



Frequently Asked Questions

Texas – General Election 2023

Last Updated: 10/24/2023

Disclaimer: This guide is designed for informational purposes only. It is not legal advice and is not intended to create an attorney-client relationship. The Election Protection Coalition does not warrant any information contained in this guide, nor does the Coalition suggest that the information in this guide should be used as a basis to pursue legal advice or decision-making.

Note: This FAQ is not exhaustive. Situations or inquiries may arise that are not answered below. In those circumstances, contact your hotline captain or command center for assistance. Please make sure to record all of the voter's contact information should follow-up be necessary.

**REGISTERING TO
VOTE**

ELECTION DAY

EARLY VOTE

VOTE BY MAIL

ABSENTEE

**POLLING PLACE
ISSUES**

**ACCESSIBILITY
/ASSISTANCE**

**STATE SPECIFIC
SUPPLEMENT**

Table of Contents

REGISTERING TO VOTE

1. **ELIGIBILITY:** Can I register to vote?
2. **PRIMARY ELECTION:** Can I vote in the primary election? Do I need to be registered with a political party? Can I change my party registration to vote in another party's primary election? When I voted, the poll worker asked my party affiliation. Are they allowed to do that?
3. **STATUS:** Am I registered to vote?
4. **HOW:** How do I register to vote? Can I register online? Do I need a printer? Can I register to vote in person?
5. **IDENTIFICATION:** What ID is required to register to vote?
6. **DEADLINES:** When is/was the voter registration deadline? Are there different deadlines whether I register by mail, in-person, or online?
7. **SAME DAY:** Does my state have Same Day Registration? If so, what is the process?
8. **PERMANENT MOVE:** I have moved permanently and I didn't update my voter registration, can I vote?
9. **TEMPORARY MOVE:** I have moved temporarily. How can I vote?
10. **STUDENT:** I am a college student. Can I register to vote where I go to school? What if I am taking classes remotely? Where can I vote?

11. **LIVING ABROAD:** I am living abroad and/or serving in the military. How can I register and/or vote?
12. **CRIMINAL CONVICTION:** I have a felony criminal conviction. Can I register to vote? Does the type of conviction matter? Are there any restrictions after any misdemeanor convictions?
13. **INCARCERATED:** I am currently incarcerated. Can I register to vote? Can I vote from jail?
14. **REGISTRATION CHALLENGED:** My registration has been challenged, what should I do?

HOW TO VOTE: ELECTION DAY

15. **HOURS:** When do the polls open/close on Election Day?
16. **POLLING LOCATION:** Where do I vote on Election Day?
17. **TIME OFF WORK:** Is my employer required to give me time off to vote? Is it paid or unpaid?
18. **CLOSING:** What if the polls close when I am already in line?
19. **IDENTIFICATION:** What identification is required to vote?
20. **NO IDENTIFICATION:** Can I vote without providing identification?
21. **NOT ON ROLLS AT MY POLLING PLACE:** I am at my polling place but am not showing up on the voter registration roll. Can I vote where I am?
22. **GIVEN PROVISIONAL BALLOT:** I am being told I have to vote provisionally, what does that mean?
23. **REQUESTING PROVISIONAL BALLOT:** I am being told I can't vote, can I vote provisionally?
24. **PROVISIONAL BALLOT NEXT STEPS:** I voted a provisional ballot, what now?

HOW TO VOTE: IN-PERSON EARLY VOTING (In this state, defined as: early voting in person)

25. **AVAILABILITY:** Is there early voting in my state (whether called early voting or something else)?
26. **ELIGIBILITY:** Do I need to have a reason to vote early?
27. **WHEN:** When does early voting begin/end?
28. **WHERE:** Where do I vote during early voting?
29. **IDENTIFICATION:** What identification is required for early voting? What if I don't have an ID?
30. **ASSISTANCE:** What if I need assistance voting early in person?

HOW TO VOTE: VOTE BY MAIL (In this state, defined as: early voting by mail or mail-in voting)

31. **AUTOMATIC MAIL BALLOT:** Will I automatically be sent a ballot in the mail?
32. **ELIGIBILITY:** Do I need a specific reason to vote by mail?
33. **APPLICATION DEADLINE:** What is the deadline for requesting a mail-in ballot?
34. **APPLICATION ASSISTANCE:** Can someone assist me with filling out the application?
35. **APPLICATION RETURN:** How do I submit my mail-in ballot application? Can someone return it for me? Does it have to be postmarked by a specific date?
36. **IDENTIFICATION:** Are there identification requirements when I return my mail-in ballot application and/or ballot?
37. **RECEIVING MAIL BALLOT:** Does the ballot have to be sent to my home, or can I have it sent somewhere else? What if I don't have a home address or my address is a PO Box?
38. **MISSED THE APPLICATION DEADLINE:** What if I have not requested a mail-in ballot by the deadline?
39. **STATUS OF APPLICATION AND/OR BALLOT:** How can I check the status of my application and/or ballot?
40. **APPLICATION OR BALLOT REJECTED:** I learned my mail-in ballot application and/or ballot was rejected. What can I do to fix any errors or get another one?
41. **COMPLETING BALLOT:** How do I complete the mail-in ballot?

- 42. **ASSISTANCE COMPLETING BALLOT:** Can someone assist me in filling out my ballot?
- 43. **DEADLINE TO RETURN BALLOT:** What is the deadline for the ballot to be received? Does it have to be postmarked by a specific date? Can I drop it off in person?
- 44. **BALLOT DROP OFF LOCATIONS:** What are the locations for dropping off a ballot (instead of mailing it)?
- 45. **ASSISTANCE DROPPING OFF BALLOT:** Can someone else drop off my completed ballot for me?
- 46. **LOST OR SPOILED BALLOT:** What if I lost my mail-in ballot, made a mistake on it (spoiled it), or I received an incorrect ballot?
- 47. **NON-RECEIPT OF BALLOT:** What if I requested a mail-in ballot but have not received it? What are my options for voting?
- 48. **IN PERSON OPTION:** What if I requested or received a mail-in ballot but I want to vote in person on Election Day?
- 49. **EMERGENCY:** [Is there an emergency absentee ballot? If so, am I eligible?](#)

HOW TO VOTE: ABSENTEE (In this state, defined as: early voting by mail or mail-in voting)

- 50. **ELIGIBILITY:** Am I eligible to request an absentee ballot?
- 51. **APPLICATION DEADLINE:** What is the deadline for requesting an absentee ballot?
- 52. **IDENTIFICATION:** Are there any identification requirements?
- 53. **EMERGENCY:** Is there an emergency absentee ballot? If so, am I eligible?
- 54. **APPLICATION RETURN:** Where and how can I return my absentee ballot application? Can someone return it for me?
- 55. **STATUS OF APPLICATION AND/OR BALLOT:** How can I check the status of my absentee ballot application and/or absentee ballot return?
- 56. **APPLICATION OR BALLOT REJECTED:** I learned my absentee ballot application or ballot was rejected. How can I confirm this and what can I do to fix any errors or get another one?
- 57. **COMPLETING BALLOT:** How do I complete the absentee ballot?
- 58. **ASSISTANCE COMPLETING BALLOT:** Can someone assist me filling out the ballot?
- 59. **BALLOT DEADLINES:** What is the deadline for the ballot to be postmarked and/or received by, including dropping it off in person?
- 60. **BALLOT DROP OFF LOCATIONS:** Where can I drop off a ballot (instead of mailing it)?
- 61. **ASSISTANCE DROPPING OFF:** Can someone else drop off my completed ballot for me?
- 62. **LOST OR SPOILED:** What if I lost my absentee ballot or it is spoiled or I received an incorrect one?
- 63. **NON-RECEIPT OF BALLOT:** What if I requested an absentee ballot but have not received it?
- 64. **IN PERSON OPTION:** What if I requested an absentee ballot but I want to vote in person on Election Day?
- 65. **IN PERSON ABSENTEE:** Where do I vote in-person absentee? When can I do this?

POLLING PLACE ISSUES

- 66. **POLLING PLACE NOT OPEN:** The polling place is not open. What should I do?
- 67. **LONG LINES:** There are long lines at the polling place. What should I do? What if the polls are closing while I'm in line?
- 68. **EQUIPMENT FAILURE:** What should I do if there are equipment problems at my precinct?
- 69. **CAMPAIGNING:** What rules apply to people campaigning or "hanging around" my polling place? What counts as campaigning or electioneering? Can people approach me?
- 70. **VOTER CONDUCT:** What am I prohibited from wearing or doing in a polling place? Can I take photos inside?
- 71. **POLL WORKER CONDUCT:** What is a poll worker prohibited from wearing or doing in a polling place?

- 72. **INTIMIDATION:** Are there any other specific restrictions on conduct outside of a polling place? What should I do if I feel unsafe or uncomfortable outside the polling place?
- 73. **CHALLENGE:** Someone is formally challenging my vote. What should I do?
- 74. **POLICE/MILITARY PRESENCE:** There are police/military at the polling place. Is this okay? What should I do?
- 75. **THOUGHT WAS REGISTERED:** My name isn't on the voter registration roll but I thought I was registered. What should I do?
- 76. **PROVISIONAL BALLOT:** I have been offered a provisional ballot. What should I do? (Also see info in the [Election Day Voting](#) section above.)

ACCESSIBILITY/ASSISTANCE

- 77. **EQUIPMENT ASSISTANCE:** I don't know how to use the voting equipment. Can I get help?
- 78. **PHYSICAL DISABILITY:** I have a physical disability and need assistance. Is my polling place ADA compliant? Does my voting location have an accessible voting system?
- 79. **READING/LANGUAGE ASSISTANCE:** I am blind, have a physical disability, or cannot read English and require assistance in order to vote. Can I get assistance at the polls?
- 80. **LANGUAGE ACCESS:** I am not an English speaker. What language resources are available? Can I bring someone in the booth to help me understand the ballot?
- 81. **CURBSIDE VOTING:** Is curbside voting available? How do I request it?
- 82. **VOTER GUIDE:** Can I bring a voting guide or reference notes with me into the voting booth?

STATE SPECIFIC SUPPLEMENT (Anything that is particular/unique about voting in this state that is not captured elsewhere in the document.)

- 83. **POLL WATCHER CONDUCT**
- 84. **TRANSPORTING VOTERS TO THE POLLS**
- 85. **QUESTIONS:** Who should I contact if I have questions about any of the above?

REGISTERING TO VOTE

1. **ELIGIBILITY:** Can I register to vote?

Voters are eligible to register to vote if:¹

- The voter is a United States citizen;
- The voter is a resident of the county where the application is submitted;
- The voter is at least 17 years and 10 months old on the date the voter's registration application is submitted, and the voter is 18 years of age on Election Day;
- The voter is not convicted of a felony. If convicted the voter must have (1) completed their sentence, including any term of incarceration, parole, or supervision or completed their

¹ TEX. ELEC. CODE § 13.001(a)-(c).

- probation ;² or (2) been pardoned ;³ and
- The voter has not been declared totally mentally incapacitated or partially mentally incapacitated by a probate court.

2. **PRIMARY ELECTION:** [Can I vote in the primary election? Do I need to be registered with a political party? Can I change my party registration to vote in another party’s primary election? When I voted, the poll worker asked my party affiliation. Are they allowed to do that?](#)

Please see [Question 1](#) for eligibility to vote. Texas is an open primary state. This means that when voting during a primary election, the voter may choose at the polls whether they wish to vote in the Republican or Democratic primary, regardless of their party affiliation at that time. However, once a voter has voted in the primary election, they cannot participate in another party’s primary runoff election or convention process for the remainder of the year. Voting in a primary does not commit the voter to vote for any particular candidate in the general election.

3. **STATUS:** [Am I registered to vote?](#)

Voters can determine whether they are registered by checking the Texas Secretary of State’s website (<https://teamrv-mvp.sos.texas.gov/MVP/mvp.do>) or by calling the elections administrator’s office in the county where they reside (phone numbers are available at <https://www.sos.state.tx.us/elections/voter/votregduties.shtml>).

Voters can confirm their status on the website by using (1) the Voter Unique Identifier (VUID), which can be found on their voter registration certificate and birthdate; (2) their Texas driver’s license number and birthdate, if they provided their license number when they applied for voter registration; or (3) their first and last name, county of residence, birthdate, and zip code.

4. **HOW:** [How do I register to vote? Can I register online? Do I need a printer? Can I register to vote in person?](#)

IMPORTANT: The voter registration deadline for the November 7, 2023 General Election is October 10, 2023. Voters can apply to register to vote by mail, by fax, or in person.⁴ Voters cannot register online in Texas.

- *Mail or Fax:* If applying to register by email or fax, voters can fill out an application online, print it, and mail or fax it to the voter registrar’s office. A physical copy of the application MUST be mailed to the county and received no later than four business days after the faxed version is received.⁵
 - The voter registration application is available at:
<https://webservices.sos.state.tx.us/vrapp/index.asp>.

² There may be ambiguity under state law as to whether payment of fines and costs is required in order to vote after a felony conviction. Volunteers should refer to Questions 12 and 13 of this Guide for additional instructions on how to support voters with felony convictions, and escalate any tickets involving voters with felony convictions according to the instructions in those sections.

³ TEX. ELEC. CODE § 13.001.

⁴ TEX. ELEC. CODE § 13.143(d)(1-2).

⁵ TEX. ELEC. CODE § 13.002(a).

- The addresses for all voter registrar’s offices are available at:
<http://www.sos.state.tx.us/elections/voter/votregduties.shtml>.
- *In-Person*: If applying to register in-person, voters can register at the local registrar’s office (<http://www.sos.state.tx.us/elections/voter/votregduties.shtml>), or with a Volunteer Deputy Registrar⁶. There is no central database of Volunteer Deputy Registrars (VDRs), who are appointed by county registrars to assist in registering voters, and they are often individuals associated with a campaign or local organization. To get in touch with a Volunteer Deputy Registrar, voters can contact their county voter registrar:
(<https://www.sos.state.tx.us/elections/voter/votregduties.shtml>).

5. **IDENTIFICATION: What ID is required to register to vote?**

People who have one of the following MUST provide it on the application to register to vote:

- a Texas driver’s license number or Texas Personal I.D. number,
- If the person does not have those IDs, then, the last four digits of a social security number.
- A person who does not have any of three types of information must check a box stating that they do not have a license number, a personal identification number, or social security number. But they will be required to show some form of identification at the polling place. For information on the identification required to vote, see [Question 19](#).

6. **DEADLINES: When is/was the voter registration deadline? Are there different deadlines whether I register by mail, in-person, online or on Election Day?**

For the 2023 General Election on November 7, 2023, the deadline to register to vote is Tuesday, October 10, 2023.

There is no online voter registration for new voters in Texas. Only voters with existing registrations may update their voter registration online at this time.

7. **SAME DAY: Does my state have Same Day Registration? If so, what is the process?**

No, Texas does not have same-day registration. The registration deadline for the 2023 General Election is October 10, 2023—in Texas, the voter must be registered at least 30 days before any election.⁷

8. **PERMANENT MOVE: I have moved permanently and I didn’t update my voter registration, can I vote?**

The answer depends on when and where the voter moved.

- **MOVED WITHIN THE SAME COUNTY:** If a voter moved within the same county and didn’t update their registered address: a voter may return to their old precinct to vote, if they still live in the political subdivision holding the election (if the political subdivision is other than the

⁶ TEX. ELEC. CODE § 13.031.

⁷ TEX. ELEC. CODE § 13.143.

county). At that location, the voter must complete a "statement of residence" confirming their new address. This will update their registration information for the future.⁸ The voter will then be allowed to vote a regular ballot if they are otherwise eligible.

- Note: For Early Voting, and for Election Day if the voter lives in a county that uses "countywide polling," they can vote at any precinct in that county and don't have to return to a particular one. Check for "countywide polling" here:

<https://www.sos.state.tx.us/elections/laws/countywide-polling-place-program.shtml>.

- **MOVED TO A NEW COUNTY:** If a voter moved to a "new county," and wants to vote a full ballot on Election Day, November 7, 2023, they will need to update their change of address by the registration deadline, October 10, 2023. Otherwise they cannot vote a full ballot.
- **MOVED TO A NEW COUNTY, LIMITED BALLOT OPTION FOR EARLY VOTING:** But if a voter moved to a "new county," and did not update their registered address by the registration deadline, they still have the option to vote a "limited ballot"⁹ during early voting, but cannot vote on Election Day.
 - Limited ballots are only available during the early voting period and only at the main early voting polling place.
 - Limited ballots are NOT available on Election Day.
 - A person may vote a limited ballot in-person only at the main early voting polling place in their new county of residence.
 - A person will have to fill out an application to vote a limited ballot - the early voting clerk should be able to give the person an application. Note, completing an application for a limited ballot will serve as a voter registration application for future elections in the county where the application is submitted.
 - The voter must be a current registered voter in their former county in order to qualify OR they must have been registered in their old county at the time they submitted a voter registration application in their new county, if they have done so.
 - Limited ballots will ONLY contain races that are statewide and races that are the same in both the voter's old county of residence and in their new county of residence.

For full information on this procedure (including the by-mail option, if qualified to vote by mail), go to [Early Voting in Texas](#) or contact the [Clerk's Office](#) in the new county.

9. **TEMPORARY MOVE:** [I have moved temporarily. How can I vote?](#)

Texas does not have any specific rules for a temporary move. If a voter's principal residence has not changed but they are unable to vote in person in that precinct, the voter may be eligible to vote by mail if they will be out of their county of registration DURING BOTH EARLY VOTING AND ON ELECTION DAY (see [Question 32](#)).

10. **STUDENT:** [I am a college student. Can I register to vote where I go to school? What if I am taking classes remotely? Where can I vote?](#)

⁸ TEX. ELEC. CODE § 63.0011.

⁹ TEX. ELEC. CODE § 112.001.

The intention of a person, including college students, is central to determining residence.¹⁰ Under Texas law, residence means domicile, that is, one’s home and fixed place of habitation to which one intends to return after any temporary absence.¹¹

College students have a few options.

- College students may register to vote where their college is located, if they intend their dorm or living situation to be their “residence” for the time being and consider it their home.¹² They can use an on-campus P.O. Box as their registration address.¹³
- College students may vote or register to vote in the county where they resided before they moved away for college, if they intend their previous address to be their “residence” and view their college residence as temporary. Students who attend college outside of Texas are still considered Texas residents if they view the move as temporary for school and intend to make Texas their home afterwards.¹⁴

***Note to volunteer:** Escalate calls pertaining to college students and any confusion around their residence or domicile after discussing with your Hotline Captain. Leave these tickets marked “Open.”

For more information, refer to the Texas Secretary of State’s website:

<https://www.votetexas.gov/voting/#students>.

11. **LIVING ABROAD:** I am living abroad and/or serving in the military. How can I register and/or vote?

U.S. citizens living outside of the United States and active uniformed service members (and their eligible dependents) may request a mail-in ballot under the Uniformed and Overseas Citizens Absentee Voting Act (UOCAVA).¹⁵ Step-by-step assistance and forms are available at:

<https://www.votetexas.gov/military-overseas-voters/> and fvap.gov/texas.

Filling out and sending a Federal Postcard Application (FCPA):

- Overseas U.S. citizens or active uniformed service members (and eligible dependents) must request their Federal Postcard Application (FPCA) by the 11th day before Election Day, or by **Friday, October 27, 2023** (earlier is recommended).
 - What does the FCPA do?
 - It registers the voter onto the permanent voter rolls 30 days after receipt by the county (unless voter marks indefinitely away / do not intend to return)
 - It functions as an application for ballot by mail and gives the voter temporary

¹⁰ Every person has “the right and privilege of fixing his residence according to his own desires.” *McBeth v. Streib*, 96 S.W.2d 992,995 (Tex. Civ. App. San Antonio 1936).

¹¹ TEX. ELEC. CODE § 1.015(a).

¹² Office of Texas. Attorney General, Opinion No. GA-0141, 2004 WL 228527 (Feb. 4, 2004), <https://www.texasattorneygeneral.gov/opinions/greg-abbott/ga-0141>

¹³ *Speights v. Willis*, 88 S.W.3d 817 (Tex. App. Beaumont 2002) (voters who were physically present and intended county to be residence for purposes of voter registration, yet who claimed post office box numbers as addresses, satisfied statutory voter registration application requirements and, thereby, residence requirement).

¹⁴ TEX. ELEC. CODE § 1.015. See generally *United States v. Texas*, 445 F. Supp. 1245, 1261–62 (S.D. Tex. 1978), aff’d 439 U.S. 1105 (1979); see also *Dunn v. Blumstein*, 405 U.S. 330, 330 (1972); *Williams v. Salerno*, 792 F.2d 323, 328 (2d Cir. 1986).

¹⁵ TEX. ELEC. CODE § 101.001 et seq.; TEX. ELEC. CODE § 105.001.

- registration status for certain offices
- If the voter marks “do not intend to return” in the new FCPA form or “indefinitely away” in the old FCPA form, then it signs the voter by for a federal ballot only.
- How can the voter send their completed, signed FCPA?
 - Hard copy by mail
 - Common or contract carrier
 - In-person delivery
 - Fax (if the Early Voting Clerk’s office has a fax machine)
 - E-mail (scanned image of signed form)
- Where should the voter send their signed FCPA
 - The Early Voting Clerk’s Office of their home Texas County - list [here](#)

Receiving a mail-in ballot from the clerk:

- Hard copy by mail (default method if nothing else requested)
- E-mail (unmarked ballot)
- Common or contract carrier (if paid for by voter)

Returning a mail-in ballot for overseas and military voters:

- Hard copy by mail, or common or contract courier (like any other ballot by mail).
- IF from military voter (or spouse or dependent) in hostile fire pay / imminent danger pay / combat zone, may be faxed.

Deadline for returning a mail-in ballot for overseas and military voters:

- 6th day after Election Day, Monday, November 13, 2023, for:
 - Overseas voters;
 - Members of the armed forces of the United States, or the spouse or a dependent of a member of the armed forces;
 - Members of the merchant marines of the United States, or the spouse or a dependent of a member of the merchant marine;
 - Members of the Texas National Guard, or the spouse or dependent of a member of the Texas National Guard;
 - Members of the National Guard of another state, or the spouse or dependent of a member of the National Guard of another state;
 - Members of the military reserves on active duty, or the spouse or dependent of a member of the military reserves on active duty.

Military or Overseas Voter did not receive their ballot - Federal Write-in Absentee Ballot (FWAB)

- If a military or overseas voter does not receive their mail-in ballot in time to meet the return deadlines, they can use the FWAB ballot as a backup. A voter can start their backup ballot [here](#).

FCPA Ballot Tracker is available [here](#).

12. CRIMINAL CONVICTION: I have a felony criminal conviction. Can I register to vote? Does the type of conviction matter? Are there any restrictions after any misdemeanor convictions?

- *Felony:* If a voter has been *convicted* of a felony (and there is no appeal pending), they cannot vote

in Texas *unless* they have fully discharged their sentence, including any term of incarceration, parole, probation, or supervision, or have been pardoned.¹⁶ There may be ambiguity under state law regarding whether an individual has fully discharged their sentence and is eligible to vote if they still owe fines or costs on their felony conviction.¹⁷ However, if they have been charged with—but *not convicted* of—a felony, they *may* vote if they are otherwise eligible (including being eligible on any prior felony convictions) and registered to vote.

- *Non-Felony:* A voter can vote even if they have been convicted of a misdemeanor or other non-felony offense.

***Note to hotline volunteer:** Discuss with your Hotline Captain and Escalate any voting issue pertaining to criminal convictions, including questions about fines & costs related to convictions, if you get a question about this because of potential for serious consequences if a mistake is made. Leave these tickets marked as “Open” in OVL for further follow-up. Before escalating, please ask the voter the following questions and note them for the Command Center:

- a. Can I ask you a couple questions about your conviction? (if yes, continue. If no, escalate the call)
- b. Have you been convicted of a felony? More than one?
- c. What year(s) was your conviction(s)?
- d. Are you currently on probation, parole, or any other community supervision?
- e. Do you owe any fines or costs from your conviction?

See also, resources provided by Campaign Legal Center [here](#).

13. **INCARCERATED:** I am currently incarcerated. Can I register to vote? Can I vote from jail? What do I do if the jail staff are not letting me vote or are intimidating me?

If a voter is otherwise eligible to vote, they do not lose that eligibility just by being in jail. The voter can vote using a mail-in ballot if they are currently in jail. Or, if their jail offers an Election Day polling location, then the voter should be able to vote at the jail-based polling location and they should ask jail staff at their facility for how to do so.

The Harris County and Dallas County jails will operate a polling site on November 7, 2023, Election Day.

To learn how a criminal conviction or charge impacts a voter’s eligibility to vote, see [Question 12](#).

Individuals who are in jail and otherwise eligible to vote can vote if they are:

- Serving a misdemeanor sentence for a term that ends on or after Election Day;
- Pending trial after denial of bail;
- Without bail pending an appeal of a felony conviction; or
- Pending trial or appeal on a bailable offense for which release on bail before Election Day is unlikely.

***Note to hotline volunteer:** Discuss with your Hotline Captain and, because of the potential for serious consequences if a mistake is made, escalate any voting issue pertaining to jailed callers wanting to vote or with questions about voting in person at a jail-based polling site. Leave these tickets marked as “Open” in OVL for further follow-up.

See also, resources provided by Campaign Legal Center [here](#).

¹⁶ TEX. ELEC. CODE § 13.001.

¹⁷ See *supra* note 2.

14. REGISTRATION CHALLENGED: My registration has been challenged, what should I do?

Under Texas law, a voter's registration may not be challenged or canceled during Early Voting or on Election Day.

But a challenge to a voter's registration may be initiated either by the Clerk's/Voter Registrar's office or by another registered voter in the same county.

The Clerk's/Voter Registrar's Office is challenging my registration. What do I need to know?

- **Death, Felony Conviction, Mental Incapacitation. Notice must be sent. Voter has 30 days to respond. If no response, registration will be canceled.**
 - **MAIL A CONFIRMATION NOTICE:** If the challenge investigation is initiated by the Clerk's/Voter Registrar's office on the grounds that the voter (1) has died, (2) has a felony conviction, or (3) has been found mentally incapacitated, the registrar must send a written notice to the voter requesting that the voter provide relevant information to determine eligibility and notifying the voter that if they do not reply by the 30th day after the notice was sent, their registration will be canceled.¹⁸
 - **CANCELLATION:** the registrar may cancel the voter's registration if after considering the voter's reply, the registrar believes the voter is ineligible; the voter does not respond on or before the 30th day after the confirmation notice was mailed; or the notice is returned undeliverable with no forwarding address.¹⁹
 - **CHALLENGING A CANCELLATION BY REQUESTING A HEARING:** The voter can always challenge a cancellation by requesting a hearing. Hearing requests must be in writing.²⁰
 - Within 2 days of the hearing request, the registrar must give a time, date, and location for the hearing.
 - A hearing must be scheduled within 10 days of the voter's hearing request.
 - The voter may appear personally at the hearing to offer evidence and argument.
 - While a hearing request is pending or while a determination is pending (after the hearing occurs), the voter is still registered to vote. Their registration must be reinstated during this period.²¹
- **Residence. Notice must be sent. Voter has 30 days to respond. Suspense List for two general election cycles unless voter shows up to vote.**
 - Once a voter's registration has been challenged based on residence (e.g., the voter doesn't live where they are registered, the voter's address is a commercial P.O. box number or a commercial building):
 - **MAIL A CONFIRMATION NOTICE:** the registrar must promptly mail a confirmation notice to the voter. The registrar cannot send a confirmation notice requesting verification of residence based on a voter challenge that was filed after the 75th day before the date of any general election for state and local officers, **August 24, 2023**, – the registrar has to wait until after the election to mail a confirmation notice.
 - Note: Under the National Voter Registration Act, which governs federal elections including generals, primaries, and runoffs, a registrar cannot send an address

¹⁸ Tex. Elec. Code § 16.033.

¹⁹ TEX. ELEC. CODE § 16.033(d).

²⁰ Tex. Elec. Code § 16.062.

²¹ Tex. Elec. Code § 16.063.

confirmation notice 90 days before an election for federal offices because it is considered a “program the purpose of which is to systematically remove voters from official lists of eligible voters.”²²

- Note: this is only for challenges based on residence. For challenges based on other qualifications, the registrar must send immediate notice regardless of an impending general election AND because under the NVRA, these list maintenance activities are not a program for the purpose of systematically removing voters.²³
 - **CONTENT OF THE NOTICE:** the Notice must let the voter know that their address is in question, that they must fill out a statement of residence at a polling location before being able to vote, and a warning that their registration will be canceled if they either fail to confirm their residence in writing with the registrar or fail to vote in two general election cycles following the date of the confirmation notice.²⁴
- **SUSPENSE LIST:** a voter who doesn’t respond to the confirmation notice, is put on a suspense list. A voter can be on the suspense list for two general election cycles for state or county officers.²⁵
 - Note: if a voter whose name is on the Suspense List shows up to vote at the precinct in which they are registered, they should be allowed to vote. The voter will have to sign a statement of residence before voting. But their name should be removed from the Suspense list.
- **CANCELLATION:** the registrar may cancel the voter’s registration if the voter has not voted for two general election cycles for state or county officers or the registrar has not received written confirmation of residence from the voter during that time.²⁶
- **Citizenship.²⁷ Notice must be sent. Voter has 30 days to respond. If no response, registration is canceled. After 30 days, voter can still show up to vote and get reinstated if they provide proof of citizenship.**
 - **MAIL A CONFIRMATION NOTICE:** mail a written notice to the voter requesting that the voter provide relevant information to determine eligibility and notifying the voter that if they do not reply by the 30th day after the notice was sent, their registration will be canceled.
 - **CANCELLATION:** the registrar may cancel the voter’s registration if after considering the voter’s reply, the registrar believes the voter is ineligible; the voter does not respond on or before the 30th day after the confirmation notice was mailed; or the notice is returned undeliverable with no forwarding address.²⁸
 - **CHALLENGING A CANCELLATION BY REQUESTING A HEARING:** The voter can always challenge a cancellation by requesting a hearing. Hearing requests must be in writing.²⁹

²² NVRA Section 8 (52 U.S.C. § 20507(c)).

²³ TEX. ELEC. CODE § 16.091.

²⁴ TEX. ELEC. CODE § 15.052(a).

²⁵ TEX. ELEC. CODE § 15.053, § 15.081.

²⁶ TEX. ELEC. CODE § 15.052(a)(2).

²⁷ A settlement agreement between the State of Texas and civil rights groups in 2019 in *LULAC v. Whitley*, Settlement Agmt. Apr. 26, 2019, No. SA-19-CA-074-FB, (S.D. Tex.) (consolidated with *MOVE Tex. Civic Fund. v. Whitley*, No. SA-19-CA-159-FB) (W.D. Tex.) a case that challenged the State’s process for conducting non-citizen voter purges resulted in many of the procedures related to investigating a person’s citizenship status, matching citizenship records from different agencies, and procedures for notifying the voter before cancellation.

²⁸ TEX. ELEC. CODE § 16.033(d).

²⁹ Tex. Elec. Code § 16.062.

- Within 2 days of the hearing request, the registrar must give a time, date, and location for the hearing.
- A hearing must be scheduled within 10 days of the voter's hearing request.
- The voter may appear personally at the hearing to offer evidence and argument.
- While a hearing request is pending or while a determination is pending (after the hearing occurs), the voter is still registered to vote. Their registration must be reinstated during this period.³⁰
- VOTER CAN STILL SHOW UP TO VOTE: Even if the 30 days have passed, a voter may still show up to vote at their polling location and can be reinstated as long as the voter presents proof of citizenship.
 - U.S. birth certificate or a Consular Report of Birth Abroad of a Citizen of the United States issued by the United States Department of State;
 - United States passport;
 - Certificate of Naturalization or Certificate of Citizenship; or
 - Your parent's Certificate of Naturalization along with your birth certificate if you became a U.S. citizen as a result of your parent's naturalization.

A private citizen is challenging my registration. What do I need to know?

Any registered voter may challenge the registration of another voter in the same county after filing a sworn statement with the local registrar's office³¹ that (1) identifies the voter being challenged and (2) gives a reason for challenging the voter's registration, that is based on the "personal knowledge"³² of the challenger. Mass challenges to voter registrations are permitted under Texas law.

Therefore, as long as the challenger has "personal knowledge," they can challenge a voter's registration based on residence, citizenship, death, felony conviction, or any number of reasons having to do with one of the qualifications for voting.

The follow-up process for challenges based on residence versus challenges based on other qualifications is different, as explained above.

- For challenges to registration based on residence, the processes are outlined above. In a nutshell, **the election official must send a written notice to the voter. The voter has 30 days to respond. Suspense List for two general election cycles, unless the voter shows up to vote. Clerks/Voter Registrar's offices may not send confirmation notices after the 75th day prior to an election for state and local offices or after the 90th day prior to an election for federal offices (as this type of activity is considered a systematic removal).**
- For challenges to registration based on other grounds, the processes are outlined above.

³⁰ Tex. Elec. Code § 16.063.

³¹ TEX. ELEC. CODE § 16.091, § 16.092.

³² Election Law Opinion RP-1, Texas Secretary of State (Oct. 10, 2018) <https://www.sos.state.tx.us/elections/elo/rp-1.pdf>. A formal Attorney General Opinion from 2018, acknowledging the absence of a definition of "personal knowledge" in the Texas Election Code, drew from other Texas courts and authorities to define "personal knowledge" as information based on "one's observation and/or experience, and can include logical conclusions based on underlying facts and knowledge derived from various sources." Opinion at 4. "Personal knowledge" included in a sworn statement "could include a voter (1) knowing from experience and observation the registration addresses of various voters; and (2) knowing from experience and observation that those addresses are commercial properties or other properties that are not generally 'residences' as defined by Section 1.015 of the Code." Opinion at 5.

***Note to hotline volunteers: If you have a caller whose voter registration was challenged or canceled, you should escalate to the hotline team, but** as a starting point, you might ask the following questions to help gather information:

- What county is the voter trying to vote in?
- Does the voter remember receiving a confirmation notice in the mail?
- If yes, does the voter remember the reason provided in the notice?
- What date did the voter receive the notice?
- If the voter is at the polls trying to vote and told that they are not registered to vote, voter should ask the election judge to give them any information on why and whether their registration was canceled?

HOW TO VOTE: ELECTION DAY

15. **HOURS:** When do the polls open/close on Election Day?

The polls must be open from 7:00 a.m. to 7:00 p.m. local time on Election Day.³³

16. **POLLING LOCATION:** Where do I vote on Election Day?

A voter's polling location can be found with the voter's registration record (<https://teamrv-mvp.sos.texas.gov/MVP/mvp.do>) (there will usually be links on the right next to the voter's registration record) or on the voter's county election website.

Note: All voters in Texas can vote at **any** location in their county during early vote, and a voter in a "countywide voting" county can vote at any location in that county on Election Day. A list of the counties who are using countywide voting is available at this link: [countywide-polling-place-program](#).

If a voter has moved recently and has not updated their voter registration, see [Question 8](#) and [Question 9](#).

NOTE: Voters who have a physical disability or have language needs are allowed to receive assistance at the polling location. Voter assistants can help voters with their ballots, but they will need fill out an oath. Voters can also have language interpreters at the polls. For more details see Question 80.

***Note to hotline volunteer:** Many polling places that voters may have used in the past have been moved or consolidated. Advise voters to look for the voter's polling location with the voter's registration record **and offer to tell them the proper location:** (<https://teamrv-mvp.sos.texas.gov/MVP/mvp.do>) or if check the polling place listed on the Voter Notification Card they received from the local election authority, if it is available, a few days before the election

17. **TIME OFF WORK:** Is my employer required to give me time off to vote? Is it paid or unpaid?

³³ TEX. ELEC. CODE § 11.002(a)(4).

Yes. Assuming that an employee has not voted already during early voting, they are entitled to take paid time off to vote on Election Day as long as they don't have two consecutive hours to vote outside of their working hours (i.e., if working hours are from 9:00 a.m. – 5:00 p.m., then the employee would have two consecutive hours before work (7:00 a.m. – 9:00 a.m. or after work 5:00 p.m. – 7:00 p.m. to vote, in which case they cannot take paid time off).³⁴

18. CLOSING: What if the polls close when I am already in line?

A voter inside or waiting to enter the polling location by 7:00 p.m. is entitled to vote.³⁵

***Note to hotline volunteers:** If you learn that a polling place is turning away those who were in line by 7:00 p.m. the time the polls closed from voting, **advise the voter to stay in line at the polling location. Discuss with the Hotline Captain and escalate the ticket.**

19. IDENTIFICATION: What identification is required to vote?

A voter who has one of the following forms of photo identification must present it at the polling place in order to vote.³⁶

- Texas Driver's License issued by Texas Department of Public Safety (DPS);
- Texas Personal Identification Card issued by DPS;
- Texas Election Identification Certificate issued by DPS;
- Texas Handgun License issued by DPS;
- US Military Identification Card with photo;
- US Citizenship Certificate with photo; or
- US Passport (book or card).

Except for the U.S. citizenship certificate (which does not expire), **the identification must either be current or if expired, then it must have expired within the past four years.**³⁷

Voters aged 70 or older may use an expired ID listed above regardless of how long it's been expired, if the identification is otherwise valid.³⁸

A voter with an ID or one of the alternatives listed in Question 20 will receive a regular ballot.

Additional notes on being accepted at the polls to vote:

- Statement of residence: before a voter is accepted for voting, the poll worker checking in the voter will ask if the voter's residence address on the poll worker's list is current and whether the voter has changed residence in the county.³⁹
- Note on address: the voter's address on either the photo ID or the alternative

³⁴ TEX. ELEC. CODE § 276.001, § 276.004.

³⁵ TEX. ELEC. CODE § 41.031(a).

³⁶ TEX. ELEC. CODE § 63.0101(a).

³⁷ TEX. ELEC. CODE § 63.0101(a).

³⁸ TEX. ELEC. CODE § 63.0101(b)(3).

³⁹ TEX. ELEC. CODE § 63.0011(a).

documentation need not match their address on the voter registration list.⁴⁰

- Note on name: If the name on the voter list does not exactly match the name on their identifying documentation, the voter can vote by regular ballot so long as the names are substantially similar, and the voter submits an affidavit statement swearing that they are the person on the list of registered voters.⁴¹

20. NO IDENTIFICATION: Can I vote without providing [photo identification](#)?

Yes, a voter who cannot provide the one of the photo IDs listed above can vote, provided:

- **Declaration of reasonable impediment:** they must fill out and sign a document under oath stating their “reasonable impediment” for why they were unable to obtain a photo ID. The “reasonable impediment” document or affidavit will be given to the voter at their polling place⁴²; AND
- **Proof of identification:** they must present a copy or original of one of the following:
 - a certified domestic (from a U.S. state or territory) birth certificate or a document confirming birth admissible in a court of law which establishes the voter’s identity (which may include a foreign birth document);
 - a current utility bill;
 - a bank statement;
 - a government check;
 - a paycheck; OR
 - a government document that shows the voter’s name and an address (this includes the voter’s voter registration certificate).⁴³

While election officials may ask a voter if they have an acceptable photo ID, election officials may not question or challenge the voter concerning their lack of a photo ID. Election officials may not question the reasonableness of the voter’s difficulty in obtaining a photo ID.⁴⁴

NOTE: The address on the identification presented is not required to match the address recorded in the official list of registered voters.

NOTE: If on Election Day, a voter registration certificate indicates that the voter is appearing at the incorrect polling place, the voter should be directed to go to their correct polling place.

21. NOT ON ROLLS AT MY POLLING PLACE: I am at my polling place but am not showing up on the voter registration roll. Can I vote where I am?

Yes, the voter may be able to vote where they are, depending on a few things.

***Note to hotline volunteers:** take steps to help determine why a voter’s name is not on the list of registered voters:

- Check the voter’s registration status using the registration lookup tool (<https://teamrv-mvp.sos.texas.gov/MVP/mvp.do>) to make sure they are registered to vote

⁴⁰ TEX. ELEC. CODE § 63.001(c-1); <https://www.dps.texas.gov/section/driver-license/election-identification-certificate-eic>

⁴¹ TEX. ELEC. CODE § 63.001(c).

⁴² TEX. ELEC. CODE § 63.001(e), § 63.001(i).

⁴³ TEX. ELEC. CODE § 63.0101(b).

⁴⁴ TEX. ELEC. CODE § 63.001(c-1).

- and at the right place. (see [Question 3](#))
- Has the voter moved recently? Could they be registered at an old address? Check that address in the registration lookup tool. (see [Question 3](#))
 - Has the voter changed their name recently, or could they be registered under a different name? Check that name (and any variations of the voter's name, especially for hyphenated names) in the registration lookup tool. (see [Question 3](#))
 - When did the voter register to vote? Was that before the deadline to register?

The Secretary of State or local voter registrar may have removed a voter's name from the rolls for any of the following reasons:⁴⁵

- Notice that they reside in a county other than the one they are registered in;
- Notice that they are deceased;
- Evidence of a final court judgment regarding their mental incapacity to vote;
- Evidence of a final court judgment regarding their felony conviction;
- Notice that they have applied for a limited ballot in another county;
- Notice that they have registered to vote in another state;
- Notice that they have registered to vote in another county;
- Notice that they are not a U.S. citizen;⁴⁶ or
- A written, signed request from them to cancel their registration.⁴⁷

Scenarios for whether the voter can still vote at their polling location:

VOTING A REGULAR BALLOT: If the voter has the required identification (see [Question 19](#)) and voter registration certificate, they can cast a **regular ballot** if they present their voter registration certificate (which must show that registration in that precinct or a different precinct within the same county). Although ***NOTE** that if the county participates in Countywide Polling on Election Day (list found [here](#)), a voter can vote in any precinct in the county.

VOTING A REGULAR BALLOT PLUS FILLING OUT A STATEMENT OF RESIDENCE: A voter who is voting in a different precinct within the same county, must also fill out an affidavit that will be given to them at the polls attesting to the following:

- they are currently a resident in the precinct in which they are voting;
- they were a resident of the precinct in which they are voting at the time their address was last provided to the voter registrar;
- they did not deliberately provide false information; and
- they are only voting once in the election.⁴⁸

VOTING A PROVISIONAL BALLOT: If the voter does not have a voter registration certificate and their name is not on the list of registered voters, they may vote by provisional ballot as a last resort.⁴⁹

VOTING A LIMITED BALLOT: If a voter moved to a new county, and did not register in time, they may vote a **limited ballot** (described above) in the **new** county during the Early Voting period, or, if eligible, by

⁴⁵ TEX. ELEC. CODE § 16.031.

⁴⁶ TEX. ELEC. CODE § 16.0332(a).

⁴⁷ TEX. ELEC. CODE § 16.0331.

⁴⁸ TEX. ELEC. CODE § 63.006.

⁴⁹ TEX. ELEC. CODE § 63.009.

mail ballot.⁵⁰ A voter must submit a registration application for the new county at the time of casting the limited ballot. The limited ballot will only include candidates and measures that are common between the former county and the new county.

22. GIVEN PROVISIONAL BALLOT: I am being told I have to vote provisionally, what does that mean?

A provisional ballot should be a last resort: Nevertheless, as required by the federal Help America Vote Act, a provisional ballot must be offered to 1. Any voter who says they are registered and is eligible to vote in the precinct in which they are appearing, and 2. Any voter whose eligibility is called into question.⁵¹ Under Texas law, voters who do not have one of the accepted forms of photo ID, can also vote a provisional ballot.⁵²

Before receiving the provisional ballot, the voter must complete an affidavit stating that they are eligible to vote in that precinct. If a voter casts a provisional ballot because they do not have the required identification, an election officer must give the voter written information explaining the procedure the voter must follow to have their vote counted.⁵³ After the election, the Early Voting Ballot Board will determine whether the provisional ballot will be counted.

WHY DID I GET A PROVISIONAL BALLOT? The voter should ask why they were offered a provisional ballot. Typically, a voter should be offered a provisional ballot only when:⁵⁴

- The voter does not have the proper identification;
- The voter's name is not on the list of registered voters for the polling location and their voter registration cannot be verified while at the polling location;
- A voter whose name on their ID is not substantially similar to the name of the official list of registered voters;
- A voter whose identity cannot be verified by the ID presented;
- A voter who has received a disability exemption, but does not have a voter registration certificate indicating such an exemption;
- The voter applied for an Early Voting/mail-in ballot and did not vote early by mail;
- A voter who votes during the polling hours that are extended by a state or federal court;
- A voter who is registered to vote by attempting to vote in a precinct other than the one in which the voter is registered;
- A voter who is on the precinct list of registered voters, but whose registered residence address is outside the political subdivision for which the voter is seeking to vote;
- Other ____ with an explanation.⁵⁵

PROVISIONAL BALLOT BECAUSE OF ID ISSUE: If a voter casts a provisional ballot because of an ID issue, they must visit their county elections office IN PERSON within six calendar days of the election (Monday, November 13, 2023), or their provisional ballot will not be counted.

- They will need to bring an acceptable photo ID, or if they don't have a photo ID, then they will need to bring a supporting ID and fill out a Reasonable Impediment Declaration.

⁵⁰ TEX. ELEC. CODE § 112.002.

⁵¹ HAVA, 52 U.S.C. § 21082, Tex. Elec. Code § 63.001.

⁵² Tex. Elec. Code § 63.001.

⁵³ TEX. ELEC. CODE § 63.001(g)(2).

⁵⁴ TEX. ELEC. CODE § 63.011.

⁵⁵ 1 T.A.C. § 81.172.

- If the county can validate the voter’s information, then their provisional ballot will be counted.

AVAILABILITY OF PROVISIONAL BALLOTS: The Texas SOS’s Office makes clear that provisional ballots should be offered at ALL early voting locations and a voter should not have to drive to the main early voting location to vote a provisional ballot.⁵⁶

Other than for these reasons, the voter should cast a regular ballot.

23. REQUESTING PROVISIONAL BALLOT: I am being told I can’t vote, can I vote provisionally?

Yes. For any of the reasons listed above, including lack of an acceptable ID, a voter may vote provisionally during Early Voting and Election Day.

If the voter is voting provisionally because of an ID issue, they will then have six (6) days from Election Day to present a photo ID listed above to the county voter registrar. A voter may also receive a provisional ballot based on loss of ID due to a natural disaster (as declared by the president or the governor) or after executing an affidavit that states the voter has a religious objection to being photographed.⁵⁷

24. PROVISIONAL BALLOT NEXT STEPS: I voted a provisional ballot, what now?

- If you voted a provisional ballot because you did not have the proper ID, then you will need to visit the county elections office by the 6th day after Election Day to verify your identification.
- Call the registrar’s office to inquire about the status of your provisional ballot. List of registrar’s available here: <https://www.sos.state.tx.us/elections/voter/votregduties.shtml>.
- A written notice by the presiding judge of the Early Voting Ballot Board will be mailed to you not later than 10 days after the canvass (using the mailing address you provided on your Provisional Ballot Affidavit Envelope when you voted) regarding the outcome of your provisional ballot noting:⁵⁸
 - if the provisional ballot was counted
 - if the provisional ballot was not counted, and the reason it was not counted.

*Note: The canvass time will be set by the local canvassing authority not later than the 11th day after Election Day and not earlier than 1. The third day after election day, 2. The date by which all provisional ballots are counted, and 3. The date by which all timely received ballots from outside the U.S. by UOCAVA or overseas military voters are counted.⁵⁹

⁵⁶ Office of Sec’y of State of Tex., Provisional Ballots from Start to Finish (Aug. 8, 2023), <https://www.sos.state.tx.us/elections/forms/seminar/2023/41st/provisional-ballots-start-to-finish.pdf>

⁵⁷ TEX. ELEC. CODE § 65.054; TEX. ELEC. CODE § 65.0541.

⁵⁸ 1 Tex. Admin. Code § 81.176; Tex. Elec. Code § 65.059.

⁵⁹ Tex. Elec. Code § 67.003.

HOW TO VOTE: IN-PERSON EARLY **VOTING**

(in this state defined as: early voting in person)

25. AVAILABILITY: Is there early voting in my state (whether called early voting or in person absentee voting)?

Yes, Texas has early, in-person voting, and also allows **some** voters to vote early by mail (in Texas, this is no longer referred to as “absentee voting”).

This Section concerns in-person early voting. See the next section for early voting by mail. (See Questions 31–49).

26. ELIGIBILITY: Do I have to have a reason to vote early?

No: Any registered voter can vote early in-person.⁶⁰

27. WHEN: When does early voting begin/end?

In-Person: Any registered voter can vote ***in-person*** before Election Day from **Monday, October 23 through Tuesday, November 7.**⁶¹

(By Mail: Only some voters may vote by mail In Texas. Voters eligible to vote by mail (see Question 32) can apply to vote by mail by submitting an application by **Friday, October 27**; the application must be **received** by the county elections office (either by mail or in person) by that date.)

The dates and hours that Early Voting polling places are open will vary based on where the voter lives. The locations and times of Early Voting polling places may be found by looking up the voter’s registration record at <https://teamrv-mvp.sos.texas.gov/MVP/mvp.do> (there will usually be links on the right next to the voter’s registration record). In the alternative, Early Voting polling locations and times can be found by going to the voter’s county election website.

28. WHERE: Where do I vote during early voting?

The locations and times of Early Voting polling places for the voter’s county may be found by looking up the voter’s registration record at <https://teamrv-mvp.sos.texas.gov/MVP/mvp.do> (there will usually be links on the right next to the voter’s registration record). In the alternative, Early Voting polling locations and times can be found by or going to the voter’s county election website.

⁶⁰ TEX. ELEC. CODE § 82.005.

⁶¹ TEX. ELEC. CODE §§ 81.001(a)-(b).

29. IDENTIFICATION: What identification is required for early voting? What if I don't have an ID?

- Voters MUST provide acceptable photo identification to vote early or have a permanent exemption on their voter registration certificate, or offer a supporting form of ID and a Reasonable Impediment Declaration. The same identification rules for Election Day apply to early voting. See Questions 19 and 20.
 - A photo of an acceptable form of identification DOES NOT count as a photo ID.

***Note to hotline volunteers:** In Texas, “vote by mail,” “mail-in voting,” and “absentee voting” are the same thing (whereas in some states there are differences between them). “Absentee voting” is not a term commonly used in Texas: in person early voting is usually referred to simply as “early voting,” and mail voting as “vote by mail” or “mail-in voting.”

30. ASSISTANCE: What if I need assistance voting early in person?

Voters can receive assistance during the voting process in various ways:

- Helping the voter read and mark the ballot, as well as navigate the in person voting process.
- Helping interpret and communicate with election officials for voters who cannot speak English, or who communicate only with sign language, see Questions 78, 79, and 80.
- The voter can vote curbside if they are physically unable to enter the polling place. For more details on Curbside Voting, see Question 81.
- The voter may be transported to the polls by someone else. There are restrictions around the number of voters who may be transported to the polls by one person and the requirement that the driver fill out an oath. For more details on Transportation to the polls, see Question 84.

What do I need to know about in-person assistance at the polling place?

A voter is entitled to receive voting assistance during early in-person voting, if they have a physical disability that renders them unable to write or see, OR cannot read the language in which the ballot is written.⁶² Voters DO NOT need to provide proof of their disability to receive assistance. Voters DO NOT need to provide proof that they cannot read the language in which the ballot is written.

If the voter is being assisted by an election officer in the general election for state and county officers, two officers from the two political parties can assist the voter.

If the voter is being assisted by a person of the voter's choice (other than the voter's employer, an agent of the voter's employer, or an officer or agent of a labor union to which the voter belongs), then the voter assistant needs to fill out an oath under penalty of perjury.

What does “assistance” currently mean under Texas law and what oath do assistants need to fill out?

- A voter assistant can provide assistance that is more than “marking or reading a ballot.”

⁶² Tex. Elec. Code § 64.031.

- A voter assistant does not need to fill out an oath that their assistance will be limited to “marking or reading a ballot.”
- A voter assistant can assist a voter outside the voting booth – assistance not limited to conduct inside the voting booth.

Important note about Texas’s voter assistance provisions: the Texas legislature passed Senate Bill 1, an omnibus election law that changed portions of the Texas Election Code including existing laws related to voter assistance. Among others, SB 1 included two provisions, the first defined in-person assistance as pertaining to “marking or reading the ballot,”⁶³ and the second required a voter assistant to take an oath that under penalty of perjury that their assistance would be limited to “reading the ballot to the voter, directing the voter to read the ballot, marking the voter’s ballot, or directing the voter to mark the ballot”⁶⁴. In 2022, a Texas judge ruled that these provisions violated the court’s order in *OCA-Greater Houston v. Texas*, Dkt. 84 Injunction, No. 1:15-cv-00679-RP (W.D. Tex. May 15, 2018). Previously the Fifth Circuit in the same case, *OCA-Greater Houston v. Texas*, 867 F.3d 604 (5th Cir. 2017), defined assistance more broadly “[t]o vote, therefore, plainly contemplates more than the mechanical act of filling out the ballot sheet. It includes steps in the voting process before entering the ballot box, ‘registration,’ and it includes steps in the voting process after leaving the ballot box.” *Id.* at 615.

These provisions of SB 1 were struck down in June 2022. *OCA-Greater Houston v. Texas*, Dkt. 110 Modified Injunction, No. 1:15-cv-00679-RP (W.D. Tex. June 6, 2022). In June 2022, the court ordered the State of Texas to distribute a notice to all county elections departments that they would not enforce these provisions of SB 1 and that notice “is not limited to marking or reading the ballot or otherwise limited to conduct that occurs in the voting booth.” Order. This order is still in effect.

HOW TO VOTE: VOTE BY MAIL

(in this state defined as: early voting by mail or mail-in voting)

31. AUTOMATIC MAIL BALLOT: Will I automatically be sent a ballot in the mail?

Only voters over 65 years of age and voters who are disabled may request an “Annual” Application to Vote By Mail that covers all elections occurring in the calendar year the voter sends in their request.⁶⁵ Once the request is approved, these voters will automatically be sent mail-in ballots for elections occurring during that calendar year.

Such applications must be received by the Early Voting Clerk of the voter’s county at least 11 days before the first election in which the voters is requesting a ballot by mail.⁶⁶

A voter can obtain a mail-in ballot application on the Secretary of State Division of Elections website (<http://www.sos.state.tx.us/elections/forms/>), at the Secretary of State’s office (Texas Secretary of State P.O. Box 12887 Austin, TX 78711-2887), at a county election office

⁶³ Tex. Elec. Code § 64.031.

⁶⁴ Tex. Elec. Code § 64.034.

⁶⁵ Tex. Elec. Code § 86.0015.

⁶⁶ TEX. ELEC. CODE § 86.0015.

(<https://www.sos.state.tx.us/elections/voter/county.shtml>), or, in some counties, on the website of the county election office.

32. **ELIGIBILITY:** Do I need a specific reason to vote by mail?

Yes, voters **MUST** fall into one of the following categories to vote by mail:

- Absent from their county on Election Day and during Early Voting;
- Having a sickness or physical condition that prevents them from appearing at the polling place on election day without a likelihood of needing personal assistance or of injuring their health;
- Expecting to give birth within three weeks before or after Election Day⁶⁷
- Aged 65 years of age or older on Election Day; or
- Confined in jail, but eligible to vote, as discussed in [Question 13](#).⁶⁸

Active uniformed service members (and their eligible dependents) and U.S. citizens living outside of the United States may request a mail-in ballot under the Uniformed and Overseas Citizens Absentee Voting Act (UOCAVA).⁶⁹ Step-by-step assistance and forms are available [here](#).

33. **APPLICATION DEADLINE:** What is the deadline for requesting a mail-in ballot?

Applications for ballot by mail must be received by the early voting clerk by Friday, **October 27, 2023**.⁷⁰ The application must be received by the close of regular business or by noon, whichever is later.

Applications to vote by mail must be submitted in person or by mail, email, common or contract carrier, or fax (if a fax machine is available in the office of the early voting clerk).

If a voter faxes or emails an application to vote by mail, then they must also mail the original hard copy of their application to their County's Early Voting Clerk, AND the Clerk must receive that hard copy no later than the 4th BUSINESS DAY (weekends and holidays excluded) after the fax or email was received.⁷¹

34. **APPLICATION ASSISTANCE:** Can someone assist me with filling out the application?

Yes, someone may assist the voter in filling out and submitting their mail-in-ballot application.

- A person who helps a voter complete the application must fill out the assistant information on the application by providing their own name, residence address, and signature, unless they are a close relative or a person registered to vote at the same address.⁷² The assistant will need to fill out [Box 6](#) of the mail-in ballot form and place a checkmark next to the following option: "Assistant – If you assisted the applicant in completing this application in the applicant's presence or mailed/emailed/faxed the application on behalf of the applicant."

⁶⁷ TEX. ELEC. CODE § 82.002.

⁶⁸ TEX. ELEC. CODE §§ 82.001-004.

⁶⁹ TEX. ELEC. CODE § 105.001.

⁷⁰ All applications to vote by mail must be received by the early voting clerk not later than the 11th day before Election Day by the close of regular business or 12 noon, whichever is later. Tex. Elec. Code § 84.007(c).

⁷¹ Tex. Elec. Code § 84.007(b-1).

⁷² TEX. ELEC. CODE § 84.003; TEX. ELEC. CODE § 1.001.

- If a voter cannot sign the application because of a physical disability or inability to read or write in English, they may have a witness fill out a portion of the form at the bottom stating that to be true.⁷³
 - The witness and assistant can be the same person.⁷⁴
 - Please note that a person can only act as a witness for *one* applicant in an election, unless the person is an early voting clerk or deputy early voting clerk or the person is related to the additional applicants as a parent, grandparent, spouse, child, or sibling.⁷⁵

35. APPLICATION RETURN: How do I submit my mail-in ballot application? Can someone return it for me? Does it have to be postmarked by a specific date?

The voter can mail or hand-deliver their application to their local election office, which can be found [here](#).

Voters may submit their application for a mail-in ballot by:⁷⁶

- Regular mail;
- Common or contract carrier (FedEx/UPS, etc.);
- Faxing a scanned application (with original signature, no e-signature);⁷⁷
 - New: Voters sending by fax MUST also mail the application to their local election office, who must receive it within four business days of the fax being received.
- Emailing a signed application (with original signature);⁷⁸ or
 - New: Voters sending by email MUST also mail the application to their local election office, who must receive it within four business days of the e-mail.
- Personal delivery, by the voter themselves.⁷⁹ Only the voter may hand-deliver the application.⁸⁰

36. IDENTIFICATION: Are there identification requirements when I return my mail-in ballot application and/or ballot?

An application for a mail-in ballot must contain one of the listed IDs or a statement that the voter does not have one:

- People who have one of the following must provide it:
 - A Texas driver's license number,
 - Texas Personal I.D. number,
 - Texas Election identification Certificate number (not the VUID), OR
 - (if the voter has none of the above forms of ID), the last four digits of their social security number.
- People who do not have any of these types of identification must check a box stating that they do not have one.

⁷³ TEX. ELEC. CODE 84.003.

⁷⁴ TEX. ELEC. CODE § 84.003.

⁷⁵ TEX. ELEC. CODE § 84.004.

⁷⁶ TEX. ELEC. CODE § 84.007.

⁷⁷ TEX. ELEC. CODE § 84.007.

⁷⁸ TEX. ELEC. CODE § 84.007.

⁷⁹ TEX. ELEC. CODE § 84.008.

⁸⁰ TEX. ELEC. CODE § 84.008.

If a voter receives a rejection notice for their application due to incorrect or missing ID numbers, they can add/correct the numbers using the Secretary of State's [ballot and application tracker portal](#).

Additional note about a mail-in ballot (not to be confused with a mail-in ballot application):

The ID that the voter provides on the mail-in ballot MUST match the one the voter used to register to vote. This requirement was added as a part of Senate Bill 1, the omnibus law passed by the Texas legislature and signed into law by the Governor in 2021. If the voter is uncertain which ID they used to register, the voter should include information for one Texas ID and the last four digits of their social security number.

***Important note:** a recent court order struck down the ID matching requirement for the absentee ballot envelope and a voter's registration as a violation of federal law (the Materiality Provision of the Civil Rights Act). The court order is not final, therefore, the ID matching requirement is still in place for the November 2023 General Election.

37. **RECEIVING MAIL BALLOT:** Does the ballot have to be sent to my home, or can I have it sent somewhere else? What if I don't have a home address or my address is a PO Box?

Note to Volunteers: Remind callers to carefully read the instructions that come with the mail-in ballot.

Voters may choose to have the mail-in ballot sent to their home address or to another address *if* it fits one of the following categories:

- The mailing address is listed on the voter's Voter Registration Certificate;
- The address is outside of the county (for voters absent from the county);
- The address belongs to a hospital, nursing home, long-term care facility, retirement or assisted living center, or a relative; or
- The address belongs to the jail/civil commitment facility or a relative.

These categories are listed on the mail-in ballot and the voter *must* confirm the type of address the ballot is being sent to.

38. **MISSED THE APPLICATION DEADLINE:** What if I have not requested a mail-in ballot by the deadline?

No mail-in ballots will be issued for requests received after the deadline. The deadline to request a mail-in ballot for the 2023 General Election is Friday, October 27, 2023; for more information, see Question 33.

However, eligible voters who missed that deadline may vote early in person or on Election Day.

39. **STATUS OF APPLICATION AND/OR BALLOT:** How can I check the status of my application and/or mail-in ballot?

- Ballot by Mail Tracker on TX SoS website: [Ballot Tracker](#).

- The FPCA has an Overseas and Military [Ballot Tracker](#).

40. **APPLICATION OR BALLOT REJECTED:** I learned my mail-in ballot application and/or ballot was rejected. What can I do to fix any errors or get another one?

If the voter believes it was rejected in error, the voter should reach out to their **local** election office (<https://www.sos.state.tx.us/elections/voter/county.shtml>).

- A voter whose mail-in ballot application or ballot has been rejected will receive a notice describing the rejection. If the voter believes it was rejected in error or if the voter would like to remedy the issue, the voter should reach out to their **local** election office to determine what remedies may be available: (<https://www.sos.state.tx.us/elections/voter/county.shtml>).
- If the voter’s application to vote by mail or their mail in ballot has been rejected, the voter may receive their marked application or ballot back from their County Elections Office in the mail. Please tell them to make sure they keep ALL of the vote by mail materials the County has sent back to them.

***Note to hotline volunteer:** Please leave the ticket marked as “Open” in OVL and include verbiage similar to “Ticket requires further follow-up.”

41. **COMPLETING BALLOT:** How do I complete the mail-in ballot?

Note to Volunteers: Remind callers to carefully read the instructions that come with the mail-in ballot and fill out all required parts of the form, and make sure it is received by the county election office by the required deadline of October 27, 2023 (see [Question 43](#)).

There are new identification requirements for completing the mail-in ballot. This identification information must be written on the ballot’s “carrier” envelope.

- People who have one of the following must provide it:
 - A Texas driver’s license number,
 - Texas Personal I.D. number,
 - TX Election identification Certificate number (not the VUID), OR
 - (if the voter has none of the above forms of ID), the last four digits of their social security number.
- People who do not have any of these types of identification must check a box stating that they do not have one.

NOTE: The October 27th deadline ONLY applies to applications to vote by mail, and not to the actual mail-in ballot.

- Remind the voter that it is best for them to place BOTH their ID number AND the last four digits of their Social Security number whenever asked to provide such information.

***Important note:** a recent court order struck down the ID matching requirement for the absentee ballot envelope and a voter’s registration as a violation of federal law (the Materiality Provision of the Civil Rights Act). The court order is not final, therefore, the ID matching requirement is still in place for the November 2023 General Election.

42. ASSISTANCE COMPLETING BALLOT: Can someone assist me in filling out my ballot?

A person may assist a voter with filling out and mailing a mail-in ballot.

- A person who helps a voter complete the ballot must fill out the assistant information on the carrier envelope and provide their own printed name, residence address, and signature; the relationship of the person providing the assistance to the voter; and whether the assistant received or accepted any form of compensation or other benefit from a candidate, campaign, or political committee in exchange for assistance.⁸¹ The person assisting the voter must also sign a written oath that is part of the certificate on the official carrier envelope.⁸²
- The voter can select any person who is not the voter's employer, an agent of the voter's employer, or an officer or agent of a labor union to which the voter belongs to be their assistant and help them in preparing the ballot and/or mailing the carrier envelope.⁸³
- If a voter cannot sign the application because of a physical disability or inability to read or write in English, they may have a witness fill out a portion of the form at the bottom stating that to be true.
- The witness and assistant can be the same person.⁸⁴
- A person may not sign an application for a mail ballot for more than one applicant, unless the person is related as a parent, grandparent, spouse, child or sibling.

Only the voter may hand-deliver the ballot to the early voting clerk's office on Election Day.⁸⁵

43. DEADLINE TO RETURN BALLOT: What is the deadline for the ballot to be received? Does it have to be postmarked by a specific date? Can I drop it off in person?

- If a mail-in ballot is returned in person, the county must receive it by 7 p.m. on Election Day, November 7, 2023. If the mail-in ballot is returned by mail, it must be postmarked by Tuesday, November 7 by 7 p.m. and received by Wednesday, November 9 at by p.m.
 - Exception 1- Monday, November 13th is the deadline to receive ballots from both non-military and military voters casting ballots from outside of the United States, who submitted an Application for Ballot By Mail, not a Federal Post Card Application (FPCA), AND who placed their ballots in delivery by 7:00 p.m. on November 7, 2023, as shown by a postal service cancellation mark or a receipt mark of a common or contract carrier or a courier.
 - Exception 2- Monday, November 13th is the deadline to receive ballots from non-military voters casting ballots from overseas, who submitted a FPCA, AND who placed their ballots in delivery by 7:00 p.m. on election day, Tuesday, November 7, 2023.
 - Exception 3- Monday, November 13th is the deadline to receive ballots mailed domestically (within the United States) OR overseas from voters who submitted a FPCA AND who are members, or the spouse or dependent of a member, of the armed forces of the United States, the merchant marines of the United States, the Texas National Guard, the National Guard of another state, or the Reserves.

⁸¹ TEX. ELEC. CODE § 86.010.

⁸² TEX. ELEC. CODE § 86.010.

⁸³ TEX. ELEC. CODE § 64.032.

⁸⁴ TEX. ELEC. CODE § 84.003.

⁸⁵ TEX. ELEC. CODE § 86.006.

To drop off a ballot in person, a voter must drop off the completed ballot *in the envelope it came with* to a site designated by the local election office on Election Day.⁸⁶ In-person drop off must be completed while the polls are open. The marked ballot must be received by an election official at the time of drop off. A voter who delivers a completed ballot in-person must present an acceptable form of identification (see Question 17).⁸⁷ Contact the local election office for the exact location for dropping off the ballot: <https://www.sos.texas.gov/elections/voter/county.shtml>.

44. BALLOT DROP OFF LOCATIONS: What are the locations for dropping off a ballot (instead of mailing it)?

A voter may drop off a completed ballot in the envelope it came with to a site designated by the local election office on Election Day.⁸⁸ In-person drop off must be completed while the polls are open. The marked ballot must be received by an election official at the time of drop off. A voter who delivers a completed ballot in person must present an acceptable form of identification (see [Question 29](#)).⁸⁹ Contact the local election office for the exact location for dropping off the ballot. Contact information here: <https://www.sos.texas.gov/elections/voter/county.shtml>.

45. ASSISTANCE DROPPING OFF BALLOT: Can someone else drop off my completed ballot for me?

No. Only the voter may deliver their ballot in person. The voter who delivers a completed ballot in person must present an acceptable form of identification (see [Question 29](#)).⁹⁰

However, a voter casting a ballot by mail who would be eligible to receive assistance at a polling place due to a physical disability and is unable to deposit the mail-in ballot in the mail, may receive assistance from someone to deposit the sealed carrier envelope in the mail.⁹¹

46. LOST OR SPOILED BALLOT: What if I lost my mail-in ballot, made a mistake on it (spoiled it), or I received an incorrect ballot?

If a voter has lost or spoiled a mail-in ballot, they can reach out to the local (county) election office to see if the election office can cancel the first ballot and send another one. If time is tight, a voter can cancel an absentee ballot at the county election office (or, in some counties, at a polling site itself, if early voting has begun) and vote in person early or on Election Day.⁹²

***Note to hotline volunteer:** Please leave these tickets as “Open” in OVL with verbiage in the comments similar to “Ticket needs further follow-up.”.

47. NON-RECEIPT OF BALLOT: What if I requested a mail-in ballot but have not received it? What are my options for voting?

⁸⁶ TEX. ELEC. CODE § 86.006.

⁸⁷ TEX. ELEC. CODE § 86.006(a-1).

⁸⁸ TEX. ELEC. CODE § 86.006.

⁸⁹ TEX. ELEC. CODE § 86.006.

⁹⁰ TEX. ELEC. CODE § 86.006.

⁹¹ TEX. ELEC. CODE § 86.010(b).

⁹² Tex. Elec. Code § 64.007.

A voter who applied for but never received a mail-in ballot should contact their local election office to see if they can cancel the first ballot and send another one. If time is tight, the voter can cancel the absentee ballot at their county election office (or, in some counties, at a polling site itself, if early voting has begun) and vote in person early or on Election Day. Because cancellation options depend on timing, the voter should contact their local election office immediately to discuss which options are available: <https://www.sos.state.tx.us/elections/voter/county.shtml>.

As a last resort, voters may be able to cast a provisional ballot in-person either during early voting or on Election Day. The provisional ballot will be counted once the county determines they never received the voter's mail-in ballot and that the voter is otherwise eligible.

NOTE: Please leave these tickets as "Open" in OVL. If the voter plans to vote provisionally, please include verbiage in the comments similar to "Voter needs to be contacted by a Boiler Room Volunteer for further assistance" so that the Boiler Room volunteers know to follow-up with the voter.

48. **IN PERSON OPTION:** What if I requested or received a mail-in ballot but I want to vote in person on Election Day?

If a voter requested a mail-in ballot but instead chooses to vote in person, the voter must request a cancellation of their mail-in ballot. A voter may cancel their mail-in ballot and vote in-person by submitting a signed request, in writing, to the local election office, specifying the election for which the application was made. The cancellation request must be received *three days before the election* and before the mail-in ballot is returned to the early voting clerk as a marked ballot.⁹³

Alternatively, a voter may cancel their mail-in ballot after early voting has ended by appearing in person at their county elections office and returning their mail-in ballot or executing an affidavit stating that they have not received the ballot to be voted by mail.⁹⁴

Finally, a voter may also go to a polling place during early voting or on Election Day and turn over their mail ballot, and then vote in person.⁹⁵

Note: The specific details for canceling a mail-in ballot vary depending on when in the election cycle it is, when in doubt please confirm with the local board of elections.

Note: A voter **cannot** change their vote after submitting their mail-in ballot by voting in person after a mail ballot was accepted as a marked ballot.

49. **EMERGENCY:** Is there an emergency absentee ballot? If so, am I eligible?

Yes, a voter may apply for an emergency absentee ballot (i.e. an application for emergency early voting ballot, found at: <https://www.sos.state.tx.us/elections/forms/pol-sub/5-25f.pdf>).

Voters are eligible for an emergency absentee ballot if they have a sickness or physical condition

⁹³ Tex. Elec. Code § 84.032.

⁹⁴ Tex. Elec. Code § 84.032(e).

⁹⁵ Tex. Elec. Code § 84.032(d).

that prevents the voter from appearing at the polling place on Election Day without a likelihood of needing personal assistance or of injuring their health that originates on or after the day before the last day to submit an application for an absentee ballot (i.e., on or after October 27, 2023 for the 2023 General Election). The voter is required to provide a certificate of a licensed physician or chiropractor or accredited Christian Science practitioner attesting to their sickness or physical condition.⁹⁶

The Emergency Early Vote Ballot Due to Sickness or Physical Disability can be found [here](#).

HOW TO VOTE: ABSENTEE

(in this state defined as: early voting by mail or mail-in voting)

NOTE TO VOLUNTEER: in Texas, “vote by mail,” “mail-in voting,” and “absentee voting” are the same thing (whereas in some states there are differences between them). “Absentee voting” is not a term commonly used common term in Texas: in person early voting is usually referred to simply as “early voting,” and mail voting as “vote by mail” or “mail-in voting.”

You should refer to the Early Voting By Mail Section for answers to all of these questions. Below, you will find links to specific questions in the Early Voting By Mail Section.

50. ELIGIBILITY: [Am I eligible to request an absentee ballot?](#)

See Question 32

51. APPLICATION DEADLINE: [What is the deadline for requesting an absentee ballot?](#)

The application deadline is Friday, October 27, 2023 to the early voting clerk of the county.

See Question 33.

52. IDENTIFICATION: [Are there any identification requirements?](#)

See Question 36.

53. EMERGENCY: [Is there an emergency absentee ballot? If so, am I eligible?](#)

There are no emergency ballots for Texas vote-by-mail voters. Overseas and military voters may request emergency ballots and use the Federal Write In Absentee Ballot (FWAB) as outlined in Question 11.

⁹⁶ Tex. Elec. Code § 102.002.

54. **APPLICATION RETURN:** Where and how can I return my absentee ballot application? Can someone return it for me?

See Question 35.

55. **STATUS OF APPLICATION AND/OR BALLOT:** How can I check the status of my absentee ballot application and/or absentee ballot return?

A voter can check the Ballot by Mail Tracker on the TX SoS website: [Ballot Tracker](#)

For overseas and military voters, the Federal Post Card Application has a tracker: [FPCA Ballot Tracker](#)

56. **APPLICATION OR BALLOT REJECTED:** I learned my absentee ballot application and/or ballot was rejected. How can I confirm this and what can I do to fix any errors or get another one?

See Question 40.

57. **COMPLETING BALLOT:** How do I complete the absentee ballot?

See Question ____.

58. **ASSISTANCE COMPLETING BALLOT:** Can someone assist me filling out the ballot?

See Question 42.

59. **BALLOT DEADLINES:** What is the deadline for the ballot to be postmarked and/or received by, including dropping it off in person?

See Question 43.

60. **BALLOT DROP OFF LOCATIONS:** Where can I drop off a ballot (instead of mailing it)?

See Question 44.

61. **ASSISTANCE DROPPING OFF:** Can someone else drop off my completed ballot for me?

See Question 45.

62. **LOST OR SPOILED:** What if I lost my absentee ballot or it is spoiled or I received an incorrect one?

See Question 46.

63. **NON-RECEIPT OF BALLOT:** What if I requested an absentee ballot but have not received it? Can I do anything?

See Question 47.

64. **IN PERSON OPTION:** What if I requested an absentee ballot but I want to vote in person on Election Day?

See Question 48.

65. **IN PERSON ABSENTEE:** Where do I vote in-person absentee? When can I do this?

Anyone can vote early in person during the early voting period (see [Question 26](#)); there are several options for voting in person even if the voter applied for and received an absentee ballot (see [Question 48](#)), and the voter can also drop off their completed mail-in ballot in person on Election Day (see [Question 44](#)).

Note: “In-person absentee” is not a commonly used term in Texas, and voters are likely to ask “Where can I vote early” or “Where can I vote early in person.”

POLLING PLACE ISSUES

66. **POLLING PLACE NOT OPEN:** The polling place is not open. What should I do?

- First, confirm whether the voter is at their correct polling location.
 - A voter’s polling location can be found with the voter’s registration record by going to (<https://teamrv-mvp.sos.texas.gov/MVP/mvp.do>). There will usually be links on the right next to the voter’s registration record or on the voter’s county election website.
 - Note: voters in Texas can vote at **any** location in their county during early vote.
 - Note: a voter in a “countywide voting” county can vote at any location in that county on Election Day. A list of the counties who are using countywide voting is available at this link: [countywide-polling-place-program](#).
- Confirm that the county website lists this location as a polling place for this election.
- Make sure to ask the voter whether they are at the correct entrance.

***Note to hotline volunteer:** If you learn of a polling place not opening on time or is closed, notify your hotline captain immediately. Leave the ticket marked as “Open” in OVL and include verbiage to the effect of “Ticket requires further follow-up.”

67. **LONG LINES:** There are long lines at the polling place. What should I do? What if the polls are closing while I’m in line?

The voters should stay in line. A voter inside or waiting to enter the polling location by 7:00 p.m. is entitled to vote (see [Question 18](#)).⁹⁷

***Note to hotline volunteer:** If you learn of long lines, notify your hotline captain immediately. Please ask the voter if they know the reason for the long lines (voting machine issues, lack of poll workers, etc.) and

⁹⁷ TEX. ELEC. CODE § 41.032(a).

the number of voters waiting in line/if any voters have left without voting. Leave the ticket marked as “Open” in OVL and include verbiage to the effect of “Ticket requires follow-up”

68. **EQUIPMENT FAILURE:** What should I do if there are equipment problems at my precinct?

- The voter should **immediately** notify election officers if there are problems with the voting equipment at the polling location.
 - In the case of malfunctioning voting machines, the presiding Election Judge may have voters (Sec. 125.006):
 - Use another voting system that has been adopted for use in the election;
 - Use regular paper ballots, whether early voting ballots or ballots for regular voting on election day; or
 - Have voters manually mark the electronic system ballots that were furnished for use with the malfunctioning equipment and have those ballots processed as regular paper ballots.
 - A voter should request a paper ballot if one is not offered and no other voting machine is made available for them to use.

***Note to hotline volunteer:** If you learn of equipment not working properly at a polling place, make sure to note the specific polling place and county in question, notify your hotline captain immediately, and leave the ticket marked “Open” in OVL.

69. **CAMPAIGNING:** What rules apply to people campaigning or “hanging around” my polling place? What counts as campaigning or electioneering? Can people approach me?

Electioneering or campaigning involves making communications, verbally, by wearing certain clothing, or sporting signs, or engaging in other conduct regarding a candidate, a political party, or a measure, within 100 feet of any polling place, or within 1000 feet of a polling place if using a sound amplification device like loudspeakers. See *Minn. Voters Alliance v. Mansky*, 138 S. Ct. 1876 (2018).

- Prohibited electioneering conduct:
- People may not loiter or electioneer for/against any candidate, measure, or political party within 100 feet of any polling place.⁹⁸ The rule prohibits anyone from wearing apparel endorsing or against a candidate and/or posting, using, or distributing political signs or literature within 100 feet of any polling place.
 - People also may not make a political speech or electioneer for or against any candidate, measure, or political party, using a sound amplification device (i.e., loudspeakers, speakers in vehicles) within 1,000 feet of the building in which a polling place is located.⁹⁹

⁹⁸ Tex. Elec. Code § 61.003. Notwithstanding *Minnesota Voters Alliance v. Mansky*, 138 S. Ct. 1876 (2018), the Texas Secretary of State appears to take the position that the ban on electioneering reaches materials expressing preference for or against candidates not on the current ballot. See Stephanie Whitfield, Is MAGA Apparel Allowed in Polling Places, <https://www.khou.com/article/news/local/is-maga-apparel-allowed-in-polling-places/285-609690946> (Oct. 31, 2018). See also <https://www.sos.state.tx.us/elections/laws/advisory2018-11.shtml>.

⁹⁹ Tex. Elec. Code § 61.004.

The voter has a right to vote without anyone trying to influence their vote in any way while at the polling location. Poll workers have the authority to enforce these rules.

70. **VOTER CONDUCT:** What am I prohibited from wearing or doing in a polling place? Can I take photos inside?

What apparel in the polling place counts as electioneering?

Inside the polling place or within 100 feet of any outside door through which voters enter the building where the polling place is located, a person inside the polling place cannot wear any of the following: a badge, insignia, emblem, or other similar communicative device relating to a candidate, measure, or political party appearing on the ballot, or to the conduct of the election.¹⁰⁰

Violation of this rule is a Class C misdemeanor.¹⁰¹

Can a voter take photos and record?

Other than election officers conducting official election duties or a person who is employed at the polling place acting in the course of their employment, no person is allowed to use a wireless communication device **within 100 feet of a voting station**, including to record images or sound.¹⁰²

Devices that are prohibited:¹⁰³

- Cell phones
- Cameras
- Tablet computers
- Laptop computers
- Sound recorders
- Any other device that may communicate wirelessly, or be used to record sound or images.

71. **POLL WORKER CONDUCT:** What is a poll worker prohibited from wearing or doing in a polling place?

A poll worker cannot wear any badge, insignia, or emblem that relates to a candidate, a political party, a measure, or the election. A poll worker, while on duty, must wear a tag or official badge that indicates the person's name and title or position and this tag/badge must be worn inside the polling place or within 100 feet of any outside door through which voters enter the building where the polling place is located.¹⁰⁴

Note: under Texas law, a "poll worker" is different from a "poll watcher." A poll watcher is a person appointed by 1. A political party, 2. A candidate, or 3. Proponents or opponents of a measure, to observe

¹⁰⁰ Tex. Elec. Code § 61.010(a)-(b).

¹⁰¹ Tex. Elec. Code § 61.010(c).

¹⁰² Tex. Elec. Code § 61.014.

¹⁰³ Office of Sec'y of State of Texas, Elections Division, Election Advisory No. 2018-11: Certain Activities in the Vicinity of Polling Places (Feb. 16, 2018), <https://www.sos.state.tx.us/elections/laws/advisory2018-11.shtml> .

¹⁰⁴ Tex. Elec. Code § 61.010(c).

the conduct of an election. There are specific rules around what a poll watcher can or cannot do and if necessary, their removal from the polling place.¹⁰⁵

72. **INTIMIDATION:** Are there any other specific restrictions on conduct outside of a polling place? What should I do if I feel unsafe or uncomfortable outside the polling place?

If a voter feels intimidated, suggest that the voter should alert one of the presiding or alternate election judges at the polling place. Call the county election clerk as well to report.

Call 1-866-OUR-VOTE Hotline. Volunteers speaking with a voter who felt intimidated or uncomfortable should ask the following:

- County in which the voter lives
- The name of the polling location where the voter is or was trying to vote
- Ask voter to explain briefly what happened to the voter, why they were made to feel uncomfortable
- Ask where in relation to the polling place they experienced the intimidation or discomfort (i.e., outside the polling place, inside the polling place and where inside, whether near a voting machine etc.)
- Ask voter to explain briefly who caused them to feel uncomfortable or intimidated (i.e., another voter, poll worker, poll watcher, etc.)

***Note to hotline volunteer: Discuss with the Hotline Captain and escalate the ticket for further followup.**

Generally, under Texas state law¹⁰⁶ and federal law¹⁰⁷, voters have the right to vote free from any intimidation. Section 11(b) of the federal Voting Rights Act prohibits a person (whether it is a person acting under the color of state law or a private individual) from intimidating, threatening, or coercing, or attempting to intimidate, threaten, or coerce any person for voting or attempting to vote. The definition of “intimidate” is broad and not confined to only physical acts – whether there is intimidation is fact-specific. It might include conduct such as following a voter in the polling place, loudly making statements about a particular voter, or creating a hostile environment in the polling place through other means.

73. **CHALLENGE:** Someone is formally challenging my vote. What should I do?

Election officials can challenge a voter’s qualifications to vote during early voting or on Election Day. And if an election official is challenging a voter’s qualifications, then the voter is entitled to vote a provisional ballot. See Question 22, Question 23, and Question 24, describing the provisional ballot process. If the challenge is based on the voter’s lack of a photo ID, then the voter will have 6 days from Election Day to verify their identification. See Question 22.

¹⁰⁵ Office of Sec’y of State State of Texas, Elections Division, Poll Watcher’s Guide (Aug. 2023), <https://www.sos.state.tx.us/elections/forms/pollwatchers-guide.pdf>

¹⁰⁶ Tex. Elec. Code § 276.001.

¹⁰⁷ Section 11(b) of the Voting Rights Act, 52 U.S.C. § 10307(b).

Poll watchers may not challenge a voter’s qualifications at the polls. Poll watchers (appointed by political parties, candidates, or a specific-purpose political action committee that supports or opposes a measure) observing the election for irregularities may not challenge a voter’s qualifications.¹⁰⁸ Poll watchers may not converse with an election official, except to call into question an irregularity or a violation of law, converse with a voter, or communicate in any manner with the voter about the election.

As for challenges to registration – See Question 14. A challenge to a voter’s registration may be initiated either by the Clerk’s/Voter Registrar’s office or by another registered voter in the same county. The processes are different depending on who initiates the challenge and what the basis for the challenge is, i.e., residence, citizenship, felony conviction, mental incapacity, or death.

***Note: a private citizen is challenging my registration. What do I need to know?**

Any registered voter may challenge the registration of another voter in the same county after filing a sworn statement with the local registrar’s office¹⁰⁹ that (1) identifies the voter being challenged and (2) gives a reason for challenging the voter’s registration, that is based on the “personal knowledge”¹¹⁰ of the challenger. Mass challenges to voter registrations are permitted under Texas law.

Therefore, as long as the challenger has “personal knowledge,” they can challenge a voter’s registration based on residence, citizenship, death, felony conviction, or any number of reasons having to do with one of the qualifications for voting.

***Note to hotline volunteers: If you have a caller whose voter registration was challenged or canceled, you should escalate to the hotline team, but** as a starting point, you might ask the following questions to help gather information:

- What county is the voter trying to vote in?
- Does the voter remember receiving a confirmation notice in the mail?
- If yes, does the voter remember the reason provided in the notice?
- What date did the voter receive the notice?
- If the voter is at the polls trying to vote and told that they are not registered to vote, voter should ask the election judge to give them any information on why and whether their registration was canceled?

¹⁰⁸ Tex. Elec. Code § 33.002, § 33.003, § 33.004.

¹⁰⁹ TEX. ELEC. CODE § 16.091, § 16.092.

¹¹⁰ Election Law Opinion RP-1, Texas Secretary of State (Oct. 10, 2018) <https://www.sos.state.tx.us/elections/elo/rp-1.pdf>.

A formal Attorney General Opinion from 2018, acknowledging the absence of a definition of “personal knowledge” in the Texas Election Code, drew from other Texas courts and authorities to define “personal knowledge” as information based on “one’s observation and/or experience, and can include logical conclusions based on underlying facts and knowledge derived from various sources.” Opinion at 4. “Personal knowledge” included in a sworn statement “could include a voter (1) knowing from experience and observation the registration addresses of various voters; and (2) knowing from experience and observation that those addresses are commercial properties or other properties that are not generally ‘residences’ as defined by Section 1.015 of the Code.” Opinion at 5.

74. **POLICE/MILITARY PRESENCE:** There are police/members of the military at the polling place. Is this okay? What should I do?

***Note to hotline volunteer:** If you learn of police/members of the military at the polling place, notify your Hotline Captain immediately. Escalate the ticket for further follow-up.

Ask the voter for the following basic information:

- What kind of police/military presence?
- Name of the county the voter is in?
- Name of the polling place the voter is in?

75. **THOUGHT I WAS REGISTERED:** My name isn't on the voter registration roll but I thought I was registered. What should I do?

See Question 21 – Not on the rolls at my polling place.

Voters can determine whether they are registered by checking the Texas Secretary of State's website (<https://teamrv-mvp.sos.texas.gov/MVP/mvp.do>) or by calling the voter registrar's office in the county where they reside (phone numbers are available at <https://www.sos.state.tx.us/elections/voter/votregduties.shtml>).

Voters can confirm their status on the website by using (1) the Voter Unique Identifier (VUID), which appears on their voter registration certificate; (2) their Texas driver's license number, if they provided it when they applied for voter registration; or (3) their first and last name, county of residence, and birthdate.

If the voter is not able to confirm their registration at the polling place, the voter should request a provisional ballot as a last resort. Before receiving the provisional ballot, the voter must complete an affidavit stating that they are eligible to vote in that precinct. After the election, the Early Voting ballot board will determine whether the provisional ballot will be counted.

76. **PROVISIONAL BALLOT:** I have been offered a provisional ballot. What should I do?

See Question 22, Question 23, and Question 24, describing the provisional ballot processes and procedures in Texas.

A provisional ballot should be a last resort: Nevertheless, as required by the federal Help America Vote Act, a provisional ballot must be offered to 1. Any voter who says they are registered and is eligible to vote in the precinct in which they are appearing, and 2. Any voter whose eligibility is called into question.¹¹¹ Under Texas law, voters who do not have one of the accepted forms of photo ID, can also vote a provisional ballot.¹¹²

Before receiving the provisional ballot, the voter must complete an affidavit stating that they are eligible to vote in that precinct. If a voter casts a provisional ballot because they do not have the required identification, an election officer must give the voter written information explaining the procedure the

¹¹¹ HAVA, 52 U.S.C. § 21082, Tex. Elec. Code § 63.001.

¹¹² Tex. Elec. Code § 63.001.

voter must follow to have their vote counted.¹¹³ After the election, the Early Voting Ballot Board will determine whether the provisional ballot will be counted.

WHY DID I GET A PROVISIONAL BALLOT? The voter should ask why they were offered a provisional ballot. Typically, a voter should be offered a provisional ballot only when:¹¹⁴

- The voter does not have the proper identification;
- The voter's name is not on the list of registered voters for the polling location and their voter registration cannot be verified while at the polling location;
- A voter whose name on their ID is not substantially similar to the name of the official list of registered voters;
- A voter whose identity cannot be verified by the ID presented;
- A voter who has received a disability exemption, but does not have a voter registration certificate indicating such an exemption;
- The voter applied for an Early Voting/mail-in ballot and did not vote early by mail;
- A voter who votes during the polling hours that are extended by a state or federal court;
- A voter who is registered to vote by attempting to vote in a precinct other than the one in which the voter is registered;
- A voter who is on the precinct list of registered voters, but whose registered residence address is outside the political subdivision for which the voter is seeking to vote;
- Other ____ with an explanation.¹¹⁵

PROVISIONAL BALLOT BECAUSE OF ID ISSUE: If a voter casts a provisional ballot because of an ID issue, they must visit their county elections office **IN PERSON** within six calendar days of the election (Monday, November 13, 2023), or their provisional ballot will not be counted.

- They will need to bring an acceptable photo ID, or if they don't have a photo ID, then they will need to bring a supporting ID and fill out a Reasonable Impediment Declaration.
- If the county can validate the voter's information, then their provisional ballot will be counted.

AVAILABILITY OF PROVISIONAL BALLOTS: The Texas SOS's Office makes clear that provisional ballots should be offered at ALL early voting locations and a voter should not have to drive to the main early voting location to vote a provisional ballot.¹¹⁶

Other than for these reasons, the voter should cast a regular ballot.

ACCESSIBILITY/ASSISTANCE

77. EQUIPMENT ASSISTANCE: I don't know how to use the voting equipment. Can I get help?

¹¹³ TEX. ELEC. CODE § 63.001(g)(2).

¹¹⁴ TEX. ELEC. CODE § 63.011.

¹¹⁵ 1 T.A.C. § 81.172.

¹¹⁶ Office of Sec'y of State of Tex., Provisional Ballots from Start to Finish (Aug. 8, 2023),

<https://www.sos.state.tx.us/elections/forms/seminar/2023/41st/provisional-ballots-start-to-finish.pdf>.

Yes, voters are entitled to receive help to navigate the voting process, including assistance with the voting systems on which a voter must vote.

Voters should not hesitate to ask the election officials at the polling place to help them use the voting equipment.

If there are equipment failures, the voter should **immediately** notify election officers if there are problems with the voting equipment at the polling location. See Question 68, for more information on Equipment Failure.

78. PHYSICAL DISABILITY: I have a physical disability and need assistance. Is my polling place ADA compliant? Does my voting location have an accessible voting system?

For those with physical disabilities who require assistance,

- see Question 30 for information on in-person assistance at the polls,
- see Question 34 for assistance filling out a mail-in ballot application,
- see Question 42 for assistance completing a mail-in ballot, and
- see Question 81 on the availability of Curbside Voting.

Polling places must be accessible. Voting systems must be accessible.

Accessibility of polling places and voting systems.¹¹⁷ What is required?

Polling places must meet strict accessibility standards, including:

- A location on the ground floor that can be entered from the street or via an elevator with doors that open at least 36 inches
- Doors, entrances, and exits used to enter or leave the polling place that are at least 32 inches wide
- Any curb next to the main entrance to the polling place must have curb-cuts or temporary non-slip ramps Stairs necessary to enter or leave the polling place must have handrails on each side and a non-slip ramp
- Removal of all barriers such as gravel, automatically closing gates, closed doors without lever-type handles, or any other barrier that impedes the path of a person with physical disabilities to the voting station
- Voting systems that are accessible to voters with physical disabilities and can accommodate no vision, low vision, no hearing, low hearing, limited manual dexterity, limited reach, limited strength, no mobility, low mobility, or any combination of the foregoing (except the combination of no hearing and no vision)
- Each polling place must offer least one type of accessible voting equipment. This equipment allows voters with disabilities to vote directly on the system or assist them in marking the paper ballot. Depending on the type of system, voters with disabilities may use headphones or other assistive devices to help them vote independently and secretly.

79. READING/LANGUAGE ASSISTANCE: I am blind, have a physical disability, or cannot read English and require assistance in order to vote. Can I get assistance at the polls?

Yes, voters can receive assistance at the polls:

¹¹⁷ Office of Sec’y of State of Tex., *Services Available to Voters with Disabilities*, <https://www.votetexas.gov/voters-with-special-needs/> (last visited Oct. 6, 2023).

- Voters who are physically disabled or unable to read or mark the ballot can receive assistance with their ballot at the polls. There are certain important rules and restrictions around who can help. See Question 30 for information on in-person assistance at the polls and what “assistance” means.
- Voters who cannot speak or communicate in English or use sign language may have an interpreter help them communicate with poll workers. See Question 80 for more information in Interpreters.

80. LANGUAGE ACCESS: I am not an English speaker. What language resources are available? Can I bring someone in the booth to help me understand the ballot?

Yes, a person of the voter’s choice—other than an employer, an agent of the employer, or an officer or agent of their union—may assist a voter in understanding the ballot.¹¹⁸ Election workers are required to assist voters who do not choose their own assistant – on Election Day, two election workers will assist the voter.¹¹⁹

- *If the voter cannot speak English or communicates only with sign language*, an interpreter can assist them in communicating with election officials, regardless of whether the election official(s) attending to the voter can speak the same language as the voter. The voter may select any person other than the voter’s employer, an agent of the voter’s employer, or an officer or agent of a labor union to which the voter belongs.
- *If the voter cannot read the languages on the ballot*, the interpreter may also assist by translating the language on the ballot for the voter in the voting booth.
- *If the voter is deaf and does not have a sign language interpreter who can accompany them to help communicate with the poll worker or read the ballot*, the voter should contact his or her local election officials before the election and request assistance.
- The assistant is to take the following oath affirming they will provide only limited assistance:
 - The assistant should not be made to take an oath that limits their assistance only to reading and helping the voter mark their ballot.

All counties must provide voting materials in both English and Spanish. In addition, federal and Texas law require that bilingual ballots, instructions, voting materials, and poll workers be made available to voters who speak a different language in certain counties:¹²⁰

- Statewide coverage for Spanish
- Harris County: Chinese (including Taiwanese), Spanish, Vietnamese
- Maverick County: Kickapoo
- El Paso County: Pueblo
- Tarrant County: Spanish, Vietnamese

81. CURBSIDE VOTING: Is curbside voting available? How do I request it?

¹¹⁸ TEX. ELEC. CODE § 64.032(c).

¹¹⁹ TEX. ELEC. CODE §§ 64.032(a)-(b).

¹²⁰ 52 U.S.C.A. § 10508; TEX. ELEC. CODE §§ 272.001–272.011; Voting Act Amendments of 2021, Determinations Under Section 203,

<https://www.federalregister.gov/documents/2021/12/08/2021-26547/voting-rights-act-amendments-of-2006-determinations-under-section-203>.

Yes, a voter who is unable to enter the polling place without personal assistance or likelihood of injuring their health may request that an election officer deliver a ballot to them at the polling place entrance or curb.¹²¹

After marking the ballot, the voter can give it to an election officer to deposit it in the ballot box or the voter can request that a person accompanying them be permitted to select and cast their ballot in the ballot box instead of an election officer.¹²² However, the voter must mark their own ballot (unless they are also entitled to “assistance” in voting, see Question 30).¹²³

The area for curbside voting should be adequately marked. At each polling place an area about the size of a parking space should be designated for curbside voting and clearly marked with a sign:

- (1) indicating that the space is reserved for use by a voter who is unable to enter the polling place; and
- (2) displaying, in large font that is clearly readable from a vehicle, a telephone number that a voter may call or text to request assistance from an election officer at the polling place.¹²⁴

82. VOTER GUIDE: Can I bring a voting guide or reference notes with me into the voting booth?

Voters may use written notes or materials at voting stations at the discretion of election judges and early voting clerks.¹²⁵ Election judges and early voting clerks may use their discretion in determining if a voter is electioneering – which is prohibited – for or against any candidate, measure or political party through the use of written materials.¹²⁶

Voters cannot use electronic devices (e.g., phones, cameras, tablet computers, sound recorders) within 100 feet of voting stations.¹²⁷

STATE SPECIFIC SUPPLEMENT

IF HELPFUL / NEEDED

83. *POLL WATCHER CONDUCT: What are poll watchers? What can poll watchers do or nor do at the polls?

Poll watchers and what they do:

- Poll watchers are appointed by political parties, candidates, or a specific-purpose political action committee that supports or opposes a measure.
- They may observe the election for irregularities.¹²⁸

¹²¹ TEX. ELEC. CODE § 64.009(a).

¹²² TEX. ELEC. CODE § 64.009(a).

¹²³ TEX. ELEC. CODE § 64.009(a).

¹²⁴ Tex. Elec. Code § 64.009(a-1)

¹²⁵ TEXAS ELECTION ADVISORY NO. 2017-14, <https://www.sos.texas.gov/elections/laws/advisory2017-14.shtml>.

¹²⁶ TEX. ELEC. CODE § 81.002.

¹²⁷ TEX. ELEC. CODE § 81.002.

¹²⁸ Tex. Elec. Code § 33.002, § 33.003, § 33.004.

- A watcher is entitled to sit or stand near enough to see and hear the election officers conducting the observed activity except as prohibited by law.¹²⁹

What poll watchers may not do:

- Poll watchers may not converse with an election official, except to call into question an irregularity or a violation of law.
- Poll watchers may not converse with a voter, or communicate in any manner with the voter about the election.
- They may not record or take photos inside the polling place.
- Poll watchers may not challenge a voter's qualifications.
- Disrupt the election or harass voters.¹³⁰

Total number allowed at polls:

- A maximum of seven (7) watchers may be appointed for each early voting polling place (no more than two may be on duty at the same location and at the same time)
- A maximum of two (2) watchers may be appointed for each precinct polling place, meeting place for an early voting ballot board (and signature verification committee, if one is appointed), or central counting station involved in the election.¹³¹

***Note to hotline volunteers:** if a voter says that a poll watcher is engaging in any of the prohibited conduct, discuss with your Hotline Captain and escalate the ticket noting in the ticket that it requires further follow-up.

84. ***TRANSPORTATION TO THE POLLS:** Can someone else other than the voter provide transportation to the polls to voters?

Yes, someone else can drive the voter to the polls. If that person simultaneously drives seven or more voters to the polls, that person has to fill out a form providing their name and address and whether they are providing any other type of assistance (other than transporting voters) to the polls.¹³²

If the person is simultaneously driving six or fewer voters to the polls, they do not need to fill out a form.

85. ***NEW QUESTION:** If a state specific question and answer are needed and not covered in the information above, please add here.

Add answer here

86. ***NEW QUESTION:** If a state specific question and answer are needed and not covered in the information above, please add here.

Add answer here

87. ***NEW QUESTION:** If a state specific question and answer are needed and not covered in the information above, please add here.

¹²⁹ Tex. Elec. Code § 33.056(a).

¹³⁰ Tex. Elec. Code § 32.075.

¹³¹ Tex. Elec. Code § 33.007.

¹³² Tex. Elec. Code § 64.009(f).

Add answer here

88. **QUESTIONS:** Who should I contact if I have questions about any of the above? What are some basic things to keep in mind?

You should discuss any questions you have with your Hotline Captain. For certain issues above marked with an asterisks, you should discuss with your Hotline Captain and escalate the ticket for further follow-up.

Please do not ask a voter to call their County Elections Office on their own, instead keep these tickets marked as “Open” in OVL and include verbiage similar to “Ticket needs further follow-up.”

- There is a Texas Boiler Room for the upcoming election. The Boiler Room is staffed by volunteers who will follow-up with Texas voters and counties.
- PLEASE obtain the following information from a voter if at all possible: their name, their phone number, the county they are trying to vote in, and if the problem happened at a polling place, the specific polling place.
- All elections in Texas are run at the county level by either an Elections Administrator or a County Clerk. Any use of the term “County Elections Office” means whichever one of those two offices runs the county elections in the voter’s county.
- The terms “Absentee Voting” or “Voting Absentee” are not used in Texas, rather “Vote by Mail”, “Voting by Mail”, “Application to Vote By Mail”, and “Application for Ballot By Mail” are the terms used in Texas.
- Texas does not use the term “In-Person Absentee Voting”, rather the terms “Early Voting” or “In-Person Early Voting” are used.