

Please use the [“How Do I ___?”](#) guides and [Tech FAQ](#) on EP legal to help learn the platform

Date	State	Issue	Escalate?
10/21	NY, MA, FL	Using Lookup Tools: We CAN assist voters using lookup tools in NY and MA. For FL, it depends on the type of warning for that county, see guidance here .	
10/21	ALL	Rides to the polls: On Election Day, Lyft is providing 50% discount on rides to the polls. See Other State Resources for state-specific groups offering ride support.	
10/21	ALL	“Progress 2028” text messages: an organization is purportedly sending text messages impersonating initiatives from a presidential campaign. If you receive a call on this please alert your captain immediately and ask the misinformation questions here .	Yes
10/17	NE	NE Rights Restoration: Court affirms Nebraskans who have completed their felony sentences have the right to register to vote , either online by the 18th or in person by the 25th.	
10/17	GA	Registered Voters not in MVP: Due to a backlog in processing paper voter registrations, registered voters may not show up as such in MVP. Guidance here .	
10/9	Hotline	Forms: NEVER fill out a form or application for a voter. You can text the link to the form and answer questions as the voter completes, but you cannot register the voter, request absentee ballot, etc.	
10/7	ALL	Registration Deadlines: Many large states have purged 1,000s of voters and have registration deadlines that have passed or coming soon. Check registration with every caller. If they are not registered, make a plan with them and give deadline.	
9/30	Hotline	New General Information: See expanded information available in Gen Info , including procedures and questions to ask for reports of misinformation, polling place issues, and voter intimidation.	
9/19	ALL	When States Can Start Mailing Absentee/Mail-In Ballots: State-by-state breakdown here . Note: Always check state page HTs for notice of any delays.	
2024	Hotline	All Hotline Programs MUST be used in Google Chrome. Functionality does not extend to other browsers.	
2024	All, FL, TX	Arrest/Conviction Calls: See updated procedures . Carefully note FL and TX exceptions.	
2024	Hotline	Code of Conduct: ALL hotline volunteers/captains/leads must sign the new Code of Conduct for 2024. Captains please confirm vols have signed the 2024 code of conduct when they sign-on (once per year is sufficient).	