Disclaimer: This guide is designed for informational purposes only. It is not legal advice and is not intended to create an attorney-client relationship. The Election Protection Coalition does not warrant any information contained in this guide, nor does the Coalition suggest that the information in this guide should be used as a basis to pursue legal advice or decision-making.

Note: This FAQ is not exhaustive. Situations or inquiries may arise that are not answered below. In those circumstances, contact your hotline captain or command center for assistance. Please make sure to record all of the voter’s contact information should follow-up be necessary.

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REGISTRATION TO VOTE

1. STATUS: Am I registered to vote?

To check to see if you are registered to vote, you can visit https://voterportal.servis.sos.state.nm.us/WhereToVote.aspx. You will need to provide your First Name, Last Name, Date of Birth, and County. You may also call 1-866-OUR-VOTE (1-866-687-8683) and we will look it up for you.

Once you enter this information, you will be able to see:
- Your voter registration information
- Your voting locations
- Your sample ballot
- Your absentee application and ballot status
- Your county clerk’s contact information

2. HOW: How do I register to vote? What if I don’t have access to a computer and/or printer?

You can register to vote online or by mail.

Online: Visit https://portal.sos.state.nm.us/OVR/WebPages/InstructionsStep1.aspx or http://www.nmvote.org. If an applicant is registering online, they will need to provide his/her social security number, driver’s license number or state identification number, and date of birth.

Via Mail / If no printer: If you don’t have a state-issued I.D., or otherwise would prefer to register by mail, you can pick up a voter registration application form or print the national form online, fill it out, then mail it to the New Mexico Secretary of State’s Office or your local County Clerk’s Office.

Note the deadline to register to vote online or by mail is October 5, 2021. You may register to vote in-person at your local county clerks’ office during regular business hours through October 30, 2021.

In New Mexico, registration forms are distributed throughout county clerks’ offices. The forms are also available at the Secretary of State’s office in Santa Fe, Motor Vehicle Division offices, and many other public assistance offices. You can also call our office at 1.800.477.3632 and ask for a registration form to be mailed to you.

If you are registering for the first time in New Mexico, and you submit the registration form by mail, then you must submit with the form a copy of (1) a current and valid photo identification; or (2) a current utility bill, bank statement, government check, paycheck, student identification card or other government document, including identification issued by an Indian nation, tribe or pueblo that shows your name and current address. If you do not submit one of these forms of identification with your mailed-in, first time registration, then you would be required to present one of the forms of identification when voting in person or absentee.
3. **IDENTIFICATION: What ID is required to register to vote?**

If you have either a current or expired New Mexico state I.D. (like a driver’s license) you can register for the first time or make changes to your registration—like name, address or party affiliation—easily using New Mexico’s online system. [https://portal.sos.state.nm.us/OVR/WebPages/InstructionsStep1.aspx](https://portal.sos.state.nm.us/OVR/WebPages/InstructionsStep1.aspx)

If you don’t have a state-issued I.D., or otherwise would prefer to register by mail, you can pick up a voter registration application form or print the national form online, fill it out, then mail it to the New Mexico Secretary of State’s Office or your local County Clerk’s Office.

If you are registering for the first time in New Mexico, and you submit the registration form by mail, then you must submit with the form a copy of (1) a current and valid photo identification; or (2) a current utility bill, bank statement, government check, paycheck, student identification card or other government document, including identification issued by an Indian nation, tribe or pueblo that shows your name and current address. If you do not submit one of these forms of identification with your mailed-in, first time registration, then you would be required to present one of the forms of identification when voting in person or absentee.

4. **DEADLINES: When is/was the voter registration deadline? Are there different deadlines whether I register by mail, in-person, online or on Election Day?**

- The deadline to register to vote online or by mail is October 5, 2021.
- The deadline to register to vote in person is October 30, 2021.
- Registration applications may be submitted by hand or mail to the appropriate county clerks or at a Voting Convenience Center through October 30, 2021.

5. **SAME DAY: Does my state have Same Day Registration (i.e. I can register to vote the same day I vote)? If so, what is the process?**

New Mexico has “same day registration” but the opportunity to register this way ends on October 30, 2021, a few days before election day. While voters must be registered to vote if they wish to vote on Election Day, voters utilizing early voting may register to vote at a Voting Convenience Center. Check with your county clerk to determine early voting hours and locations. [https://www.sos.state.nm.us/voting-and-elections/voter-information-portal/county-clerk-information/](https://www.sos.state.nm.us/voting-and-elections/voter-information-portal/county-clerk-information/). Early voting must be completed by October 30, 2021.

6. **PERMANENT MOVE: I have moved permanently and I didn’t update my voter registration, can I vote?**

If you change your name or move you must fill out a new voter registration form and submit to your local County Clerk’s Office or the Secretary of State’s Office. [Please follow the above process.]

7. **TEMPORARY MOVE: I have moved temporarily due to Covid-19 or some other reason. Where can I vote?**
Voters may cast an absentee ballot or vote in person at their local County Clerk’s office or an early voting location prior to Election Day (through October 30, 2021). No excuse is required to vote with an absentee ballot. You may now visit NMVote.org to request an absentee ballot, find an early voting location.

Requesting an Absentee Ballot:

- Fill out an application online by Clicking Here
- Contacting your County Clerk’s Office in person, phone, mail or email
- Downloading an Absentee Ballot Application here and mailing it or hand delivering it to your County Clerk’s Office
- Absentee ballot requests through the Secretary of State’s website for the 2021 Regular Local Elections will be accepted until 5:00 PM on October 28, 2021.
- Voters can request an absentee ballot for the 2021 Regular Local Elections from their county clerk through October 28, 2021. Requests must be made by this deadline in order for the absentee ballot to be mailed by the appropriate county clerk in a timely manner.
- NOTE: All county clerks in New Mexico will provide early in-person voting starting October 5, 2021 in county clerk offices and from October 17, 2020 through Saturday, October 31, 2020 at alternate voting locations or Voting Convenience Centers.

Applications must be received by the County Clerk no later than 5:00 pm on October 28, 2021. A ballot will be sent to voters who have properly filled out the application. If the application was not completed correctly, a notification with the reason why the application was not accepted will be sent within 24 hours of receipt of the application.

To check the status of your Absentee Application, go here or contact your County Clerk’s Office. If you do not receive the absentee ballot, please contact the County Clerk’s Office.

8. STUDENT: I am a college student. Can I register to vote where I go to school? What if I am taking classes remotely? Where can I vote?

Students attending college may register at their campus address or choose to remain registered or register at their permanent or home address. However, you may only be registered and vote in one location. Please follow the above process.

There is no information regarding remote learning – but voters must be residents of New Mexico, and you may only be registered to vote in one location.

9. LIVING ABROAD: I am living abroad and/or am serving in the military. How can I register and/or vote?

If you reside outside of the U.S., you may vote in New Mexico if New Mexico was the last place you lived before moving outside the U.S. This is the case even if you moved away many years ago and no longer maintain a residence in New Mexico. If you never resided in New Mexico, however, you were born to parents whose last U.S. residence was New Mexico, you are eligible to register and vote here.

You may register to vote via the above process or by going to https://www.fvap.gov/ and registering/voting through the Federal Post Card Application. An FPCA is also considered a request for
an absentee ballot. Please submit a new FPCA each year in order to continue to receive an absentee ballot for each election.

**NOTE:** Voters wishing to vote using this process are urged to use the FVAP website in order to take advantage of an electronic ballot to help expedite the process and ensure their ballot is received by the county clerk.

*If you are already registered to vote:*

- Go to [https://www.fvap.gov/](https://www.fvap.gov/)

**Returning Ballot:**

Voters covered under New Mexico’s Uniform Military and Overseas Voter Act may choose to have their ballot sent to them via mail, email, or fax. Voters are then able to return their ballot via mail, email or fax provided that:

- The ballot is received in the county clerk’s office by the close of polls (7:00 p.m.) on election day
- The voter signs an affidavit waiving the right of secrecy of their ballot
- The federal qualified elector transmits the affidavit with the military-overseas ballot.

**Please Note:** The State of New Mexico Secretary of State has a detailed page about voting for those living abroad or in the military Please visit the following website for additional information: [https://www.sos.state.nm.us/voting-and-elections/voter-information-portal/military-and-overseas-voting/](https://www.sos.state.nm.us/voting-and-elections/voter-information-portal/military-and-overseas-voting/)

10. **CRIMINAL CONVICTION:** I have a criminal conviction. Can I vote?

If you have been convicted of a felony, you can register to vote once you have completed the court-ordered sentence of imprisonment, including any term of parole or probation for the conviction. This provision includes federal, state and out-of-state convictions.

You should contact the Department of Corrections, Division of Parole and Probation (505.827.8830) or a comparable agency in the state in which you were convicted.

11. **INCARCERATED:** I am currently in jail. Can I vote?

Incarcerated voters who have not been convicted of a felony may vote. These voters can register to vote and request and cast an absentee ballot. Incarcerated voters who have been convicted of a felony may not vote.

12. **NOT ON ROLLS AT POLLING PLACE:** I am at my polling place and am not on the voter registration roll. Can I vote where I am?

If a voter discovers they are not on the rolls during the early voting period from October 5 through October 30, 2021 they may register and vote on the same day. If a voter is not found on the rolls on Election Day and they believe they are registered they should request a provisional ballot. The county clerk will verify their eligibility and their ballot will be counted if the voter is found to be eligible for the election. See Question 48 below.
13. THOUGHT I WAS REGISTERED: My name isn’t on the voter registration roll but I thought I was registered. Could it have been removed? What do I do?

You will be issued a provisional ballot if your name does not appear on the roster at your polling place. See Question 48 below.

If you have moved and not voted in several years, it is possible your name may be removed from the voter rolls in accordance with the National Voter Registration Act (see National Voter Registration Act (NVRA) Questions, below). Check your voter registration status to make sure you are registered and all your information is correct at https://voterportal.servis.sos.state.nm.us/WhereToVote.aspx

HOW TO VOTE: EARLY VOTING

14. AVAILABILITY: Is there early voting in my state (whether called early voting or in person absentee voting)? When is it?

In-Person Absentee Voting: Oct 6, 2020 - Oct 31, 2020

Deadline to Request an Absentee Ballot:
In-Person Request by October 28, 2021, 5:00 pm Mountain Time.
Online by October 28, 2021, 5:00 pm Mountain Time.

Deadline to Return Completed Absentee Ballot:
Received by Tue Nov 2, 2021 at 7:00 pm.

15. ELIGIBILITY: Do I have to have a reason to vote early?

No reason is necessary to vote early. Any registered New Mexico voter may apply for an absentee ballot and vote by mail or vote early.

16. WHEN: When do the polls open/close during early voting?

New Mexico voters can also vote before Election Day. The early voting period runs from October 5, 2021 through October 30, 2021 but dates and hours may vary based on where you live. Look online or contact your local county clerk for times and locations where you can cast an early ballot.

17. WHERE: Where do I vote during early voting?

Go to this website https://voterportal.servis.sos.state.nm.us/WhereToVoteAddress.aspx or look up your county clerk and look on line or call them for hours and locations. https://www.sos.state.nm.us/voting-and-elections/voter-information-portal/county-clerk-information/
18. IDENTIFICATION: What identification is required for early voting? Can I vote without providing identification?

New Mexico doesn't require photo ID at the state level but some form of ID is required to register to vote for the first time. If a form of ID is not provided with the mailed in registration application, the person will be required to present it when voting. The physical form of identification, which may be:

(1) an original or copy of a current and valid photo identification with or without an address, which address is not required to match the voter's certificate of registration; or

(2) an original or copy of a utility bill, bank statement, government check, paycheck, student identification card or other government document, including identification issued by an Indian nation, tribe or pueblo, that shows the name and address of the person, the address of which is not required to match the voter's certificate of registration.

A voter will be requirement to provide:

A verbal or written statement by the voter of the voter's name, registration address and year of birth; provided, however, that the statement of the voter's name need not contain the voter's middle initial or suffix.

[Voters who registered in New Mexico for the first time, submitted their registration by mail, and didn't include a copy of their ID when they registered need to submit or bring a copy of ID with the form. Identification can include (1) a current and valid photo identification; or (2) a current utility bill, bank statement, government check, paycheck, student identification card or other government document, including identification issued by an Indian nation, tribe or pueblo that shows your name and current address. ]

Note: The Secretary of State’s website provides the following: “Please note that some municipal jurisdictions in New Mexico do have voter id ordinances in place that require voter id be presented to vote in city elections. This includes the City of Albuquerque and the City of Rio Rancho.” However, the City of Albuquerque website makes clear that the City no longer has that requirement.

HOW TO VOTE: ABSENTEE AND/OR VOTE BY MAIL

19. AUTOMATIC: Do I have to request an absentee ballot or will my state mail me one automatically? How do I request one?
You must request an Absentee Ballot.

**Requesting an Absentee Ballot:**

- Fill out an application online by **Clicking Here**
- Contacting your **County Clerk’s Office** in person, phone, mail or email
- Downloading an **Absentee Ballot Application here** and mailing it or hand delivering it to your **County Clerk’s Office**

**CONTINUED ON NEXT PAGE**

- Absentee ballot requests through the Secretary of State’s website for the 2021 Local General Elections will be accepted until 5:00 PM on October 28, 2021.
- Voters can request an absentee ballot for the 2021 Local General Elections from their county clerk through October 28, 2021. Requests must be made by this deadline in order for the absentee ballot to be mailed by the appropriate county clerk in a timely manner.
- **NOTE:** All county clerks in New Mexico will provide early in-person voting starting October 5, 2021 through October 30, 2021 but check relevant County Clerk website for places including possible locations of alternate voting locations of Voting Convenience Centers.

Applications must be received by the County Clerk no later than 5:00 pm on **October 28, 2021**. A ballot will be sent to voters who have properly filled out the application. If the application was not completed correctly, a notification with the reason why the application was not accepted will be sent within 24 hours of receipt of the application.

To check the status of your Absentee Application, go **here** or contact your **County Clerk’s Office**. If you do not receive the absentee ballot, please contact the **County Clerk’s Office**.

**20. APPLICATION DEADLINE: What is the deadline for requesting an absentee ballot?**

- Absentee ballot requests through the Secretary of State’s website for the 2021 Local General Elections of 2021 will be accepted until 5:00 PM on October 28, 2021.
- Voters can request an absentee ballot for the 2021 Local General Elections from their county clerk through October 28, 2021. Requests must be made by this deadline in order for the absentee ballot to be mailed by the appropriate county clerk in a timely manner.
- **NOTE:** All county clerks in New Mexico will provide early in-person voting starting October 5, 2021 in county clerk offices and may provide early voting at alternative voting locations during some of that time. Please check relevant County Website for places and locations.

Applications must be received by the County Clerk no later than 5:00 pm on October 28, 2021. A ballot will be sent to voters who have properly filled out the application. If the application was not completed correctly, a notification with the reason why the application was not accepted will be sent within 24 hours of receipt of the application.

To check the status of your Absentee Application, go **here** or contact your **County Clerk’s Office**.
If you do not receive the absentee ballot, please contact the County Clerk’s Office. Note, the Secretary of State website suggests that absentee ballots be voted and mailed no later than October 26, 2021 so they may be received by the deadline.

APPLICATION RETURN: Where and/or how can I return my absentee ballot application? Can someone return it for me?

All absentee ballots may be returned to the County Clerk’s Office or any Election Day polling location no later than 7:00 PM on Tuesday, November 2, 2021. – Election Day. Ballots may also be returned to early voting locations. Note: This is receipt in the voting location, NOT a postmark date.

A voter, caregiver to that voter or member of that voter's immediate family may deliver that voter's absentee ballot to the county clerk in person or by mail, provided that the voter has subscribed the outer envelope of the absentee ballot.

21. DIDN’T REQUEST IN TIME: What if I have not requested an absentee ballot by the deadline?

If a voter fails to request an absentee by the deadline they may only vote IN-PERSON at an early voting location, county clerk’s office or on election day.

22. ELIGIBILITY: Do I have to have a specific reason for requesting to vote by absentee ballot?

Anyone may vote by absentee ballot (assuming they meet the eligibility requirements to vote in the state of New Mexico) – New Mexico does not require any excuse for absentee voting.

23. STATUS OF APPLICATION AND/OR BALLOT: How can I check the status of my application and/or absentee ballot?

To check the status of your Absentee Application, go here or contact your County Clerk’s Office. If you do not receive the absentee ballot, please contact the County Clerk’s Office.

NOTE: NM has implemented barcode tracking for absentee ballots. Voters can check the status of their application as well as track their ballot to their home as well as to the clerk’s office using the SOS website. https://voterportal.servis.sos.state.nm.us/WhereToVote.aspx

24. APPLICATION AND/OR BALLOT REJECTED: I learned my absentee ballot application and/or ballot was rejected. What can I do to fix any errors or get another one?

If the application was not completed correctly, a notification with the reason why the application was not accepted will be sent within 24 hours of receipt of the application. This will contain instructions for how to rectify the issue. Contact your local county clerk if you have any additional questions. https://www.sos.state.nm.us/voting-and-elections/voter-information-portal/county-clerk-information/

25. COMPLETING BALLOT: How do I complete the absentee ballot? Are there any identification requirements?

When you receive the Absentee Ballot after submitting the required information, you will need to fill it out according to the directions that come with the Absentee Ballot.
If the voter requested the absentee ballot online, the voter must provide their New Mexico Driver’s License or State ID#, Social Security Number, and Date of Birth.

If the voter did not request the absentee ballot online, a Driver’s License or State ID# is not required.

26. LOST OR SPOILED: What if I lost my absentee ballot or it is spoiled or I received an incorrect one?

If you do not receive the absentee ballot, or if there is an issue with your absentee ballot, please contact the County Clerk’s Office as soon as possible to receive a replacement ballot or for a location where you may cast your ballot in-person. If it is very close to election day you may want to consider voting in person on Election Day.

NON-RECEIPT OF BALLOT: What if I requested an absentee ballot but have not received it? Can I do anything?

If you do not receive the absentee ballot, or if there is an issue with your absentee ballot, please contact the County Clerk’s Office as soon as possible to receive a replacement ballot or for a location where you may cast your ballot in-person.

27. IN PERSON OPTION: What if I requested an absentee ballot but I want to vote in person on Election Day?

If you have already submitted an absentee ballot, you may not vote in-person on Election Day. Otherwise:

- You may go to any polling location in your county to cast a ballot.
- You will be asked to complete an affirmation swearing you did not cast your absentee ballot and be permitted to vote normally in-person.
- You may also return your completed absentee ballot by placing it in the appropriate absentee ballot envelope at any polling location.

28. BALLOT DEADLINES: What is the deadline for the ballot to be postmarked and/or received by, including dropping it off in person?

All absentee ballots must be returned to the County Clerk’s Office or any Election Day polling location no later than 7:00 PM on Tuesday, November 2, 2021—Election Day.

29. BALLOT DROP OFF LOCATIONS: What are the locations for dropping off a completed ballot (instead of mailing it)?

Absentee ballots may be returned at any polling location during the early vote period or on Election Day. Contact your County Clerk’s Office for more information regarding polling locations and drop off locations.

30. ASSISTANCE DROPPING OFF: Can someone drop off my completed ballot for me?
A voter, caregiver to that voter or member of that voter’s immediate family may deliver that voter’s absentee ballot to the county clerk in person or by mail, provided that the voter has subscribed the outer envelope of the absentee ballot.

31. IN PERSON ABSENTEE: Where do I vote in-person absentee?

In-person absentee ballot voting takes place at your local county clerk’s office and/or an annex location. Contact your [County Clerk’s Office](#) for more information regarding the hours and locations for in-person absentee voting.

### HOW TO VOTE: ELECTION DAY

34. HOURS: When do the polls open and close on Election Day? What if the polls are closing but I’m in line?

In New Mexico, all polls are open from 7:00 a.m. to 7:00 p.m. Mountain Time on Election Day. An individual who is in line at the time polls close must be allowed to vote.

*Note to hotline volunteer:* If you learn that a polling place prohibits those who were in line by the time the polls closed from voting, advise voters to stay at the polling location and contact your hotline captain immediately.

35. POLLING LOCATION: Where do I vote on Election Day?

Voters may vote at any polling location in the county where they are registered to vote between the hours of 7 a.m. and 7 p.m. Check [https://voterportal.servis.sos.state.nm.us/WhereToVote.aspx](https://voterportal.servis.sos.state.nm.us/WhereToVote.aspx) for the polling location nearest you.

*Note to hotline volunteer:* Due to the COVID-19 Pandemic, many polling places have been moved or consolidated. Voters should be advised to check the polling place listed on the Voter Notification Card they received from the local election authority a few days before the election.

36. IDENTIFICATION: What identification is required to vote on Election Day? Can I vote without providing identification?

New Mexico doesn't require photo ID at the state level. If you have registered for the first time and have not provided physical ID, you will be required to provide but some form of physical ID at the polling place. See Question #18 above. Otherwise, you will be asked to provide orally or in writing your name, registration address, and date of birth. A physical form of identification may be:

(1) an original or copy of a current and valid photo identification with or without an address, which address is not required to match the voter's certificate of registration; or
(2) an original or copy of a utility bill, bank statement, government check, paycheck, student identification card or other government document, including identification issued by an Indian nation, tribe or pueblo, that shows the name and address of the person, the address of which is not required to match the voter's certificate of registration.

Voters who registered in New Mexico for the first time, submitted their registration by mail, and didn’t include a copy of their ID when they registered need to submit or bring a copy of ID with the form. CONTINUES ON NEXT PAGE

Identification can include (1) a current and valid photo identification; or (2) a current utility bill, bank statement, government check, paycheck, student identification card or other government document, including identification issued by an Indian nation, tribe or pueblo that shows your name and current address.

If you’re voting in New Mexico for the first time, registered to vote by mail, and didn’t provide ID when you registered, be sure to bring a copy of your photo ID, or a current utility bill, bank statement, government check, paycheck, or government document that shows your name and address when you vote.

**POLLING PLACE ISSUES**

37. POLLING PLACE NOT OPEN: The polling place is not open. What do I do?

*Note to hotline volunteer:* If you learn of a polling place not opening on time or is closed, notify your hotline captain immediately. Notify the voter of other near-by polling locations and inform the voter they may vote at any polling location in their county between the hours of 7 a.m. and 7 p.m.

38. LONG LINES: There are long lines at the polling place. What do I do? What if the polls are closing while I’m in line?

See Question 34 for answer if voter is in line when polls are closing.

*Note to hotline volunteer:* If you learn of long lines, notify your hotline captain immediately.

39. EQUIPMENT FAILURE: What should I do if there are equipment problems at my precinct?

Report to a poll worker. Ask if there is an auxiliary bin until the voting machine problem is resolved or request a paper ballot.

*Note to hotline volunteer:* If you learn of equipment not working properly at a polling place, notify your hotline captain immediately.

40. NO PPE/COVID: What if my polling place is not enforcing COVID-19 precautions or has run out of supplies?
State health orders regarding masks have not been extended to polling places. The number of voters allowed inside a polling place will be enforced, this will vary based on the size of the polling location.

Voters should also feel free to contact employees at the polling station or the County clerk’s office.

41. EQUIPMENT ASSISTANCE: I don’t know how to use the voting equipment. Can I get help?

Please ask for assistance from someone working at the polling station.

42. PHYSICAL DISABILITY: I have a physical disability and need assistance. Will my polling place be accessible?

All polling locations are required to be ADA accessible or provide a form of curbside voting to accommodate voters who may have a physical disability that may prevent them from entering the polling place. If possible voters should contact their county clerk in advance to learn more about voting accommodations for physical disability in their county.

43. READING/LANGUAGE ASSISTANCE: I am blind, have a physical disability, or cannot read English and require assistance in order to vote. Can I get assistance at the polls?

You may request assistance in voting at the polls if you are blind, physically disabled, unable to read or write or a member of a language minority. Any person of your choice may assist you, except your employer, an agent of the employer, an officer or agent of your union, or a candidate whose name is on the ballot. Each polling location also has a device to assist voters who are audibly or visually impaired or need assistance reading their ballot in their primary language. This gives voter’s privacy to their ballot and ensures their ballot is properly marked for the issues or candidates they wish to support.

44. CURBSIDE VOTING: When can I request curbside voting?

According to the Secretary of State’s office Curbside voting is not generally available for November 2, 2021.

45. CAMPAIGNING: What rules apply to people campaigning or “hanging around” my polling place? Can people approach me?

Voters have the right to wait to vote (and to vote) without anyone electioneering or trying to influence their vote in any way within 100 feet of the building in which the polls are located.

On Election Day, it is unlawful for any person to distribute or display any type of campaign literature or place any political posters within 100 feet of any entrance used by the voters to enter a polling place. It is the duty of the precinct board to keep this prohibited area clear of political literature and displays.
According to the New Mexico Secretary of State’s Office, if the Governor issues an Emergency Covid requirement before November 2, 2021 election day, a person may hand out masks at a polling place if they are at least 100 feet away from the entrance.

46. CHALLENGES: Someone is formally challenging my vote. What do I do?

You will be permitted to vote normally unless 3 poll workers unanimously agree with the challenge.

If the challenge is agreed upon you will still be allowed to vote on a provisional ballot. The county clerk will review your eligibility to vote and determine if your ballot will be counted.

Contact your county clerk immediately to follow up on the challenge reason and to verify your ballot was counted.

47. POLICE/MILITARY PRESENCE: There are police/members of the military at the polling place. Is this okay? What do I do?

Police officers are permitted at the polling place upon request of election officials for the purpose of observing the conduct of the election. However, police officers may not interfere with voting procedures except to maintain order.

Uniformed police officers, and poll watchers wearing official-seeming clothing in polling places, have been found to intimidate voters. The SOS recommends that counties balance the potentially intimidating effect of uniformed individuals in the polling place with the need to preserve peace.

The following peace officers may not serve as party challengers, watchers, or observers: a sheriff, deputy sheriff, marshal, deputy marshal or state or municipal police officer.

48. PROVISIONAL BALLOT: I have been offered a provisional ballot. What should I do?

There are a variety of circumstances that would require a New Mexico voter to cast a provisional ballot. Such instances include:

- If the voter is voting for the first time, registered by mail, and does not have a copy of their photo ID, or a current utility bill, bank statement, government check, paycheck, or government document that shows their name and address;
- The voter’s name does not appear on the roster at the polling place; or
- A challenge to the voter was unanimously affirmed by the presiding judge and the two election judges.

You will be issued a provisional ballot if your name does not appear on the roster at your polling place or if you are a first time voter who registered by mail and do not provide the required identification. If a voter does not provide the required voter identification, they shall be allowed to vote using a provisional ballot, but must provide the required voter identification to the county clerk’s office before 5:00 p.m. on the second day following the election or to the precinct board before the polls close on Election Day.

You can check the status of your provisional ballot after the election here: [https://voterportal.servis.sos.state.nm.us/ProvisionalSearch.aspx](https://voterportal.servis.sos.state.nm.us/ProvisionalSearch.aspx)
49. Who should I contact if I have questions about any of the above?

If you have any questions about the above, please contact your County Clerk's office, by locating the information for your County Clerk at the following link:
https://www.sos.state.nm.us/voting-and-elections/voter-information-portal/county-clerk-information/
OR call 1.800.477.3632