](#).)

Voters who wanted to request an absentee ballot but missed the October 20, 2020, deadline may vote in person.

23. ELIGIBILITY: Do I have to have a specific reason for requesting to vote by absentee ballot?

No.

24. STATUS OF APPLICATION AND/OR BALLOT: How can I check the status of my application and/or absentee ballot?

Voters who want to check the status of their mail ballot can login to the Secretary of State’s voter services website: <https://www.nvsos.gov/votersearch/> Voters can also contact their county election office directly.

Voters will also have the option to sign up for a service that will send the voter an alert via text message or email when the voter’s ballot has been received and counted.

25. APPLICATION AND/OR BALLOT REJECTED: I learned my absentee ballot application and/or ballot was rejected. What can I do to fix any errors or get another one?

The most common reason that a ballot is rejected (other than it being late) is that the voter did not sign it, or their signature did not match their voter registration. When this happens, election officials must notify the voter, and the voter has until seven days following the election to provide the missing signature or otherwise confirm the allegedly mismatched signature provided.^{xi}

To obtain a new ballot, voters may contact their county clerk to obtain a new ballot.^{xii} Contact information for every Nevada county clerk can be found on the Nevada Secretary of State’s website: <https://www.nvsos.gov/sos/elections/voters/county-clerk-contact-information>. If it is too close to election day to obtain a new ballot from the county clerk, the voter can vote in person on election day.

26. COMPLETING BALLOT: How do I complete the absentee ballot? Are there any identification requirements?

Voters should be careful to complete their absentee ballots so that: (1) it is returned in the provided ballot return envelope, (2) there is only one ballot in the ballot return envelope, and (3) the ballot return envelope is signed by the voter. Failure to follow these rules can cause the ballot to be rejected.

Most voters will have provided ID when they registered to vote (e.g., by providing their driver’s license number or the last four digits of their social security number on the application). Voters who previously provided ID do not need to provide additional ID with their absentee ballot.^{xiii}

Voters who are registered but who did not provide such ID when they registered, and who have never voted in a federal election in Nevada, must include with their absentee ballot a copy of either: (a) a current and valid photo ID that shows the voter’s correct address, or (b) a copy of a current utility bill, bank statement, paycheck, or document issued by the government, including a check which indicates the name and address of the person, but not including a voter registration card.^{xiv}

27. LOST OR SPOILED: What if I lost my absentee ballot or it is spoiled or I received an incorrect one?

Voters who have lost or spoiled their absentee ballots may contact their county clerk to obtain a new ballot.^{xv} Contact information for every Nevada county clerk can be found on the Nevada Secretary of State's website: <https://www.nvsos.gov/sos/elections/voters/county-clerk-contact-information>.

If it is too close to election day to obtain a new ballot from the county clerk, the voter can vote in person on election day.

28. NON-RECEIPT OF BALLOT: What if I requested an absentee ballot but have not received it? Can I do anything?

Election officials must distribute mail-in ballots to in-state voters by October 14, and to out-of-state voters by September 24. Voters can look up the date on which their county plans to mail out ballots [here](#).

Voters who have not received their mail-in ballots on or around these dates may call their respective County Clerk/Registrar to inquire.

If the voter hasn't received their absentee ballot and is unable to resolve the issue in time, the voter may also vote in person. (See [Question #29](#)).

29. IN PERSON OPTION: What if I requested an absentee ballot but I want to vote in person on Election Day?

If the voter cannot or does not want to drop off their absentee ballot at one of the designated locations and would prefer to vote in person, they may do so under the following conditions.

If the voter has their absentee ballot with them when they visit their polling place or early polling place, the voter should turn over the absentee ballot so that a poll worker can cancel it. The voter can then vote at that location in person using a regular ballot so long as they can provide ID.^{xvi}

If the voter does not have their absentee ballot with them when they visit their polling place or early polling place, they may vote in person if the voter: (1) provides satisfactory identification, (2) are registered and otherwise entitled to vote, and (3) sign an affirmation under penalty of perjury declaring that they have not voted during the election.^{xvii}

30. BALLOT DEADLINES: What is the deadline for the ballot to be postmarked and/or received by, including dropping it off in person?

If returned by mail, absentee ballots must be postmarked by Election Day, November 3. Absentee ballots that are postmarked by Election Day and received no later than 7 days after the election (i.e., November 10) will be counted.^{xviii}

If returned in person, absentee ballots must be dropped off by 7 p.m. on Election Day. (See [Question #31](#) for drop-off locations.)

31. BALLOT DROP OFF LOCATIONS: What are the locations for dropping off a completed ballot (instead of mailing it)?

Ballot drop-off locations are still being posted by the individual counties. For current drop-off locations, visit the Nevada Secretary of State's website and follow the link to the voter's county website: <https://www.nvsos.gov/sos/elections/voters/early-voting-information>.

32. ASSISTANCE DROPPING OFF: Can someone drop off my completed ballot for me?

Yes. Any person authorized by the voter may return a mail ballot on behalf of the voter, whether by mail or by personal delivery to a ballot drop-box or to the county or city clerk.^{xx}

33. IN PERSON ABSENTEE: Where do I vote in-person absentee?

Absentee ballots may be dropped off at the ballot drop-off locations posted by the individual counties. For current drop-off locations, visit the Nevada Secretary of State's website and follow the link to the voter's county website: <https://www.nvsos.gov/sos/elections/voters/early-voting-information>.

HOW TO VOTE: ELECTION DAY

34. HOURS: When do the polls open and close on Election Day? What if the polls are closing but I'm in line?

On election day, the polls must be open from 7:00 a.m. to 7:00 p.m.^{xx} All voters waiting in line at 7:00 p.m. must be allowed to vote.^{xxi}

***Note to hotline volunteer:** If you learn that a polling place prohibits those who were in line by the time the polls closed from voting, advise voters to stay at the polling location and contact your hotline captain immediately.

35. POLLING LOCATION: Where do I vote on Election Day?

On Election Day, Nevadans can vote in person at the following locations based on where they live (<https://www.nvsos.gov/sos/elections/election-day-information>).

If a voter has moved recently and has not updated their voter registration, refer to [Questions #6 and 7](#).

***Note to hotline volunteer:** Due to the COVID-19 Pandemic, many polling places have been moved or consolidated. Voters should be advised to check the polling place listed on the Voter Notification Card they received from the local election authority a few days before the election.

36. IDENTIFICATION: What identification is required to vote on Election Day? Can I vote without providing identification?

In Nevada, most voters do **not** need to present ID in order to vote. There are only two exceptions.

Exception One: a voter may be required to present an ID if: (1) this is the voter’s first time voting in a federal election in Nevada; and (2) the voter registered either by mail or online; and (3) when the voter registered, they did not submit their driver’s license number or last four digits of their social security number, or an election official was not able to match their driver’s license or SSN with existing records.^{xxii}

Even when this exception applies, **a photo ID is not necessarily required.** Any of the following forms of ID are acceptable: a current photo ID, including a Nevada driver’s license or non-driver’s ID card, or a current utility bill, bank statement, paycheck, or government document showing the voter’s name and address.

Exception Two: If an election board officer determines that the voter’s signature on the voter register does not match the signature on the voter registration. In that case, the voter can be identified by any of the following:

- Answering questions from the election board officer about personal data reported on the voter registration
- Reporting other personal data which verifies their identity
- Showing their driver’s license, DMV identification card, military identification card or any other form of identification issued by a governmental agency which contains the voter’s signature and physical description or picture.^{xxiii}

POLLING PLACE ISSUES

37. POLLING PLACE NOT OPEN: The polling place is not open. What do I do?

Call the Nevada Secretary of State at 775-684-5705 if your polling place is not open.

***Note to hotline volunteer:** If you learn of a polling place not opening on time or is closed, notify your hotline captain immediately.

38. LONG LINES: There are long lines at the polling place. What do I do? What if the polls are closing while I’m in line?

See [Question #34](#) for answer if the voter is in line when polls are closing.

***Note to hotline volunteer:** If you learn of long lines, notify your hotline captain immediately.

39. EQUIPMENT FAILURE: What should I do if there are equipment problems at my precinct?

Voters should immediately notify the poll workers if the voting equipment breaks down while the polls are open. Then a voter should ask if emergency paper ballots are available.^{xxiv}

***Note to hotline volunteer:** If you learn of equipment not working properly at a polling place, notify your hotline captain immediately.

40. NO PPE/COVID: What if my polling place is not enforcing COVID-19 precautions or has run out of supplies?

Call the Nevada Secretary of State at 775-684-5705 if your polling location is not enforcing COVID-19 precautions or has run out of PPE.

All polling places will be set up to allow for social distancing, and plastic barriers will exist between election workers and voters. Frequently touched hard surfaces, including the voting machines, will be sanitized on a regular basis, and hand sanitizer will be available to all voters. All voters are highly encouraged to wear a mask to the polling place. If the voter refuses to wear a mask, they may be provided with an alternative voting method.

41. EQUIPMENT ASSISTANCE: I don't know how to use the voting equipment. Can I get help?

Yes. Voters may ask poll workers for instructions on how to use the equipment.^{xxv} Additionally, poll workers are encouraged to post voting instructions in at least 12-point font in a conspicuous place at each polling place.^{xxvi}

42. PHYSICAL DISABILITY: I am physically disabled and need assistance. Will my polling place be accessible?

Yes.^{xxvii} Any registered voter unable to mark a ballot or use any voting device without assistance is entitled to assistance and reasonable accommodations. Unless the voting place is in a temporary location due to a natural disaster, at least one voting booth must be:

- Designed to allow a voter in a wheelchair to vote
- Designated for use by a voter who is elderly or a voter with a disability
- Equipped to allow a voter who is elderly or a voter with a disability to vote with the same privacy as a voter who is not elderly or a voter without a disability
- Equipped with a mechanical recording device which directly records the votes electronically and which may be used by a voter with a disability

If call center receives a call from a disabled voter, they can be referred to the [EASE system](#), which allows disabled Nevada residents to vote electronically.

43. READING/LANGUAGE ASSISTANCE: I am blind, physically disabled, or cannot read English and require assistance in order to vote. Can I get assistance at the polls?

Yes. Any voter who needs assistance voting is entitled to have some person of their choice, other than the voter's employer, an agent of the employer, or an officer or agent of the voter's union, mark the voter's choices or assist the voter in marking their choices on the ballot.^{xxviii}

44. CURBSIDE VOTING: When can I request curbside voting?

Call the Nevada Secretary of State at 775-684-5705 to inquire if your polling location will offer curbside voting.

45. CAMPAIGNING: What rules apply to people campaigning or "hanging around" my polling place? Can people approach me?

Electioneering, including soliciting votes or speaking to voters on the subject of their vote, is prohibited in polling places and within 100 feet from the entrance of the polling place.^{xxix}

46. CHALLENGES: Someone is formally challenging my vote. What do I do?^{xxx}

A voter can be challenged orally by any registered voter of the precinct or district on the grounds that they are not the person entitled to vote as claimed or have voted before at the same election; or on other eligibility grounds if set forth in a challenge filed with the county clerk.

A registered voter who initiates a challenge must submit an affirmation that is signed under penalty of perjury and in the form prescribed by the Secretary of State stating that the challenge is based on the registered voter's personal knowledge. Challenged voters may vote if they swear an oath that they are eligible and, if they have been challenged on grounds of identity, provide ID.

Voters challenged on grounds of identity who cannot provide ID or who will not swear the oath will not be permitted to vote. Voters challenged on grounds of residence who will not swear the oath will be permitted to vote at a specified designated polling place where they can vote only on questions that are applicable to all voters in the area.

47. POLICE/MILITARY PRESENCE: There are police/members of the military at the polling place. Is this okay? What do I do?

Only members of the general public can observe the conduct of voting at a polling place, but shall not photograph the conduct of voting at a polling place or record the conduct of voting on audiotape or any other means of sound or video reproduction.

CONTINUES ON NEXT PAGE

A member of the general public does **not** include any person who: (a) gathers information for communication to the public; (b) is employed or engaged by or has contracted with a newspaper, periodical, press association, or radio or television station; and (c) is acting solely within his or her professional capacity.^{xxxix}

***Note to hotline volunteer:** If you learn of police/members of the military at the polling place, notify your hotline captain immediately.

48. PROVISIONAL BALLOT: I have been offered a provisional ballot. What should I do?

If you are offered a provisional ballot after participating in the same-day voter registration process, fill out the ballot, as it will be counted once your new registration is verified.

There are circumstances, outside of same-day voter registration, where provisional ballots are not counted. For example, a voter who needs to re-register via the same-day process may have arrived to the polling location without proof of identity, or the voter registered online but the process was incomplete because they did not provide proof of identity and did not bring identification to the polling site to complete the process. In these circumstances the voter will be offered a provisional ballot which will only be counted once the registrar verifies their eligibility to vote. If they are unable to do so, the provisional ballot will not be counted.

If a voter is offered a provisional ballot, both the voter and a volunteer should inquire why the voter must vote by provisional ballot. The only reasons why a voter should be required to vote by provisional ballot are:

- The voter's name did not appear as an eligible voter in that election in that jurisdiction or precinct^{xxxix}
- The voter is required to show identification but cannot provide any of the forms of identification. (See [Question #36](#))^{xxxix}
- The voter declares that, as a result of a court order extending the time established for the closing of polls, they are entitled to vote after the polling place would normally close.^{xxxix}

Other than for these reasons, the voter should be able to cast a regular ballot. If the voter must cast a provisional ballot, volunteers should make sure the voter is in the right precinct for their current address.^{xxxix} (**Reminder: voters in Clark and Washoe Counties may vote at any polling location**). A voter who casts a provisional ballot because they did not present the right kind of ID will be required to provide the required ID to the county clerk by 5:00 p.m. on the Friday following election day or their provisional ballot will not be counted.^{xxxix}

If a voter casts a provisional ballot, the voter will receive a unique identification number. The voter has the right to verify that the ballot was counted, or to know the reason why it was not.^{xxxix} After casting a provisional ballot, voters may call the Nevada provisional ballot hotline at (877) 766-8683. A voter may also check the status of their ballot online: <https://www.nvsos.gov/sos/elections/voters/provisional-voting>.

Voting provisionally should only be used as a LAST RESORT. Try to exhaust all other options ballot before voting provisionally

QUESTIONS

49. Who should I contact if I have questions about any of the above?

Call the Nevada Secretary of State at 775-684-5705. Contact information for every County Clerk is provided on the Secretary of State's website: <https://www.nvsos.gov/sos/elections/voters/county-clerk-contact-information>.

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- i A.B. 345, 80th Reg. Session § 6 (2019)
 - ii Nev. Rev. Stat. Ann. § 293.525.
 - iii Nev. Rev. Stat. Ann. § 293.525.
 - iv Nev. Rev. Stat. Ann. § 293.485. *See also Dunn v. Blumstein*, 405 U.S. 330, 330 (1972); *Williams v. Salerno*, 792 F.2d 323, 328 (2d Cir. 1986).
 - v A.B. 431, 80th Reg. Session § 7 (2019)
 - vi A.B. 431, 80th Reg. Session § 7 (2019)
 - vii Nev. Rev. Stat. Ann. §§ 293.272; 293.2725.
 - viii Nev. Rev. Stat. Ann. §§ 293.285; 293.277.
 - ix Nev. Rev. Stat. Ann. § 293.272.
 - x Nev. Rev. Stat. Ann. § 293.316.
 - xi Nev. Rev. Stat. Ann. § 293.325.
 - xii Nev. Rev. Stat. Ann. § 293.2546.
 - xiii A.B. 4, 32nd Special Session § 17 (2020)
 - xiv A.B. 4, 32nd Special Session § 17 (2020); Nev. Rev. Stat. Ann. § 293.2725.
 - xv Nev. Rev. Stat. Ann. § 293.2546.
 - xvi A.B. 4, 32nd Special Session § 40 (2020)
 - xvii A.B. 4, 32nd Special Session § 40 (2020)
 - xviii A.B. 4, 32nd Special Session § 20 (2020)
 - xix A.B. 4, 32nd Special Session § 21 (2020)
 - xx Nev. Rev. Stat. Ann. § 293.273.
 - xxi Nev. Rev. Stat. Ann. § 293.2546.
 - xxii Nev. Rev. Stat. Ann. §§ 293.272; 293.2725.
 - xxiii Nev. Rev. Stat. Ann. §§ 293.285; 293.277.
 - xxiv Nev. Rev. Stat. Ann. § 293.2696.
 - xxv Nev. Rev. Stat. Ann. § 293.2546.
 - xxvi Nev. Rev. Stat. Ann. § 293.2955(3)(a).
 - xxvii Nev. Rev. Stat. Ann. §§ 293.296; 293.2955.

xxviii	Nev. Rev. Stat. Ann. § 293.296.
xxix	Nev. Rev. Stat. Ann. § 293.740.
xxx	Nev. Rev. Stat. Ann. § 293C.292.
xxxi	Nev. Rev. Stat. Ann. § 293.274.
xxxii	Nev. Rev. Stat. Ann. § 293.3081(1).
xxxiii	Nev. Rev. Stat. Ann. § 293.3081(2).
xxxiv	Nev. Rev. Stat. Ann. § 293.3081(3).
xxxv	Nev. Rev. Stat. Ann. § 293.3085(4).
xxxvi	Nev. Rev. Stat. Ann. § 293.3082(1)(h)(5).
xxxvii	Nev. Rev. Stat. Ann. § 293.3082(2).